# **Resource Consent Application Form 6A**





Phone: 0800 474 082

This application is made under Section 88 of the

Resource Management Act 1991 Website: www.orc.govt.nz

### **IMPORTANT NOTES TO THE APPLICANT**

This form is to be used for domestic sewage/wastewater discharges to land with a maximum daily volume less than 14,000 litres including sewage/wastewater discharges from small scale commercial-type operations (e.g. motels, camp grounds, tearooms/restaurants, public toilets etc). Ensure that you complete this application Form 6A and Resource Consent Application Form 1 in full

Larger wastewater discharges for communities, subdivisions and developments, ski fields, wineries etc should complete Resource Consent Application Form 1 in full and prepare a full and separate application and Assessment of Effects on the Environment (AEE). The application should include descriptions of wastewater quantities and quality, the treatment and land application system, site description, and an assessment of potential adverse effects on groundwater, surface water, soil health, site stability, flooding, public health and air quality, appropriate to the scale and nature of the activity. This form may be used as guidance on the general topics to be considered.

The Council strongly recommends that a **Consulting Engineer** or appropriate **technical specialist** experienced in wastewater treatment and disposal is engaged to review any existing treatment and disposal system(s) and/or design any new systems, and assists with this application for a discharge permit.

In terms of hydraulic loading, the application will be assessed in accordance with the Australian/New Zealand Standard 1547:2000 "On-site Domestic Wastewater Management" dated February 2012. The application will also be assessed in terms of potential adverse effects on groundwater, surface water, soil health, site stability, flooding effects and public health. Consideration should be given to these potential effects in the design of the wastewater treatment and disposal system.

For the consent application to be processed efficiently in the minimum time and at minimum cost, it is critical that as much relevant information as possible is included with the application. If all the necessary information is not entered on the form or supplied with the application then Otago Regional Council may **return your application**, request further information, or publicly notify your application. This will lead to delays in the processing of your application and may increase processing costs. This application form, when properly completed, should provide an adequate "Assessment of Effects on the Environment" (AEE) where the adverse effects of a proposal are not significant. However, this can only be determined on application.

If questions are marked with an asterisk (\*), please read the notes that appear on the back of this application form. These notes provide guidance on answering certain questions and indicate where additional information may be required.

### **PART A: GENERAL**

<b>A.1</b>	Is this application (tick which applies):		
	lue for a NEW wastewater discharge ; or	Go to question A.3	
	☐ to REPLACE a current Discharge Permit?		
	Discharge Permit number:		
	Expiry date:		· · · · · · · · · · · · · · · · · · ·

	an existing discharge, s the treatment and disposal system installed before 28 February 1998?
	Yes Go to question A.3
	] No
treatm	s the treatment OR disposal system been modified in any way since 28 February 1998 or is the ent OR disposal system to be modified as part of this application?  Yes Go to question A.3  No
A.3* Tick th	e option(s) that apply to the proposed discharge:
	Daily discharge volume exceeds 2,000 litres per day (calculated as a weekly average)
	Discharge will occur in the A zone of any groundwater protection zone, or in the Lake Hayes catchment
	Discharge will occur within 50 metres of a surface water body
<b>□</b> dr	Discharge will occur within 50 metres of an existing bore/well used to supply water for domestic needs or inking water for livestock
	Discharge will occur within 50 metres of the coastal mean high water springs
	There will be a direct discharge into a drain, water race or groundwater
	Discharge may run off to another person's property
PART B: I	LOCATION OF DISCHARGE
B.1* Proper (a)	ty on which wastewater to be discharged  Name of owner(s)
(b)	Address/Location
(c)	Legal description(s) of disposal site(s) (as shown on Certificate of Title)
	LotDPSec Survey District (SD) Other (specify)
(d)	Please attach a current Certificate of Title to the application  Yes, Certificate of Title attached
	☐ Council to obtain a Certificate of Title on my behalf (this will incur a small fee)
(e)	Total property area (hectares)

