

Friday, May 2, 2025

# Draft Regional Public Transport Plan 2025-2035 Feedback form

Unique ID

RPTP-0518

## Contact details

Name:

Garry Patrick

Do you wish to speak to your submission at a public hearing?

No

## Topic 1: Are we focusing on the right things in the plan?

Do you agree that these focus areas capture Otago's public transport priorities?

Yes

## Topic 2: Should we support community transport services in smaller towns and rural areas?

**Our proposal:** we are considering the establishment of a subsidised community transport programme providing support for transport services in Otago's smaller towns and rural areas.  
**What do you think about this proposal?**

## Topic 3: Should we increase our passenger fares?

**Our proposal:** we are considering increasing the base fare for adult Bee Card passengers from \$2 to \$2.50. This would effectively increase bus fares for all passengers using Bee Cards by 25%.  
**What do you think about this proposal?**

Should Council increase the adult Bee Card fare?

Yes

**Tell us more:**

Bus fares should be reviewable to reflect any significant increases in operational costs.

## Topic 4: Should we charge more for longer trips?

**Our proposal:** we are considering introducing a zone fare system to our bus networks in Dunedin and Queenstown. Under this system, passengers travelling further distances across multiple zones will pay a higher fare than those travelling short distances within one zone.

**What do you think about this proposal?**

**Should Council charge more for longer trips?**

No

**Tell us more:**

I support a flat fee across all trips to encourage use of buses within the Dunedin City area. As rate payers we pay uniform charges for a variety of services regardless of our personal use or location e.g. rubbish collection.

## Topic 5: Should we keep our free fares for children (5-12 years)?

**Our proposal:**

- A. Retain free fares (100% discount) for children (5-12 years), **AND**
- B. Standardise our concession discount for youth (13-18 years) to 40% across both the Dunedin and Queenstown networks. For example, if the adult fare is \$2, youth pay \$1.20, or if the adult fare is \$2.50, youth pay \$1.50.

**What do you think about this proposal?**

**Should Council retain free fares (100% discount) for children (5-12 years)?**

Yes

**Tell us more:**

Less stress for families facing hardship.

## Any other comments?

**Let us know if you have any other comments or ideas on the topics discussed in the Draft Regional Public Transport Plan.**

My wife and I are regular bus users. On the whole we find this a great service.

I am not sure if this is the appropriate forum for some feed back but provide it anyway.

1) we would support a further bus in Balmacewen Road between Grater St and Rosebank Ave. There are three stops in Drivers Road in 450m but the stops in Balmacewen Road between Maori Hill and Rosebank Ave are 990m between stops.

2) on the whole bus drivers are friendly and personable. However there are a few who should probably be working in another endeavour. We have witness a passenger fall on getting onto the bus and the driver remained seated leaving other passengers to attend to the person. We have experienced drivers moving

off before we or other users are seated - health and safety. Some driver don't even speak.

3) Drivers should be commended for having to negotiate narrow car filled streets. There are a few stops where the driver finds it impossible to stop at the designated bus stop, next to the curb, resulting in passengers having to alight onto the road - surely a health and safety issue. It's a big step down from the bus to the road if you are elderly or physically disabled. This is not the drivers fault. Bus stops should be able to be used as intended and offending cars ticketed. Bus routes should be reviewed regularly to ensure drivers can safely deliver passengers.