

## Finance and Corporate Committee - 20 March 2019 Attachments

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Minutes of a meeting of the  
Finance and Corporate Committee held in the  
Council Chamber at Philip Laing House,  
144 Rattray Street, Dunedin on  
Thursday, 31 January 2019, commencing at 10:30 am

**Membership**

Cr Doug Brown	<i>(Chairperson)</i>
Cr Andrew Noone	<i>(Deputy Chairperson)</i>
Cr Graeme Bell	
Cr Michael Deaker	
Cr Carmen Hope	
Cr Trevor Kempton	
Cr Michael Laws	
Cr Ella Lawton	
Cr Sam Neill	
Cr Gretchen Robertson	
Cr Bryan Scott	
Cr Stephen Woodhead	

**Welcome**

Cr Brown welcomed Councillors, members of the public and staff to the meeting.

*For our future*

## **1. APOLOGIES**

## **2. LEAVE OF ABSENCE**

## **3. ATTENDANCE**

Sarah Gardner	<i>(Chief Executive)</i>
Tanya Winter	<i>(Director Policy, Planning and Resource Management)</i>
Peter Fitzjohn	<i>(Acting, Director Stakeholder Engagement)</i>
Gavin Palmer	<i>(Director Engineering, Hazards and Science)</i>
Peter Winder	<i>(Acting, Director Environmental Monitoring and Operations)</i>
Sally Giddens	<i>(Director People and Safety)</i>
Ian McCabe	<i>(Executive Officer)</i>
Kim Wainscott	<i>(Acting, Committee Secretary)</i>
Gerard Collings	<i>(Manager Support Services)</i>

## **4. CONFIRMATION OF AGENDA**

The agenda was confirmed as tabled.

## **5. CONFLICT OF INTEREST**

No conflicts of interest were advised.

## **6. PUBLIC FORUM**

Dr Lynley Hood spoke to her concerns around e-scooter safety, in regards to pedestrians and vehicle users, and the issue of legalising and regulating their use. Crs Kempton and Bell will present Dr Hood's concerns, and advice on what actions she is taking, to the next South Island Regional Transport meeting, however the Otago Regional Council will not take a Council position on this matter to the meeting.

*Michael Laws joined the meeting at 10:38 am.*

## **7. PRESENTATIONS**

No presentations were held.

## **8. CONFIRMATION OF MINUTES**

### **Resolution**

*That the minutes of the (public portion of the) meeting held on 29 November 2018 be received and confirmed as a true and accurate record.*

Moved: Cr Noone

Seconded: Cr Neill

CARRIED

## **9. ACTIONS**

No current items for action.

## 10. MATTERS FOR COUNCIL DECISION

### 10.1. Director's Report

This report informs the Finance and Corporate Committee of significant financial and corporate activity and presents account payments to the Committee for endorsement.

#### Resolution

- a) *That this report is received.*
- b) *That the November 2018 and December 2018 payments summarised and detailed in the payments schedule, totalling \$15,189,848.05, are endorsed.*

Moved: Cr Noone

Seconded: Cr Brown

CARRIED

## 11. MATTERS FOR NOTING

### 11.1. Public Transport - Update

*Cr Scott left the meeting at 10:57 am during the time when the Bus Hub was discussed.*

This report provides an update on the Dunedin Bus Hub development and the performance of the Dunedin and Wakatipu public transport networks.

Mr Collings noted that both the Queenstown and Dunedin networks continue to show positive trends in patronage.

In response to a query from Cr Lawton, Mr Collings noted that the business case for the Public Water Ferry Service will be available in April of this year.

The new ticketing system for the bus networks in both Dunedin and Queenstown is currently on schedule to arrive in June of this year with new features including the ability to top up and obtain concessions online, as well as tag on/tag off throughout the city.

#### Resolution

- 1) *That this report be received.*

Moved: Cr Hope

Seconded: Cr Deaker

CARRIED

### 11.2. Resourcing

*Cr Scott returned to the meeting at 11:12 am.*

This report briefs Council on the current work distribution of staff around the region and future work, and to discuss the location of staff across the region.

Discussion was held regarding the option of a centralised hub to best serve our communities consistently across all regions with a potential location of Cromwell or Alexandra, with the head office to remain in Dunedin.

#### Resolution

*That the Council:*

- 1) **Notes** this report.

Moved: Cr Woodhead

Seconded: Cr Noone

CARRIED

## Resolution

2) *That the Chief Executive provides a further report on staff location, operation, profile raising and technology to the next Finance and Corporate Committee meeting.*

Moved: Cr Laws  
Seconded: Cr Noone  
CARRIED

## 12. NOTICES OF MOTION

### 13. RESOLUTION TO EXCLUDE THE PUBLIC

#### Resolution

*Move that Ian McCabe be permitted to remain at this meeting after the public has been excluded because of his knowledge of report detail. This knowledge will be of assistance in relation to the matter to be discussed.*

Moved: Cr Brown  
Seconded: Cr Noone  
CARRIED

*That the public be excluded from the following parts of the proceedings of this meeting, namely:*

***Item 2.1 - Report GOV1819 - Provincial Growth Fund***

***Item 2.2 - Report GOV 1820 - Property Acquisition and Disposal***

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under [section 48\(1\)](#) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

<b>General subject of each matter to be considered</b>	<b>Reason for passing this resolution in relation to each matter</b>	<b>Ground(s) under section 48(1) for the passing of this resolution</b>
2.1 Provincial Growth Fund	That the exclusion of the public from the whole or the relevant part of the proceedings of the meeting is necessary to enable the local authority to deliberate in private on its decision or recommendation in any proceedings to which this paragraph applies – Section 48(1)(d)	Section 48(1)(a); 48(1)(d)
2.2 Property Acquisition and Disposal	To enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities – Section 7(2)(h) To enable any local authority holding the information to carry on, without	Section 48(1)(a); 7(2)(h); 7(2)(i)

	prejudice or disadvantage, negotiations (including commercial and industrial negotiations) – Section 7(2)(i)	
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**Resolution**

*That the meeting resume in public session at 12:35 pm.*

Moved: Cr Brown

Seconded: Cr Noone

CARRIED

**14. CLOSURE**

Chairperson

# Appendix 1 - Dunedin Public Transport Report

January 2019

Dunedin fare revenue and patronage continues to rise compared to the previous year for both the period and the actual month. Fare revenue from the 2018/19 financial year to date shows revenue is up by 9% for the months July-January. Patronage to date is showing an 10% increase compared to the same period last year.