B.2		nce of the mid-point of the	discharge area	
	NE corner: SE corner: SW corner	NZTM 2000 E	NN N N	the boundaries of the discharge area
В.		t the table below showing s distances on the plan requ	•	nent and disposal systems or mark
		ration distance from nearest	Treatment system separation distance (m)	Disposal field separation distance (m)
		erty boundaries		
		able buildings		
		nkments/retaining walls ndwater		
		/bores		
		ce water:		
		side drains		
		s and streams		
		and ponds al marine area		
	Wetla			
		(specify)		
	Other	(Specify)		
В.	4 Provi	de a plan showing the locat	ion of discharge site – please clea	rly mark on the following:
			ding(s) to which the discharge relate	_
		•	stem and the complete extent of the	
		e location of any reserve disp	·	alsonarge (alspessar) area
		, ,	<b>V</b> 7	
		ne location of stormwater cut-		
	<b>∟</b> Ar	y waterbodies (including stre discharge area	ams, drains and water races) within	600 metres of the edge of the
		dwellings or buildings within	100 metres of the edge of the discha	arge area
	☐ Ot	her wastewater treatment and discharge area	d disposal systems within a radius of	100 metres from the edge of the
		bores within 100 metres of the	ne edge of the discharge area	
			eritage features including historic, w	aahi tapu and archaeological sites
	_		bore holes or test pits that relate to	
			·	
			n of groundwater flow and a note stat	ing now this was determined
	_	oad names		
	L A	north symbol (oriented to the	top of the page if possible) and scale	e bar.

# **PART C: GENERAL SITE ASSESSMENT** C.1 Topography (a) Is the proposed disposal area situated on a slope? Yes, state the approximate slope angle (e.g. 10°) □ No (b) Which aspect does the proposed disposal area face? North □Northeast..... □ East ☐ Southwest ☐ Southeast ☐ South ..... □West Northwest (c) Is the treatment and disposal system located in a flood plain? Yes, please show relevant flood levels on a site plan (i.e. one in 5 years and/or 20 years and/or 100 years and attached a flood plain assessment report) □ No C.2\* Site Stability (a) Has expert evaluation of the site stability been undertaken? ☐ Yes, please attach a copy of the geotechnical report ☐ No. please explain why not C.3\* Subsoil Investigation Note: All bore holes and test pits should be drilled in the location of the proposed disposal field and/or reserve area and their location marked on the appended site plan – a minimum of three bore holes or test pits are required for soil category assessment. (a) Please identify the soil profile determination method Test Pit (Maximum depth \_\_\_\_\_\_\_m) No. of test pits\_\_\_\_\_\_ Bore hole (Maximum depth \_\_\_\_\_\_m) No. of bore holes \_\_\_\_\_ ☐ Other (specify) (b) Soil report attached?

☐ Yes

	rcolation or soil infiltration testing Has percolation or soil infiltration testing been carried out?
(α)	· ·
	Yes, please specify method
	K value:
	□ No
(b)	Test report attached?
	☐ Yes
	□ No
( <b>a</b> ) do:	il category Based on the results of C.3 and C.4 above, please indicate the disposal field soil category (based on the minant soil type in the first 1 m depth in accordance with Table 5.1 page 39 of Australian/New Zealand Standard 47:2012 "On-site Domestic Wastewater Management")
I	Soil Category Description Tick one
	1 Gravels and sands;
	2 Sandy loams;
	3 Loams;
	4 Clay loams;
	5 Light clays;
	6 Medium to heavy clays;
	Topsoil depth:metres
PART	D: DISCHARGE DETAILS
D.1	Water supply source for the property/properties  ☐ Public supply ☐ Private supply from bore/well ☐ Rainwater (roof collection) ☐ Other (please specify)
D.2	Source of the wastewater  Single residential dwelling
	☐ Multiple dwellings (please specify how many) ☐ Motel/Hotel

	☐ Camping ground
	☐ Tea rooms/restaurant
	☐ School
	☐ Public toilets
	Other (please specify)
D.3	Wastewater volumes (a) Please complete Table 1 below

**Table 1: Typical Wastewater Flow Allowance in Litres/Person/Day** (as outlined in Table H3 and H4 pages 123-124 of Australian/New Zealand Standard 1547:2012 "On-site Domestic Wastewater Management")

