

Analysis of Consultation 'Feedback Form' questions

Process Overview

Following the Council's approval on an Annual Plan proposal suitable for community consultation, the ORC 'Yoursay' online engagement platform was 'opened' for feedback.

An advertising campaign invited feedback via connecting online or via calling/visiting Council's customer service.

Once online people had access to a 'Feedback Form' that asked questions pertinent to some of the concerns held by regional councillors and provided a space for general feedback. Visitors to 'Yoursay' could also access a range of information including but not limited to the Annual Plan proposal and associated rating for different properties.

Over a period of 4 weeks 98 submissions were received in the form of replies to the questionnaire and separate written communications. The latter consisted of 33 letters largely from organisations (see list below).

Council staff analysed all feedback with the survey results presented below and separately from the letters.

Analysis of Feedback (Questions)

The feedback form provided five questions (one conditional) plus a 'general comment' space. Most respondents who engaged with the 'feedback form' answered the four primary questions. The fifth 'conditional' question was predicated on respondents having a preference(s) for what work should be reduced if Council were to decide on that course of action. They could then comment on what that work might be.

Q1. How do you think Council should react to the current global issues with regards to our 2022-2023 work programme?

80 responses were received to this question.

71% answered either "no change – stick with the long-term perspective and build capacity in agreed areas" or "watching brief – use the next 6 months to better understand how NZ and our communities are impacted by current issues and then revisit the LTP programme". Interestingly, some of the 'watching brief' respondents felt that Council should not stick to the Long-term programme.

29% answered "immediate pause of the LTP programme – resulting in a delayed or reduced work programme and reduced rate increase. Most of these respondents also indicated that Council should not stick to its Long-term Plan and the associated increased scale of work over years 1 to 3.

Q2. Do you think Council should stick to its Long-term Plan that increased the scale of work over years 1 to 3?

72 responses were received to this question.

42 (60%) responded 'Yes' (Council should stick to plan)

30 (40%) 'No it should not stick with its Long-term plan

Q3. What is the impact of the ORC rate to your yearly household spend or business/commercial operation?

The names of those responding to this question have not been reported for privacy reasons and to reduce perceived barriers to answering this question.

72 responses were received to this question.

45 (63%) answered either "modest – aware of the expenditure item but is absorbed" (43%) or "little to no impact" (17%).

27 (37%) indicated the impact would be "Significant – need to carefully balance other spend items in order to pay the rate bill".

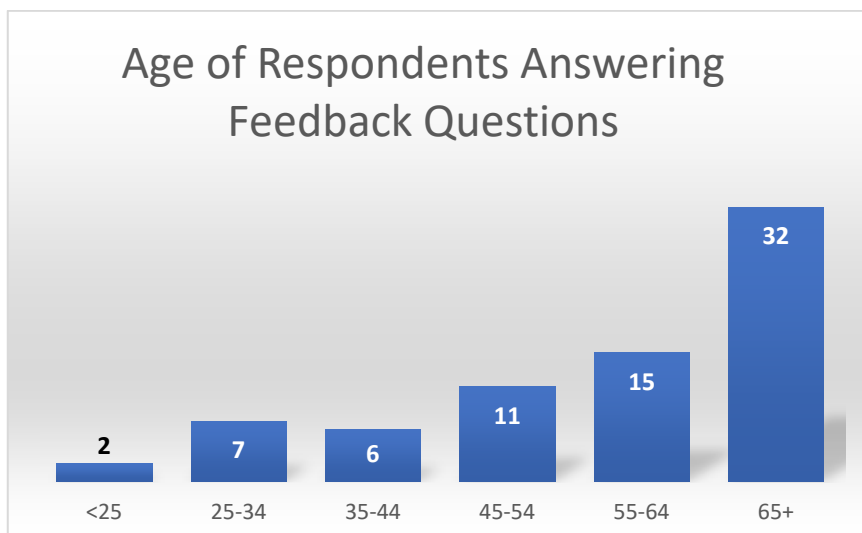
Q4. If Council was to reduce its work programme do you have strong preference for what that might be?

78 responses were received to this question.

50 (64%) either expected the Council to decide (41% of total responses) about possible reductions to its' work or had no preference (23%).

28 (36%) indicated they had a preference for what work might be reduced to reduce funding impacts. The majority of these respondents then provided comment(s) about their preferences.

Age of Respondents Answering the above Questions



Written Feedback

Attachment 1 '**Table of Feedback-draft Annual Plan 2022-23**' is an electronic snapshot of the database containing details of who provided feedback and their comments provided on the 'Yoursay' platform.

In addition to the above feedback 33 letters were uploaded, largely by organisations, onto 'Yoursay'. Table 1 shows the organisations and attachment 3 provides a compilation of the letters.

Table 1 – List of Organisations providing Feedback

Submission Number	Government Agencies, community organisations and advocacy groups
11	Arrowtown Promotion & Business Association
12	Arrowtown Village Association
18	Bus Users Support Group Ōtepoti/Te Roopu Tautoko Kaieke Pahi ki Ōtepoti (Bus Go)
19	Business South Inc
21	Central Otago Dark Skies Society Incorporated
22	Central Otago Wilding Conifer Control Group Inc.
23	Coastal Communities Cycle Connection
29	Department of Conservation
30	Disabled Persons Assembly NZ
32	Dunedin City Council
33	Dunedin Tracks Network Trust
34	Dunedin Tramways Union, Whakakotahitanga Taramu ki Ōtepoti (NZ Tramways and Public Passenger Transport Employees Union Dunedin Branch Incorporated; registered incorporated society No 2567102)
36	Federated Farmers NZ
37	Forest and Bird Dunedin/Otepoti
39	Friends of Lake Hayes Society Inc
51	John Arnold, Honorary Secretary, Otago Yacht Club
68	Otago Helicopter Trust
69	Otago Peninsula Community Board
71	Protect Our Winters NZ
72	PSA
74	QLDC Climate Reference Group
75	Queenstown Lakes District Council
83	Southern Lakes Sanctuary
86	Taieri Trails Trust C/- Colin Brown
88	The Otago Fish and Game Council
92	Unions Otago
95	Whakatipu Wilding Conifer Control Group Inc (WCG)

97

Wise Response Society Inc

98

Yellow-eyed Penguin Trust