Fare Revenue January 2019

**\$420,621**

▲ 4% vs Jan 2018

2018/19 Fare Revenue  
financial year to date

**\$3,335,774**

▲ 9% vs 2017/18

Patronage January 2019

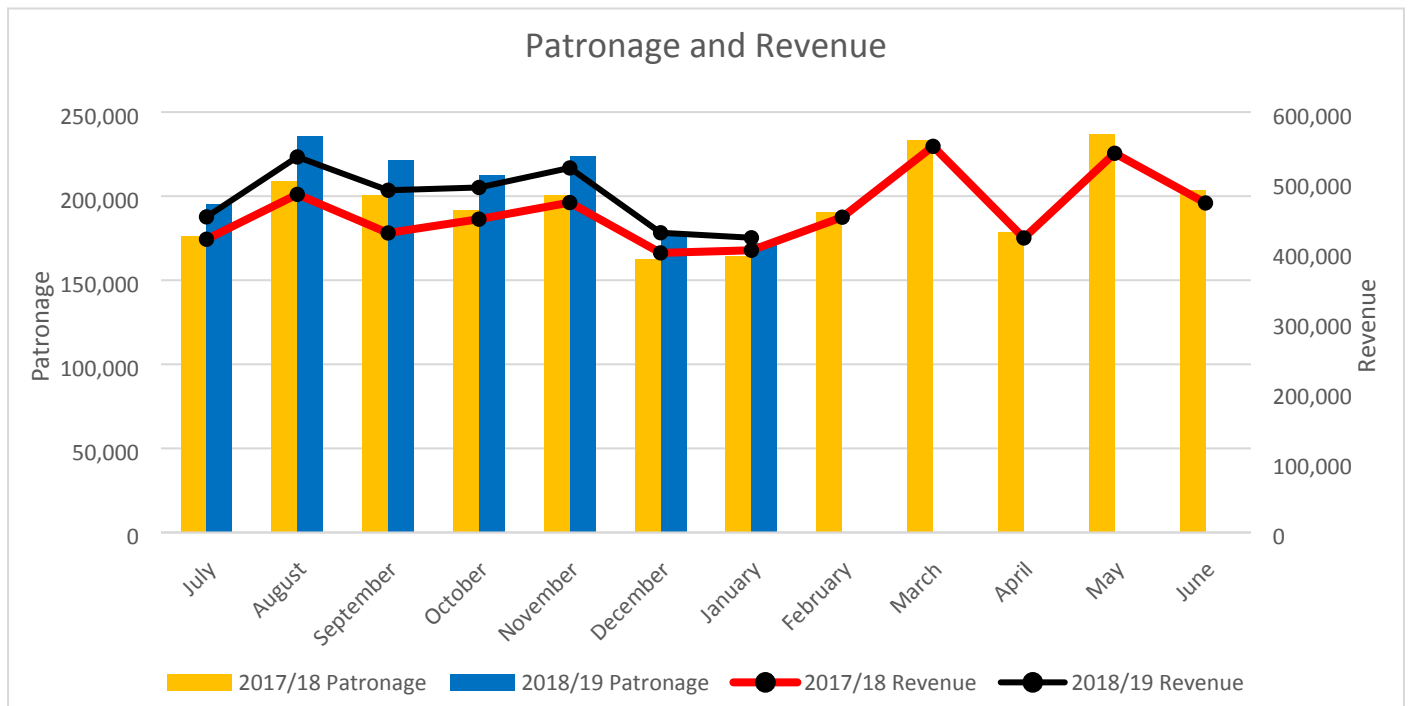
**172,107**

▲ 5% vs Jan 2018

2018/19 Patronage  
financial year to date

**1,438,355**

▲ 10% vs 2017/18



The graph above shows revenue and patronage for the 2018/2019 financial year (blue bar = patronage and black line = revenue) compared to the previous financial year 2017/2018. The 2018/19 financial year data for both revenue and patronage looks to be tracking above the 2017/18 data for the same period.

<b>Unit 1</b> <ul style="list-style-type: none"> <li>Balaclava</li> <li>Logan Park</li> <li>Concord</li> <li>Port Chalmers</li> <li>Northern services</li> <li>Peninsula</li> </ul>	<b>Unit 2</b> <ul style="list-style-type: none"> <li>St Clair</li> <li>Normanby</li> <li>Corstorphine</li> <li>Wakari</li> <li>St Clair Park</li> <li>Helensburgh</li> </ul>	<b>Dunedin Transitional Services</b> <ul style="list-style-type: none"> <li>Pine Hill</li> <li>Lookout Point</li> <li>Shiel Hill</li> <li>Opoho</li> <li>Ridge Runner</li> </ul>	<b>Unit 4</b> <ul style="list-style-type: none"> <li>Brockville/Half. Bush/St Kilda</li> <li>Waverley</li> <li>Ocean Grove</li> <li>Ross Creek</li> <li>Belleknowes</li> <li>Kenmure</li> </ul>	<b>Unit 5</b> <ul style="list-style-type: none"> <li>Mosgiel</li> <li>Mosgiel Loop</li> <li>Abbotsford</li> </ul>
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Unit 1 Revenue Jan 2019  
**\$86,605**  
 Unit 1 Patronage  
**29,422**

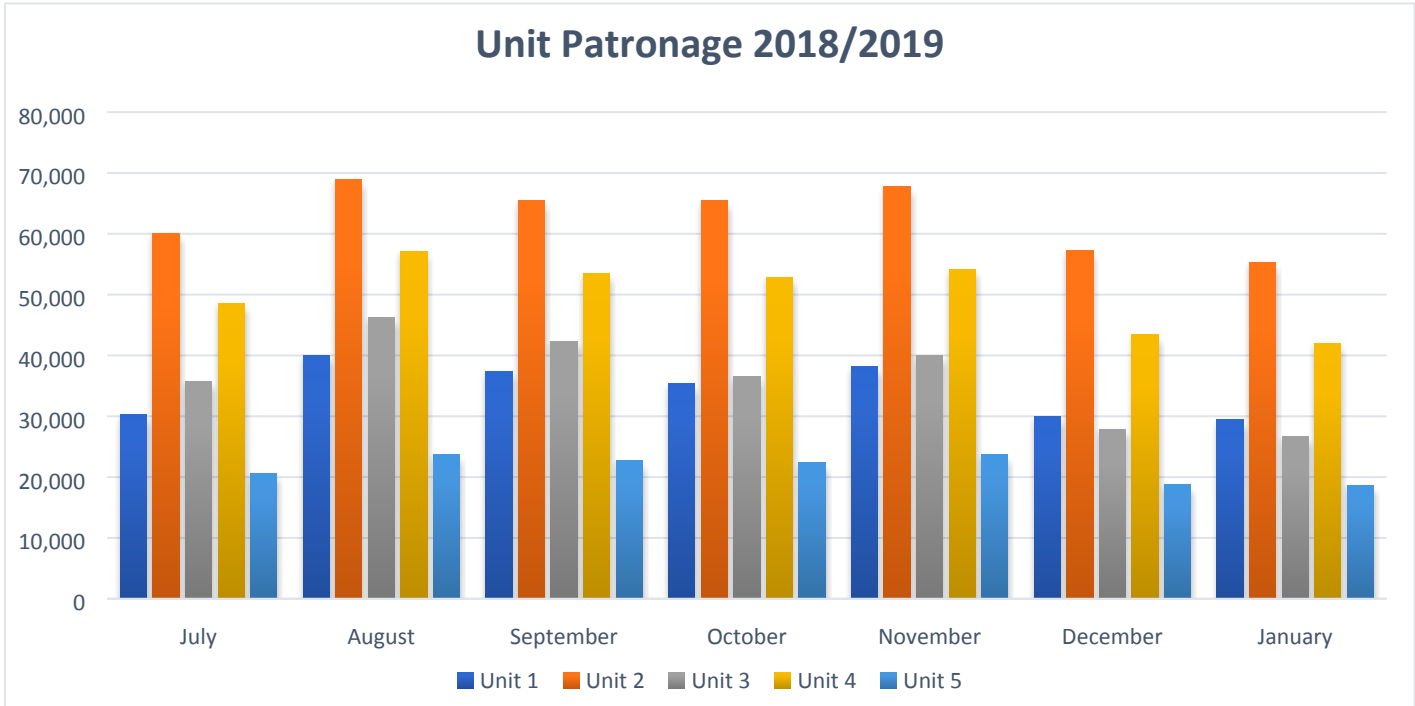
Unit 2 Revenue Jan 2019  
**\$123,467**  
 Unit 2 Patronage  
**55,337**

Transitional Services Jan 2019 Revenue  
**\$58,638**  
 Unit 3 Patronage  
**26,656**

Unit 4 Revenue Jan 2019  
**\$95,658**  
 Unit 4 Patronage  
**42,006**

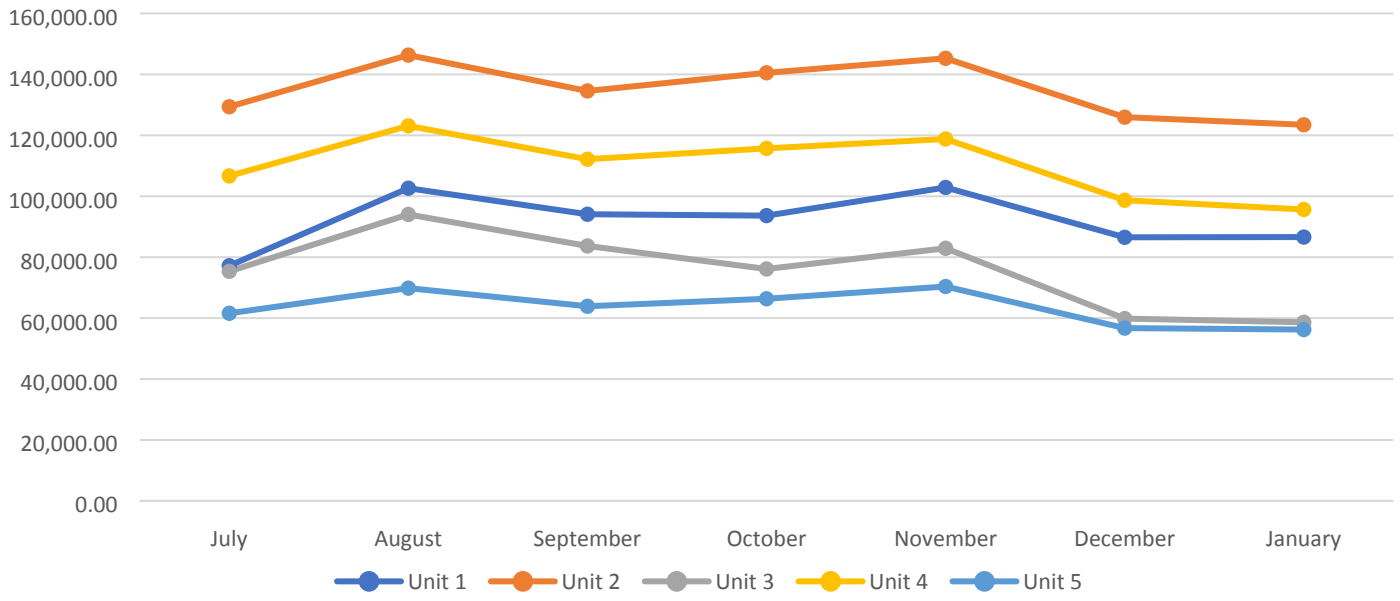
Unit 5 Revenue Jan 2019  
**\$56,252**  
 Unit 5 Patronage  
**18,686**