Source	Number	Maximum Occupancy	On-site Roof Water Tank	Reticulated Community or	Total Volume
		Occupancy	Supply	Bore Water	Volume
				Supply	
Households with standard facilities			180	200	
Households with standard water reduction facilities			145	165	
Households with full water reduction facilities			120	145	
Households (black water only)			60	60	
Households (grey water only)			90	120	
Motels/Hotels					
Guests/resident staff			220	220	
Non-resident staff			30	30	
Reception rooms			20-30	20-30	
Bar trade (per customer)			20	20	
Restaurants (per diner)			25-30	25-30	
Community Halls					
Banqueting			20	30	
Meetings			10	15	
Tea Rooms/Lunch bars (per customer)					
Without restroom facilities			10	15	
With restroom facilities			15	25	
Schools (pupils plus staff)			15 -30	15-30	
Rural factories, shopping centres			30	50	
Camping grounds			400	400	
Fully serviced			100	130	
Recreation areas			50	65	
Total					

(b) Maximum volume discharged in a	•	
litres per se		
litres per da	ау	
(c) Average volume discharged in a	day	 _litres per day

	e discharge
☐ Conti	inuous
☐ Interr	mittent
(e) Are s	easonal fluctuations in wastewater flows likely?
☐ Yes,	please describe below
□ No	
	nave or propose to install:
	r conservation devices?
☐ Yes	
☐ No	
(b) Wate	r recycling?
☐ Yes	
□ No	
	ve answered yes, please provide additional information including the estimated reduction in water and details on the water saving fixtures in place or proposed to be installed
If you hav	ve answered no, please explain why not

# PART E: TREATMENT AND DISPOSAL

If you have a manual or specifications document for the treatment and disposal system proposed to be installed please attach this to the application.

# E.1\* Primary treatment

(a) Please indicate the number and capacity (litres) of all septic tanks/pre-treatment tanks, including type (e.g. single/dual/grease traps), to be installed or currently existing.

No. of tanks/grease traps	Type of tank/trap (e.g. concrete, plastic, fibreglass)	Capacity (litres)
	т	otal capacitylitres .
(b) Are biosolid filters propose  Yes, please describe	ed to be installed on the septic tank out	let(s)
□ No		
Secondary and Tertiary Treatr	nent	

(a) Please indicate the types of additional treatment to be installed

Treatment type	Make and model (if known)	Tick if to be installed
Home/commercial aeration plant		mstanea
Home/commercial packed bed		
reactor plant		
Activated sludge		
Oxidation/settling ponds		
Intermediate sand filter		
Re-circulating sand filter		
Membrane bioreactor (MBR)		
Clarification tank/ponds		
Ultraviolet (UV) disinfection		
Chlorination		
Constructed wetlands		
Other (specify)		

E.3	Other components	tick the appropriate be	oxes where applicable)
			11 /

**Description of component** 

Components

Datalogger Nastewater meter		
alarm Remote Telemetry Unit (RTU) Datalogger  Nastewater meter		
Remote Telemetry Unit (RTU) Datalogger Wastewater meter		
Datalogger Nastewater meter		
Nastewater meter		
Disc filter		
Other (specify)		
		·
Discharge method		
	arge methods proposed for the site (a	s outlined in Section 5.5 Land Applicat
Systems nage 48 of Aus	tralian/New Zealand Standard 1547:2012	2 "On-site Domestic Westewater
	lialiali/New Zealaliu Staliualu 1547.2012	2 OII-Sile Doilleslic Waslewaler
Management")		
Discharge method	Details	Tick if to be
Curface dripper irrigation		installed
Surface dripper irrigation		
Sub-surface dripper irrigation  Conventional soakage trench		
Spray irrigation Mound		
Mound		
Evapo-transpiration bed		
Evapo-transpiration bed Other (specify)		
Evapo-transpiration bed Other (specify)  (b) Please indicate the prop		
Evapo-transpiration bed Other (specify)  (b) Please indicate the prop	osed loading method:	Tick if to be
Evapo-transpiration bed Other (specify)  (b) Please indicate the propoding Method Gravity		Tick if to be
Evapo-transpiration bed Other (specify)  (b) Please indicate the proploading Method Gravity Dosing siphon		Tick if to be
Evapo-transpiration bed Other (specify)  (b) Please indicate the propoded in t		Tick if to be t

Tick if to be

installed

	(e) Identify the maximum and average daily loading rates stating the reasons for selecting the maximum loading rate
	Maximum loading ratemm/day (Divide the maximum daily discharge volume (litres per day) from part D.3 (b) by the total area of land over which the effluent is to be discharged each day from E.4 (c))
	Average loading ratemm/day (Divide the average daily discharge volume (litres per day) from part D.3 (c) by the total area of land over which the effluent is to be discharged each day from E.4 (c))
-	Explanation/comments
_	
	Please provide a plan or design drawing showing the design and dimensions of the disposal field.  Yes, drawing attached  No, please explain why not
	Yes, drawing attached
	Yes, drawing attached No, please explain why not
6 \	Yes, drawing attached No, please explain why not  What is the available reserve disposal area?
6 \	Yes, drawing attached No, please explain why not  What is the available reserve disposal area? square metres