Patronage and Revenue for all Dunedin units has slightly decreased compared to the previous month. Unit 2 continues to track above the other units for both revenue and patronage with Unit 4 following close behind.





### Unit Revenue 2018/2019



# Appendix 2 - Queenstown Public Transport

January 2019

Queenstown fare revenue and patronage continues to rise compared to the previous year. January shows an increase in revenue and patronage compared to the previous month. Fare Revenue from the 2018/19 financial year to date shows an increase of 18%. Patronage for the financial year to date is showing an 120% increase compared to July-January last year. January 2019 patronage is up by 36% from January 2018.

Fare Revenue January 2019

**\$346,721**

▲ 27% vs Jan 2018

2018/19 Fare Revenue  
financial year to date

**\$2,011,376**

▲ 18% vs 2017/2018

Patronage January 2019

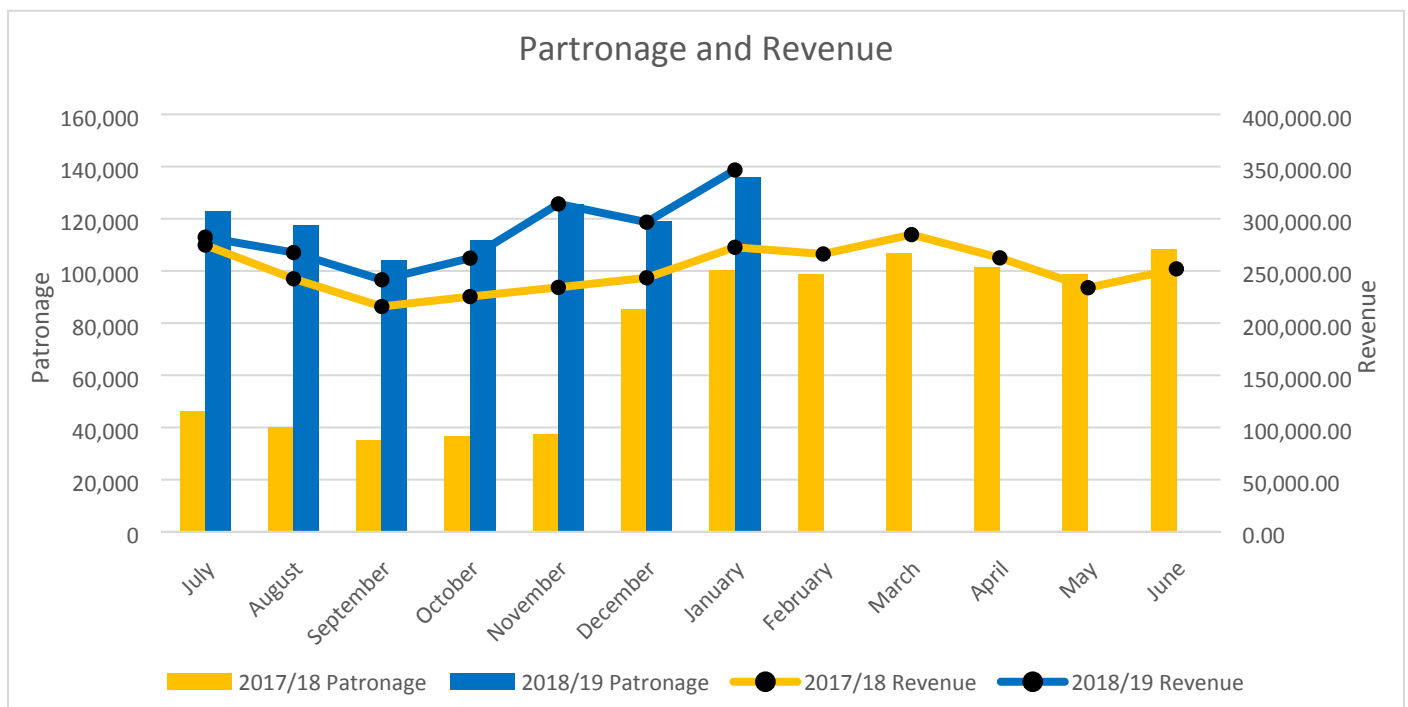
**136,055**

▲ 36% vs Jan 2018

2018/19 Patronage  
financial year to date

**836,499**

▲ 120% vs 2017/2018



The graph above shows revenue and patronage for 2018/2019 compared to the previous year 2017/2018.

### Unit 6

- Fernhill – Remarkables Park
- Lake Hayes – Jacks Point

### Unit 7

- Arthurs Point – Arrowtown
- Kelvin Heights – Frankton Flats

Unit 6 Revenue Jan 2019

**\$273,574**

Unit 6 Patronage

**104,041**

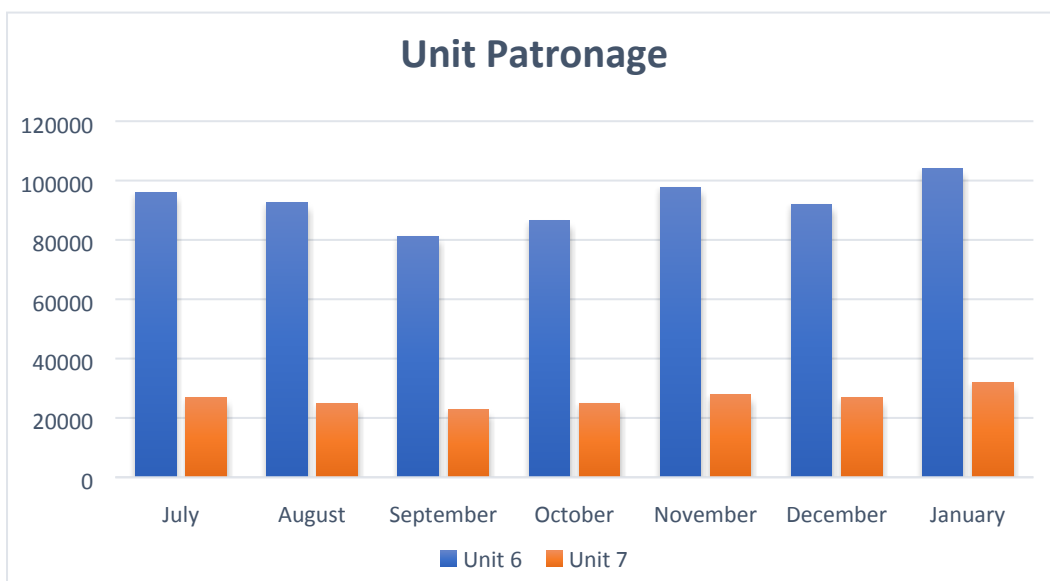
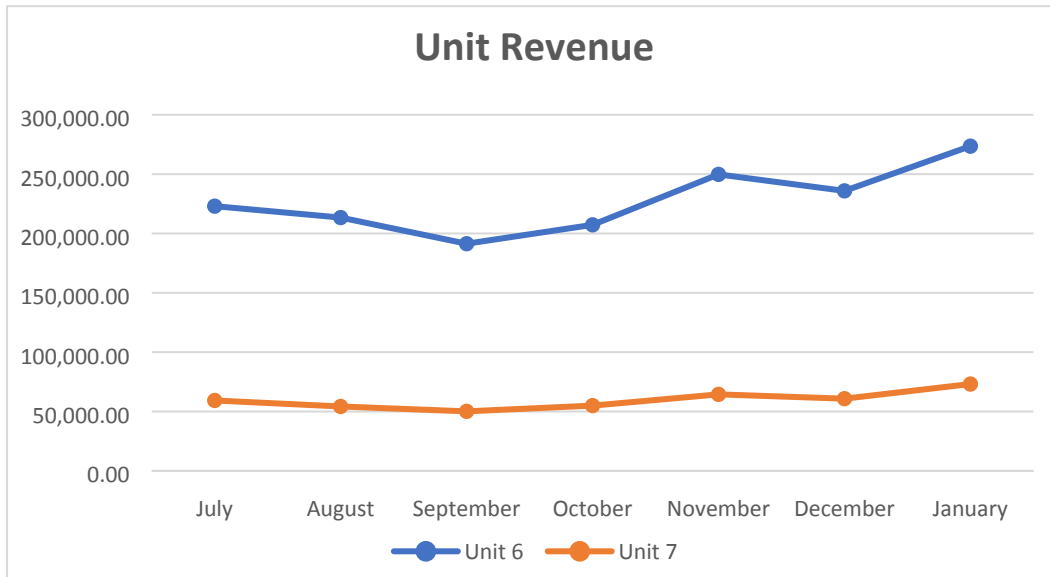
Unit 7 Revenue Jan 2019

**\$73,146**

Unit 7 Patronage

**32,014**

Revenue and patronage for the Queenstown units continues to track evenly with an increase for both, compared to December 2018.







# **Activity Review Q2**

**Incorporating performance commentary for  
1 July - 31 December 2018**

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### Key

	Target is being achieved, either to date, or in total
	Target progress is marginal, or expected to be partially achieved
	Target has not been achieved
	Target programmed for start in future

# EXECUTIVE SUMMARY

## Introduction

This document reports progress on the delivery of Council service for quarter one of the financial year 1 July - 30 June 2019. It includes details of how the Council activities have performed against non-financial measures and financial budgets.

## Summary – Group level

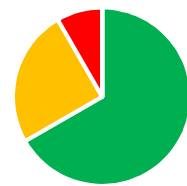
### Policy & Planning

*Including: Regional plans & policies; Strategies & plans*

The focus has been on considering and agreeing a framework to meet legislative, national standards and community expectations regarding the management and regulation of Otago’s Fresh Water. Progress includes:

- Notified the Progressive Implementation Programme (PIP)
- Framework progressed/communicated with Councillors
- National Policy Statement Fresh Water process and Water Plan Review endorsed. Stocktake report of NPSFM drafted.
- Monitoring work on priority catchments to program
- Parts of the science program on minimum flows on-hold pending implementation of NPSFM process

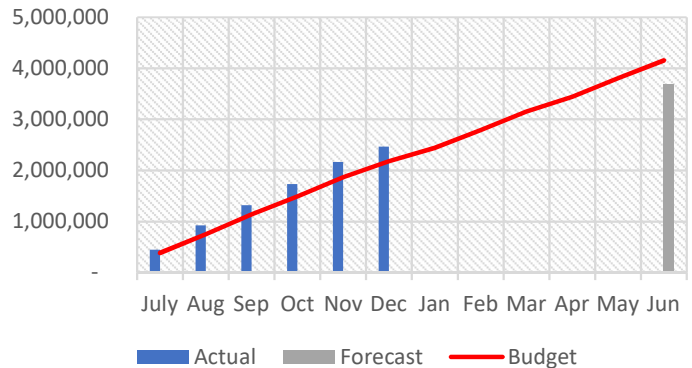
Non Financial Performance



*Graph: Of the 12 reported measures, 1 relating to Regional Air Plan will not be achieved (red)*

Regional Policy Statement approved as partially operative

Regional Pest Plan review expenditure continuing from last year. Significant expenditure incurred in the Minimum Flow activity for this period whilst underspends occurred in the Annual Plan, Transport Planning, Coastal Plan and Water Plan activities. As the focus shifts from minimum flows to general freshwater management, expenditure is expected to be marginally less than budget for the remaining 6 months.



**Environment**

*Including: Water; Air; Coast; State of the Environment; Biodiversity; Pests; Environmental incident response*

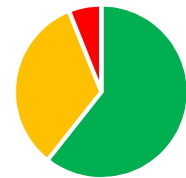
Water Implementation – work progressed on agreed programmes such as compliance inspection with Dairy farms and forestry, risk assessment program, and Urban Water Quality. The implications of Councils reassessment of direction needs to be worked through for the ‘Catchment Risk Assessment Program’ and catchment group engagement.

Air Implementation options where progressed with committee

Biodiversity and Biosecurity (pests) implementation review initiated with a target to complete yr 30 June 2019.

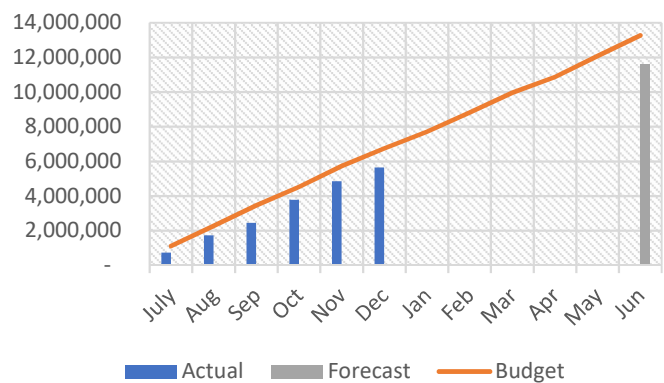
Environmental incident response - resource prioritised from compliance to meet growing external demands.

Non Financial Performance



*Graph: Of the 33 reported measures, 2 relating to monitoring Buoys, & response to contaminated sites enquiries will not be achieved (red)*

Several activities are underspent for this reporting period – State of Environment, Rural Water quality Implementation, Deemed Permit Renewals, Urban Water Quality and Enforcement Action. The forecast is for an underspend, lake buoys not likely to be installed this year and a change in approach to Rural Water Quality and Deemed Permit renewals. Also Coastal Initiatives and Urban Water Quality has been deferred to future planning years.



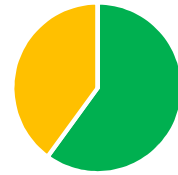
## Community

*Including: Governance & leadership*

Work progressed to inform a decision on Dunedin Head Office Replacement

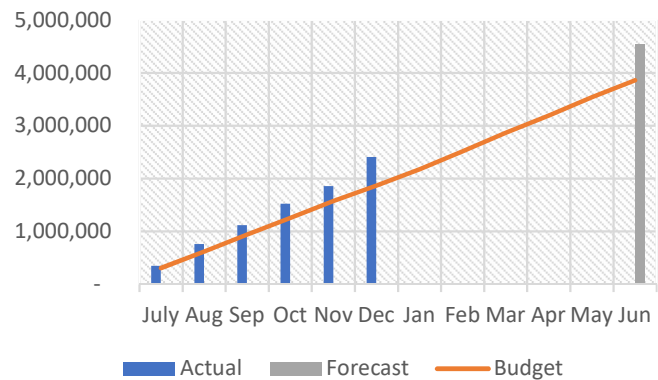
Partial implementation of the four-year Stakeholder Engagement Strategy.  
Expected to accelerate as new team beds in.

Non Financial Performance



*Graph: Of the 10 reported measures, all are on track for full or partial achievement*

The overspend in this area relates to continuing Dunedin Head Office design and feasibility costs carried over from last year and Response to Issues work requiring additional external costs to respond to TA district plan changes. This is likely to continue during the year.