E.9	Please describe the current and future land use, including vegetation, of the land disposal area.
E.10	Are sub-surface cut-off drains/bunds proposed?
	Yes, discuss in detail below  No, please explain why not
E.	11 Please provide a diagram of the wastewater flow showing each stage from treatment to the disposal field
	cluding any recycled flows. An example of a flow diagram is shown at the end of this application form.  Flow diagram attached

# PART F: ASSESSMENT OF ENVIRONMENTAL EFFECTS

Although the Regional Council plans do not prescribe the effluent quality that can be discharged from wastewater treatment systems, the Council expects all small-scale domestic discharges to land to be secondary treated and to consistently meet the following limits:

Contaminant	Concentration
Biochemical oxygen demand (BOD <sub>5</sub> )	20 mg/L
Total suspended solids	30 mg/L
Total nitrogen	25 mg/L
Faecal coliforms/ Escherichia coli (E.	1,000 cfu/100 mls
Coli)	

Adequate disposal area should be provided to minimise nitrogen loading to 150 kgN/ha per year or less. Greater loadings (up to 500 kgN/ha/yr) may be appropriate if cut and carry operations are proposed.

# F.1 Wastewater quality

(a) Please state the expected effluent quality of the treated wastewater

Contaminant	Average concentration	Maximum concentration
Biochemical oxygen demand (BOD <sub>5</sub> )	mg/L	mg/L
Total suspended solids	mg/L	mg/L
Total nitrogen	mg/L	mg/L

Nitrate nitrogen (if known)	mg/L	mg/L
Total phosphorus	mg/L	mg/L
Faecal coliforms	cfu/100 mls	cfu/100 mls
Escherichia coli (E. Coli)	cfu/100mls	cfu/100mls

<u>ر</u>	undwater
Ο,	Depth to groundwatermetres below ground
	Source of this information (nearby bores, field tests)
	Does the water table rise during wet conditions?  □ Yes, by how much?
	□ No
	What is the direction of groundwater flow at the disposal site?Source of this information (e.g. field tests)
	Name or description of underlying aquifer (if known)
	Describe the effects your discharge may have on groundwater quality (take into consideration the nature and quality of the discharge, depth to groundwater, use of groundwater in the locality)

# F.3 Surface Water

(a) Are there any surface watercourses – including lakes, rivers, creeks, water races or drains within 500 metres of the disposal site?

have on sur alues)	face water	(including (	effects on aquatic life,
nity of the dis	scharge are	e there any	r:
	Yes	No	
king)? erfall, rapids,			
eriali, rapius,			
od is gathered?			p and describe what
lease mark th			
lease mark th			
)			steps you propose to take to avoi

	National Environmental Standard for Sources of Human Drinking Water  Is the disposal site upstream/up gradient of an abstraction point for a registered drinking water supply that provides no fewer than 501 people with drinking water for not less than 60 days each year?  Yes, please discuss any adverse effects of the activity on the registered drinking water supply, as required by Sections 6, 7 and 8 of the Resource Management Regulations 2007.
	RT G: ALTERNATIVES  What alternative methods were considered for treating and disposing of the treated wastewater?
2	Explain why the proposed methods and location of disposal is the best practicable option.
	Explain why the proposed methods and location of disposal is the best practicable option.

# PART H: MONITORING and MAINTENANCE

H.1	How is the proposed treatment and disposal system to be serviced/maintained/cleaned? (including regularity of services/cleaning, treated wastewater quality monitoring, discharge flow monitoring and whether a maintenance service contract will be entered into)
H.2	Please provide details of mitigation/contingency measures proposed in the design to minimise any adverse effects? (e.g. back up provisions, wet weather contingency plans, maintenance /servicing schedules, copies of operations and management plans)
H.3	Please detail the monitoring and management proposed to ensure any potential environmental effects on the environment are avoided, remedied or mitigated. (In particular, please outline any proposed monitoring to ensure that the discharge does not adversely effect soil or water resources. Include details on what is to be monitored, when, how and why).
PA I.1	RT I: CONSULTATION  Please describe any consultation undertaken with persons/parties potentially affected by your proposed discharge (e.g. Public Health South, landowners, neighbours, Kai Tahu ki Otago Limited (Fish and Game Otago and Department of Conservation- if close to surface water)). Please attach any written approvals received to the application. Please note that the Council only accepts unconditional written approvals and any conditions proposed by affected parties need to be agreed to and incorporated into the application.