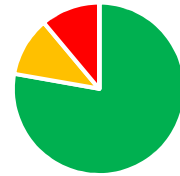
## Regulatory

*Including: Consent processing; Consent Compliance & Bylaw monitoring; Harbour & waterway management*

Consenting on water permits, including 'Deemed Permits' progressed

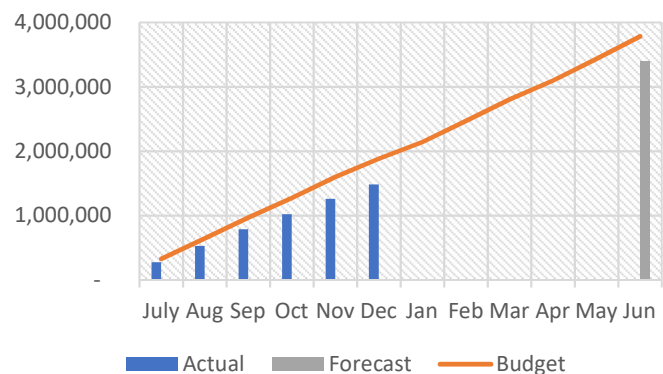
Compliance monitoring and auditing progressed. Improvement is being sought on procedures that better integrate the required work. Staff resource levels remain a broader issue and creates uncertainty about ability to deliver the full program by 30 June.

Non Financial Performance



*Graph: Of the 9 reported measures, 1 relating to processing applications under the Flood Protection Bylaw will not be achieved (red)*

Underspenders relate to the Regulatory Effectiveness activity being re-prioritised and staff time on Compliance monitoring and Resource Consent processing being less than assumed in the budget for this period.



## Flood Protection & Control Works, & River Management

*Including: Flood & drainage schemes; Rivers & waterway management*

Flood events – no significant damage to core flood protection infrastructure. Much operational work has occurred and continues to river banks/bends (eg rockwork, willow poles) and clearance of flood debris.

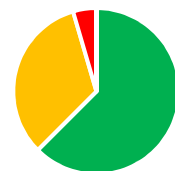
Drainage maintenance program – largely on-track

Servicing of pump stations on track

Engineering works to program ie Lower Taieri FPS; Waipori Pump Station Power Supply; Bridge repair program

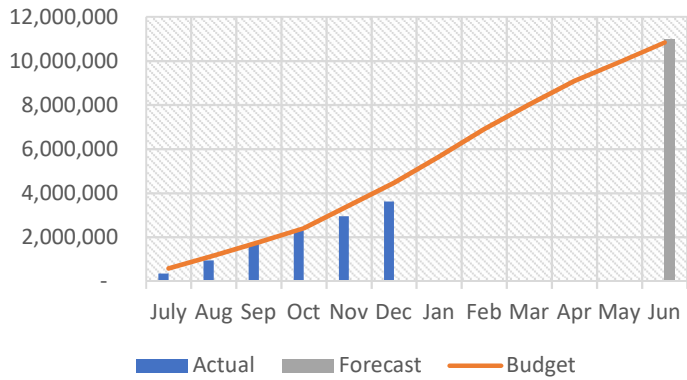
Dart – repair work of recent breach to bunding

Non Financial Performance



*Graph: Of the 17 reported schemes & catchment areas, 2 are reporting deferral of work.*

Most flood scheme works and river management activity expected to be on track financially. Designations and bylaw work re-prioritised



### Safety and hazards

*Including: Emergency Management; Hazards*

Resolving operational risk associated with a lack of trained and experienced controllers in the Otago Region; a fully equipped co-ordination centre

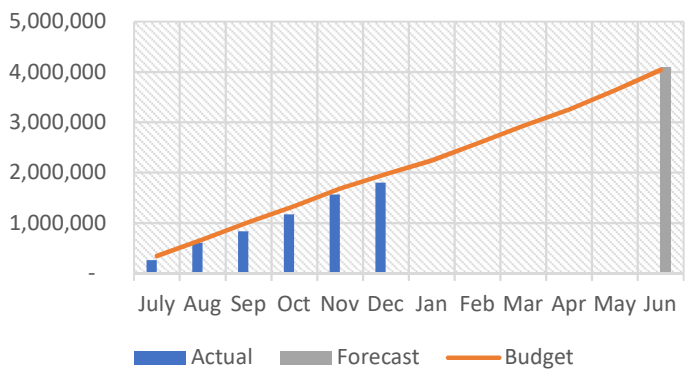
Progressing operational planning for event response

Non Financial Performance



Graph: Of the 8 reported measures, 2 relating to CDEM Response, while red, are expected to be resolved.

Some underspends in the Emergency Management and Climate Change Adaptation Activities for this reporting period. The flow forecasting activity has an overspend due to responding to the Nov flood event.



**Transport**

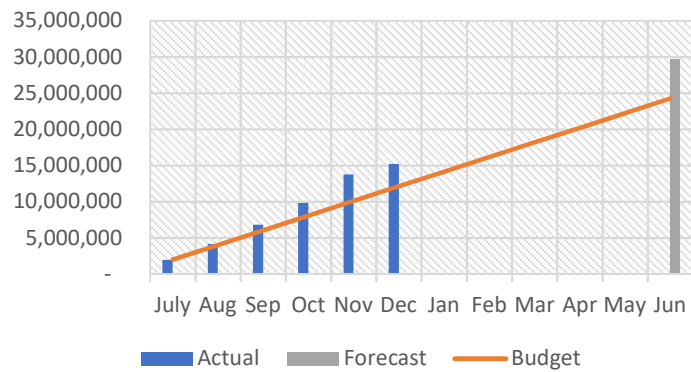
*Including: Public Transport; Stock Truck Effluent Disposal Sites*

Non Financial Performance



*Graph: Of the 17 reported measures, 1 relating to investigating mass transit options is marginal (yellow). Council is participating in a wider study led by NZTA. 6 measures (grey) reported at year end.*

There are overspends in the Public Transport Activity due to the delays in the Bus Hub construction and Electronic Ticketing implementation. Also the construction of a Central Otago STED occurred in this reporting period which was assumed in last years budget



# POLICY & PLANNING

## REGIONAL PLANS & POLICIES

Council’s regional plans set out policies and rules that aim to protect our natural resources, i.e. water, air and coast, and their use. The Resource Management Act requires Council to have a Regional Policy Statement that enables sustainable management of the natural and physical resources of the Otago region. It also has provisions for adopting and reviewing regional plans.

### Activities include:

Regional Policy Statement	Regional Plan: Water	Minimum flows and allocation limits
Regional Plan: Air	Regional Plan: Waste	Regional Plan: Coast

### Regional Policy Statement *Anita Dawe*

#### Summary Comment

The pRPS is waiting for one more decision from the Environment Court. A hearing on the Port provisions has been scheduled in the High Court for early June. Staff are seeking to resolve the appeals out of Court. The pRPS was made partially operative on 14 January 2019.

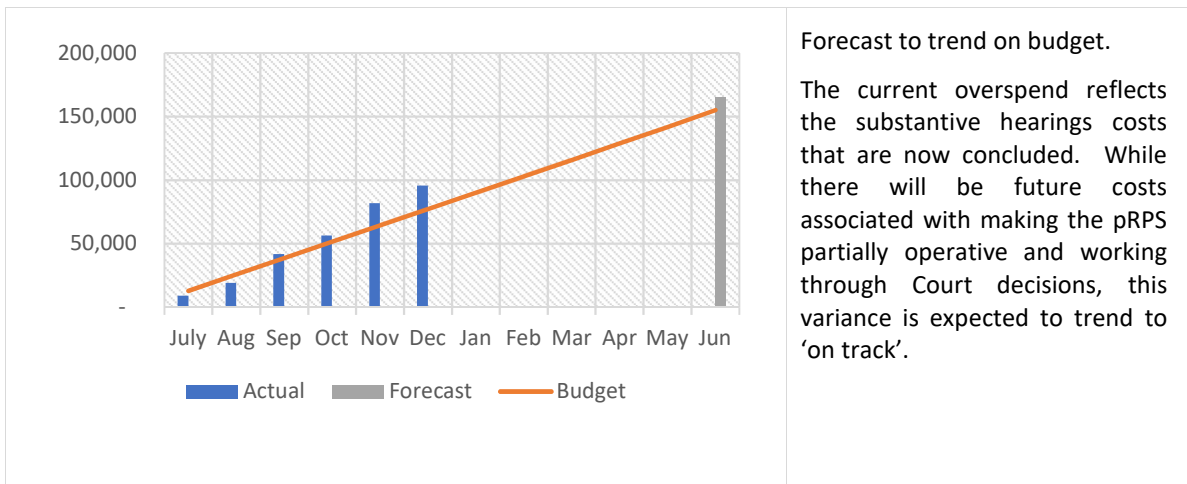
#### Expected:

The timing of the Courts' decision on indigenous biodiversity/ mining, and the response required to the Court decision on Ports create uncertainty on 30 June year end position.