PART J: DEPOSIT
A deposit is required upon lodgement of your application. Refer to the fees on Form 1. This deposit is not the final or maximum cost of your application. Further charges are incurred in accordance with Councils scale of fees and charges.
J.1 Deposit Enclosed
No If no deposit is enclosed and no request to invoice then the application will be returned under Section 88 of the Act. If an invoice is requested, this has to be paid before we will commence processing of the application.
☐ Yes
PART K: CHECK LIST
K.1 In order to submit a complete application, have you remembered to?
☐ Fully completed this application form and Form 1?
Attached a detailed site map? Refer to B.3
Attached a disposal field design plan? Refer to E.4
Attached a copy of a site stability report (if relevant)? Refer to C.2
Attached a copy of the soil report and sub-soil testing? Refer to C.3 and C.4
Attached specifications and/or manuals for the treatment and/or disposal system? Refer to Part E
Attached a flow diagram from treatment to disposal? Refer to E.11
Attached photographs of watercourses within 500 metres of the disposal field? Refer to F.3
Attached any written approvals? Refer to I.1
Paid your deposit or attached a cheque? <i>Refer to J.1</i>
Attached Certificate of Title(s) less than 3 months old? <i>Refer to B.1</i>
Council to obtain Certificate of Title(s) at your expense

To keep consent processing costs to a minimum it is strongly recommended that the checklist is complete and all items required are attached **before** you lodge your application to the Otago Regional Council.

# NOTES TO PROVIDE GUIDANCE ON COMPLETING SCHEDULE 6A

# **PART A: GENERAL**

#### Question A.3 Criteria that apply to discharge

If one or more of the criteria in question 2 apply this confirms that you need a resource consent. Section 12.6 of the Regional Plan: Water for Otago outlines the rules relating to the discharge of human sewage. Groundwater protection zones are identified on maps C1–C17 of the Regional Plan: Water for Otago. Please contact the Council if you require assistance.

# PART B: LOCATION OF DISCHARGE

#### **Question B.1 Property Details**

- What is the physical address of the site on which wastewater is to be discharged?
- The legal description of the land can be found on your Certificate of Title.
- The total land area (ha) of the property can be found on your Certificate of Title.

#### **Question B.2 Map Reference**

Use New Zealand Transverse Mercator (NZTM) e.g. E1336382 N4984920. If possible, use a Geographic Positioning System (GPS) device to obtain a map reference accurate to 10 metres. The northing follows the easting.

Maps with NZTM co-ordinates can also be found at your local library, bookstores or can be downloaded from the Land Information New Zealand website:

http://www.linz.govt.nz/topography/topo-maps/index.aspx

# **PART C: GENERAL SITE ASSESSMENT**

#### **Question C.2 Site Stability**

If the site is located in an area prone to slips, movement, flooding, etc., an assessment of the site geology should be undertaken to assess land stability.

#### **Question C.3 Subsoil Investigation**

A soil profile determination to the limiting horizon (hard pan, bedrock, seasonal water table) which identifies and documents soil type, texture and structure is required.

#### **Question C.4 Percolation of Soil Infiltration Testing**

Clean water soakhole testing of the natural soil can be carried out to assist the overall subsoil investigation. Where subsoil investigations are carried out in summer some estimate of winter high water table is necessary. The investigation should be undertaken in accordance with Appendix G of AS/NZS 1547:2012.

#### **Question C.5 Soil Category**

Soil categories should be based on those specified in AS/NZS 1547:2012.

### **PART D: DISCHARGE DETAILS**

#### **Questions D.1 Water Supply Source**

Per capita wastewater production is likely to be significantly influenced by the type of water supply.

#### **Question D.3 Wastewater Volumes**

Design flows should be based on the maximum number of persons occupying the premises to be served by the wastewater treatment and disposal system, and a per person wastewater flow allowance according to the nature of that occupancy (e.g. full time/part time).

Household occupancy allowances are provided in Table 1. For all other sources the maximum number of occupants must be used.