#### Key Measures

	Previous	Now	Future
<p><b>Measure:</b></p> <ul style="list-style-type: none"> <li>• <b>Comply with Resource Management Act legislative planning requirements.</b></li> <li>• <b>Complete preparation of plan reviews and changes of resource management policies, plans and strategies in accordance with Council’s publicised work programme.</b></li> </ul> <p>Council's work programme included a plan change for priority catchments to set minimum flows. This plan change is on hold while a revised work programme is developed that gives effect to the National Policy Statement for Freshwater Management (NPSFM). The work programme will identify how the three priority catchments will be addressed. All other work underway including; the proposed RPS, National Planning Standards, and the NESAQ, is consistent with the RMA and legislative requirements.</p>	●	●	●
<p><b>Measure: Completion of required actions for making the RPS operative.</b></p> <p>In December 2018, Council approved making the pRPS partially operative. Provisions beyond challenge became operative on 14 January 2019.</p>	●	●	●

**Financial performance – Regional Policy Statement**



Forecast to trend on budget.  
 The current overspend reflects the substantive hearings costs that are now concluded. While there will be future costs associated with making the pRPS partially operative and working through Court decisions, this variance is expected to trend to 'on track'.

**Regional Plan: Water Anita Dawe**

**Summary Comment**

Council is revising its Fresh Water Planning programme to give effect to the National Policy Standards Fresh Water Management (NPSFM). This requires a regional-wide perspective and response to fresh water quality including a review of the Regional Plan: Water (RPW). This work has started with a gap analysis of the RPW against the NPSFM. Work has progressed on the stormwater and wastewater components of the RPW, albeit staff time has been diverted to other priority projects, including the pRPS.

Expected:

Fresh Water Management Units will be defined by April 2019 and provide a key step in the planning process that quickly leads into setting Objectives.

**Key Measures**

**Measure: Notification of 'Progressive Implementation Plan'.**

Comment: The Progressive Implementation Programme (P.I.P) was approved for notification at October's Council meeting and was publicly notified on Saturday 15 December 2018.

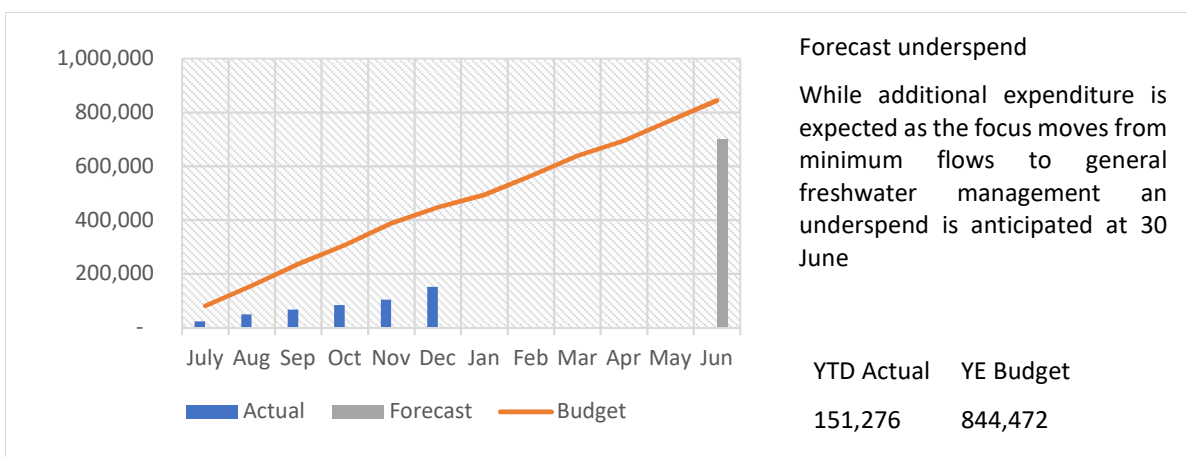
Previous	Now	Future
●	●	●

**Measure: Complete a stocktake of the NPSFM.**

Comment: Draft has been completed.

●	●	●
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**Financial performance – Regional Plan: Water**



Forecast underspend  
 While additional expenditure is expected as the focus moves from minimum flows to general freshwater management an underspend is anticipated at 30 June

YTD Actual	YE Budget
151,276	844,472

## Minimum Flows and Allocation Limits *Anita Dawe*

### Summary Comment

This project is on hold awaiting direction as a revised Fresh Water Planning programme is agreed (NPSFM alignment & full RPW review).

Work to date has included:










- The Lindis Environment Court hearing is scheduled to commence in November.
- Reports for the Clutha River in relation to recreational values has recently been completed.

Expected:

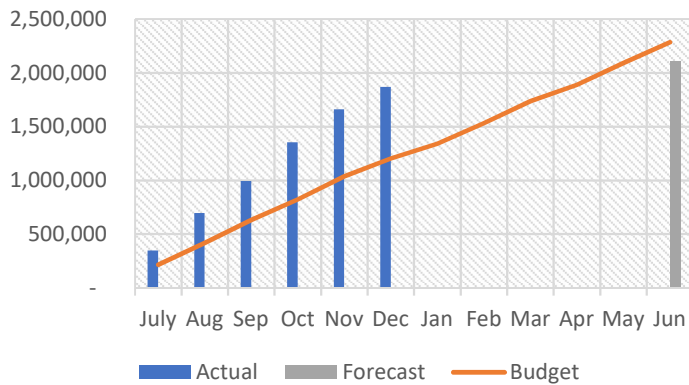
A revised Fresh Water Planning programme will provide substantive direction on the work that occurs across the region and the priorities. While uncertainty currently exists around the forward planning, science and operational work program, a substantial amount of additional science work (mostly field work) will be carried out in the current priority catchments. This work will inform the revised Freshwater planning program. A positive recruitment outcome is expected to rectify the 'under fte budget' science unit.

Operations activity is also in a reactive mode with uncertainty around how delivery is impacted by potentially changing delivery requirements.

### Key Measures

	Previous	Now	Future
<p><b>Measure: Progress on 'Priority Catchments Minimum Flow Plan Change' minimum flows and associated water allocation.</b></p> <p>This plan change task has been placed on hold reflecting completion of a revised Fresh Water Planning programme.</p>			
	Previous	Now	Future
<p><b>Measure: Monitor flows and levels for setting minimum flows/environmental levels and allocation limits for rivers, lakes and aquifers.</b></p> <p>All agreed sites for Manuherikia, Lindis, Cardrona and Arrow are continuing to be monitored.</p>			
	Previous	Now	Future
<p><b>Measure: Publish science work for setting minimum flows/environmental levels.</b></p> <p>Work is progressing but there this uncertainty as discussed above</p> <p>Planning: Work on Minimum flows is on hold pending a revised Fresh Water Planning programme.</p> <p>Manuherikia: The CHES model construction is ongoing, complex and increases risk in delivering S.32 supporting reports. A substantial amount of additional science work (mostly field work) will be carried out this summer.</p> <p>Arrow and Cardrona: S.32 supporting documents are completed, as far as possible without freshwater management unit (FMUs) objectives. Additional science work (mostly field work) will be carried out this summer.</p>			
	Previous	Now	Future

**Financial performance – Minimum Flows and Allocation Limits**



**Forecast to trend overspend**

Required expenditure has been higher than was anticipated particularly the inputs for Science and Operations.

Cardrona and Arrow: inputs have been required due to update work following reviews.

Manuherikia: science inputs were required for briefing which have been higher than anticipated.

The Lindis Environment Court hearing has commenced, with evidence from hydrology, ecology, and agreed evidence on economics and landscape. This has resulted in significant expenditure which was not budgeted for. The programme overall is over budget.

**Regional Plan: Air Anita Dawe**

**Summary Comment**

The Air Strategy was approved in June 2018.