Wastewater flows will depend on the nature of the facility being served and the per capita water consumption rates. The lower volume for facilities using roof water tank supply reflects the fact that supply constraints ensure good water use habits.

#### Sample Calculation

Tearoom with rest-room facilities serving up to 50 people per day. Water supply: bore

<u>Max Occupancy</u> <u>Bore Supply</u> <u>Total Volume</u> 50 (person) 25 litres/person/day 1250 litres/day

#### **Question D.4 Water Conservation Devices**

Where water conservation devices/recycling is proposed a full justification of the reduction in discharge volume from that obtained in E4 is required. This should include the types and extent of water conservation devices and the potential uses of recycled water and how recycled water volume is to be controlled.

#### PART E: TREATMENT and DISPOSAL

**Primary Treatment Definition:** The separation of suspended material from wastewater by settlement and/or flotation in septic tanks or primary settling chambers.

**Secondary Treatment Definition:** Aerobic biological treatment process, including settling and/or filtering or wastewater. Secondary treatment wastewater is expected to be equal to or better than 20 mg/L of five-day bio-chemical oxygen demand and 30 mg/L of suspended solids. Systems that can produce secondary treatment include well designed and operated stabilised aerated treatment plants, sand filters, advanced textile filters and packed bed reactors.

**Tertiary Treatment Definition:** Further polishing of secondary treated wastewater to further remove remaining organic and physical contaminants. This can be achieved by aeration within the system and may include further filtration (sand filtration, membrane filtration) and/or disinfection e.g. chlorination, ultra-violet radiation.

#### **Questions E.1 Capacity of Septic Tanks**

Septic tank capacities should provide room to store both the consolidating sludge and floating scum, and allow a minimum of 24 hours settling within the central liquid zone at sludge/scum "fall" condition and based upon design flows. Grease trap capacity should be equal to at least 2-3 days kitchen flow volume.

#### **Questions E.4 Area of Disposal Field**

For trenches/beds, please indicate if the disposal area is not specified as the basal area.

Basal loading is only the area of the bottom of the trench or bed. The areal loading rate is the total enclosed area comprising the bottom of trenches or beds and the area between them. The areal loading rate will be a lower number than the basal loading rate.

*Note:* To convert square feet into square metres, multiply by 0.0929.

# PART F: ASSESSMENT of ENVIRONMENTAL EFFECTS

Details of information required in an AEE is included in the fourth schedule of the Resource Management Act and outlined on *Form 1 Resource Consent Application*.

The level of treatment specified is required as consents will only be required where the discharge is close to surface water, bores used for drinking purposes, within a groundwater protection zone or volumes of effluent are larger than standard household volumes.

#### **Question F.1 Wastewater Quality**

For package treatment plants, the manufacturer should be able to supply this information.

#### **Question F.2 Groundwater**

Depth to groundwater may be found from test pits or bore logs for nearby wells. Where this is determined from subsoil investigations carried out in summer, some estimate of the winter high water table is necessary.

#### PART G: MONITORING and MAINTENANCE

#### Question G.1 Servicing/Maintenance/Cleaning

Please outline the proposed frequency and scope of servicing, maintenance and cleaning (e.g., desludging of septic tanks, filter cleaning).

#### **Question G.2 Mitigation/Contingency Measures**

At least 24 hours storage at maximum flows should be provided in all pump chambers as well as some capacity for accumulated sludge and scum. Additional contingency/mitigation could include:

- dual pumps
- stormwater cut off drains
- fencing/signage to deter public/stock access
- high level alarm systems in all pump chambers
- separation distances from boundaries/public areas
- a reserve disposal area (i.e., an area of site set aside for the extension of the disposal field in the event of increased discharge volume or failure of the disposal field

If you have any queries relating to information requirements, please contact the Otago Regional Council Offices:

**Dunedin Office Alexandra Office Queenstown Office** 70 Stafford St **Dunorling St Cnr Shotover & Camp St** Private Bag 1954 PO Box 44 **PO Box 958** Dunedin 9054 Alexandra 9340 Queenstown 9348 Phone 03 474 Phone 03 448 8063 Phone 03 442 5681 0827

Fax 03 479 0015 Fax 03 448 6112 Fax 03 442 5682

Freephone: 0800 474 082

Website: www.orc.govt.nz

Flow diagram example for Question E.11