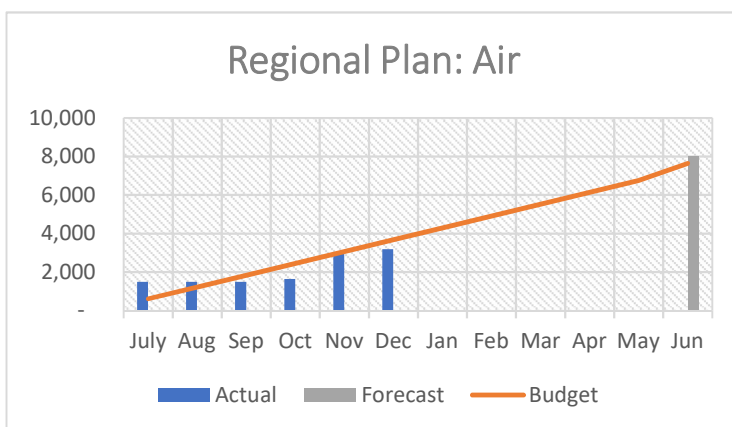
**Key Measures**

**Measure: Review revised NES-AQ and assess consequences for Otago.**

Achieving this target was dependent on the NES review being made available for public comment. However, this has not been released by MfE and is not expected to be released in this financial year.



**Financial performance – Regional Plan: Air**



**Regional Plan: Waste** *Anita Dawe*

**Summary Comment**

No work is occurring under this activity at this stage.

Expected:

A full review of the Waste Plan will be programmed and undertaken as part of the Regional Water Plan review.

**Key Measures**

No reported measure

**Financial performance – Regional Plan: Waste**

No financial implications

**Regional Plan: Coast** *Anita Dawe*

**Summary Comment**

Development of the Coastal Strategy is being deferred in the LTP to Year 4. In the meantime, plan change work for discharges of wastewater and stormwater to the coastal marine area, is being progressed as part of the parallel work for discharges into the freshwater environment. In addition, a draft stocktake of the Regional Coastal Plan against the NZCPS has been completed. Discussions with science are also occurring to determine monitoring needs and information requirements to support the commencement of the Plan Review in 2023.

Expected:

It is likely that this budget will be underspent by years end.

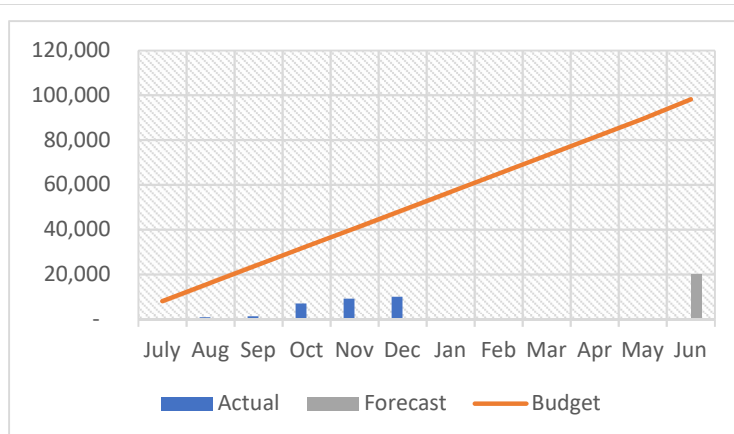
**Key Measures**

**Measure: Undertake an analysis/stocktake of the Regional Coast Plan against the NZCPS and identify gaps where we do not give effect to the NZCPS.**

Comment: The draft has been completed and is awaiting review.

Previous	Now	Future
●	●	●

**Financial performance – Regional Plan: Coast**



Forecast underspend

Work on the Coastal Plan has been deferred to allow staff to focus on fresh water. There may still be some work done in this financial year but it is anticipated this project will remain underspent at the end of the year.

YTD Actual	YE Budget
10,066	98,130





## STRATEGIES & PLANS

Council prepares Annual and Long Term Plans that detail Council’s significant activities, how much they will cost and how they will be paid for. For certain significant activities, strategies are prepared that provide direction on those activities. They identify what roles Council, the community, other agencies and stakeholders may play in implementing the strategy.

### Activities include:

LTP/Annual Plans & Reporting      Biodiversity Strategy      Regional Pest Plan Review  
 Regional Land Transport Plan

### Long Term Plans and Annual Planning *Mike Roesler*

#### Summary Comment

Implementing the Annual Plan 2019/20 is on track. Activity Reporting requirements for Quarter 2 on track. The Annual Report 2017/18 has been adopted by Council.

#### Expected:

The Annual Plan 2019/20 programmed for approval consultation at 21 March special Council meeting.

#### Key Measures

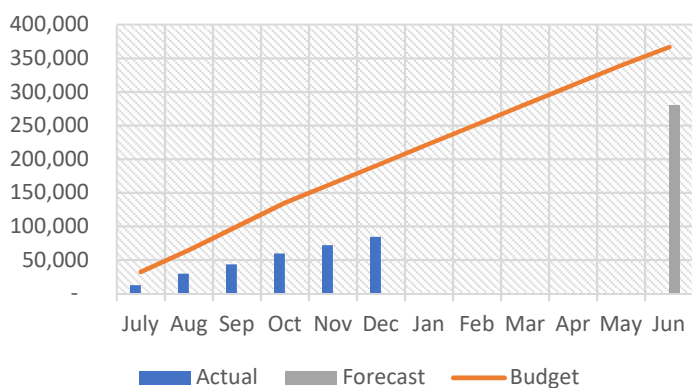
**Measure: Long term plans, annual plans and annual reports receive unmodified audit opinions.**

On track

Previous      Now      Future



#### Financial performance – Long Term Plans and Annual Planning



Forecast underspend

The budget understand is comprised of staff time with a combination of over estimating general staff input into the process, and, the corporate team working below budgeted fte.

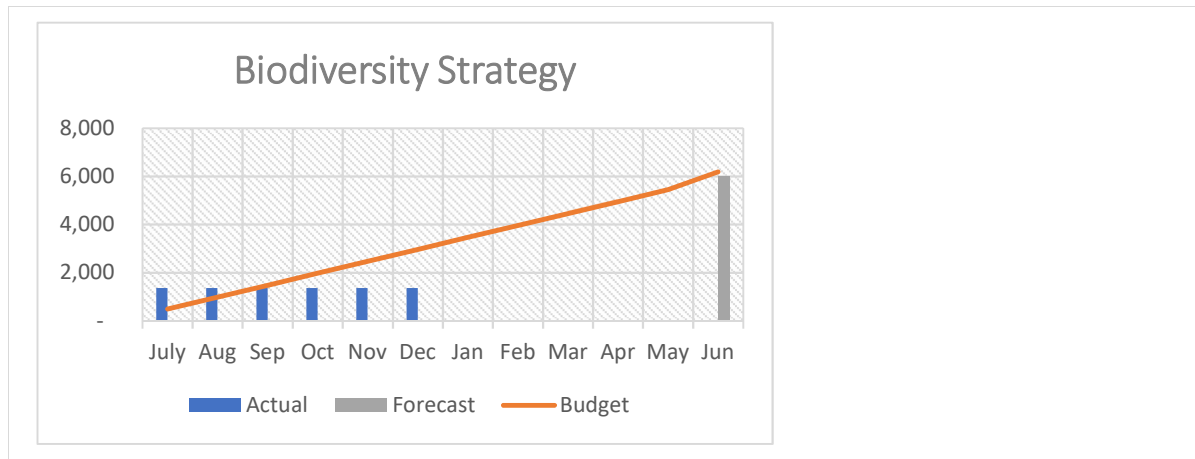
YTD Actual	YE Budget
84,048	366,544

## Biodiversity Strategy *Anita Dawe*

### Summary Comment

Biodiversity Strategy complete and adopted by Council. Ongoing activity reported under Biodiversity Strategy implementation.

### Financial performance – Biodiversity Strategy



## Pest Management Plan Review *Mike Roesler*

### Summary Comment

The public consultation process was progressed with public submissions received on the proposed RPMP.

Expected:

RPMP expected to be approved by 30 June 2019.

### Key Measures

**Measure: The Regional Pest Management Plan is prepared in 2018/19 and implemented 2019/20.**

Comment: The public consultation process was progressed with public submissions received on the proposed RPMP.

Previous      Now      Future

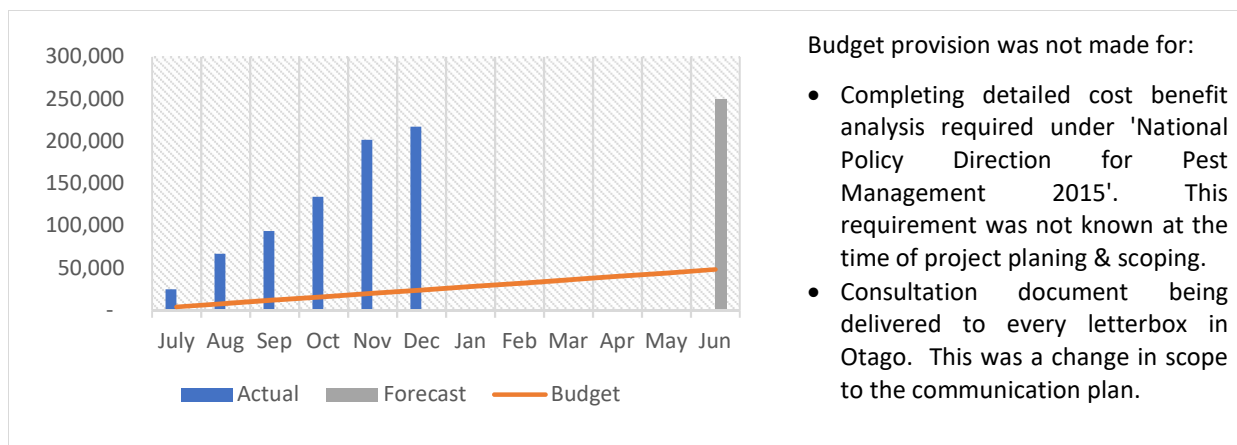


**Measure: Achieve a reducing trend in the pest plant and animal species across the Otago Region.**

Comment: as previous reported



### Financial performance – Pest Management Plan Review



Budget provision was not made for:

- Completing detailed cost benefit analysis required under 'National Policy Direction for Pest Management 2015'. This requirement was not known at the time of project planing & scoping.
- Consultation document being delivered to every letterbox in Otago. This was a change in scope to the communication plan.

**Summary Comment**

Expected:

**Key Measures**

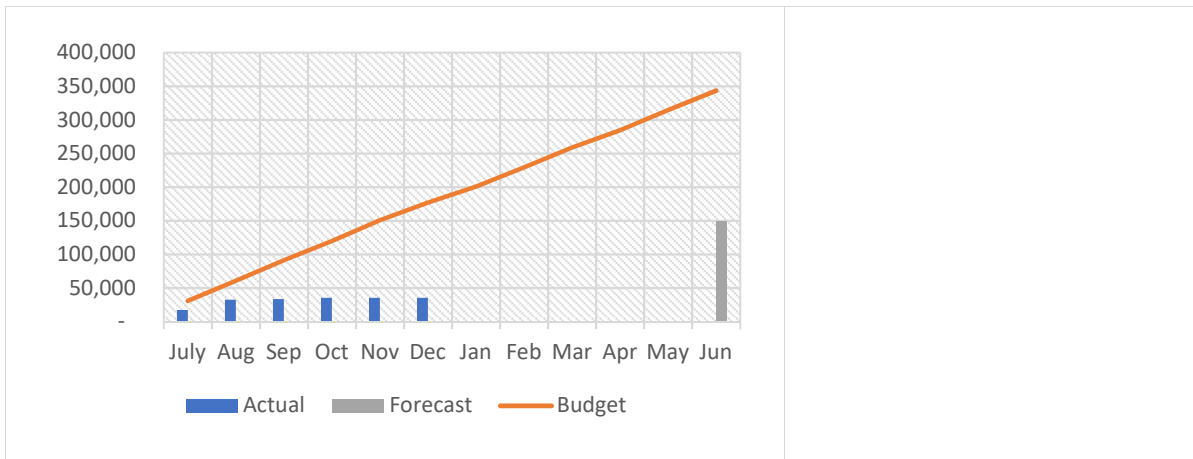
**Measure: To collaborate with Environment Southland and other South Island local authorities to establish and deliver on pan-regional priorities for transport investment.**

Comment:

Previous      Now      Future



**Financial performance – Regional Land Transport Plan**



## ENVIRONMENT

Council has a responsibility for looking after the natural resources of the Otago region. Key components of Council's work on the environment are focused on:

- Water,
- Air
- State of the environment reporting
- Biodiversity
- Pests
- Coasts
- Incident response

## WATER

The quality of our water and its availability are critical to our way of life. Council's Regional Plan: Water sets out policies and rules that aim to protect both the quality and availability of water in our aquifers, rivers, lakes and wetlands.

For water quality, the Council is focused on the level of contaminants discharged into our waterways. Rural land-use, urban domestic and commercial practices significantly influence water quality. Council works with landowners, and stakeholders to achieve National Standards, planning goals and targets.

For water quantity, the Council is focused on the issues related to the availability of water for irrigation, aquatic habitats, and natural character of the rivers. The Council is required to set limits on how low the flow of certain rivers may get (minimum flows), whilst still protecting the habitats and rivers. Economic, cultural and social values are taken into consideration when setting minimum flows, and these flows determine the amount of water that may be available for use.

### Activities include:

Rural Water Quality  
Implementation

Water & Deemed Permit Renewal

Urban Water Quality Implementation

## Rural Water Quality Implementation

### Summary Comment

Work is on track for monitoring and reporting water quality. Environmental inspection and compliance work, while impacted by the floods and staff reprioritisation is largely on track. The desktop risk assessment component of Good Water Project is complete. Project now paused waiting direction.

Engagement activity has been progressing, albeit not to the desired level. Science delivery has been impacted by fte level (under budget) however key aspects of water quality reporting has progressed to plan.

#### Expected:

Forecasted results are likely to be mixed with monitoring and reporting on track along with environmental compliance work, albeit with some uncertainty regarding the latter. Direction resulting from the Fresh water management framework (eg decisions on FMUs) will impact on aspects of this activity, such as the Good Water Project (ie farm catchment Risk Assessments) and engagement with catchment groups and stakeholders.

**Key Measures**

**Measure: Water quality previously not meeting the limits set out in the Regional Plan: Water, is improving.**

The results of water quality monitoring will be reported by 30 June 2019

Previous      Now      Future



**Measure: Assessments are carried out to determine if water quality is meeting the limits set out in the Regional Plan: Water.**

Completed



**Measure: Good water project - Undertake and report environmental risk assessments on properties throughout Otago.**

Staff are focusing compliance inspection with dairy farms and forestry inspection work. Work on the Desktop risk assessments is completed. No further work has occurred on the On-farm catchment projects as this is awaiting final confirmation from Council on the adoption of this project.



**Measure: Using a risk based approach, undertake 465 inspections of dairy farms for compliance with the prohibited activity rules.**

Dairy inspections are underway. 140 completed to date. Focus has been on the Waitaki Plains. To date 4 significant non-compliance and 4 minor non-compliance have been found.

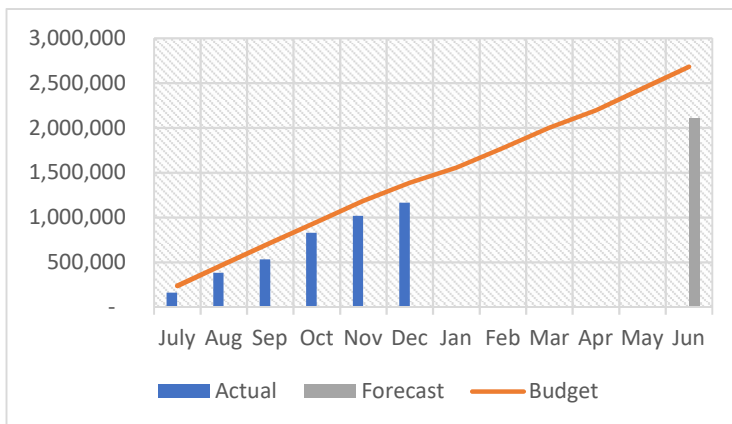


**Measure: Report the results of Manuherikia water quality study to the community.**

Report due back from NIWA this month



**Financial performance – Rural Water Quality Implementation**



Forecast underspend  
Largely driven by the science and engagement components of this activity. Science have been operating below budgeted fte and has reduced project delivery. Engagement delivery is similar, albeit the team is now fully recruited.

**Water and Deemed Permit Renewal** *Kylie Galbraith*

**Summary Comment**

Water consenting activity has progressed but at a level less than desired or planned. Inputs to this activity, including science information and stakeholder engagement, have been lower than anticipated. Both science and engagement resource have focused on other priorities.

The consents team has been more reactive to deemed permit replacement applications where that time is charged to the application being considered.

**Expected:**

Work is expected to align with and benefit from an improving understanding of FMU’s including water quality, quantity, objectives and allocation. Science and stakeholder engagement input will increase as science ‘fte’ is recruited and engagement priorities shift.

**Key Measures**

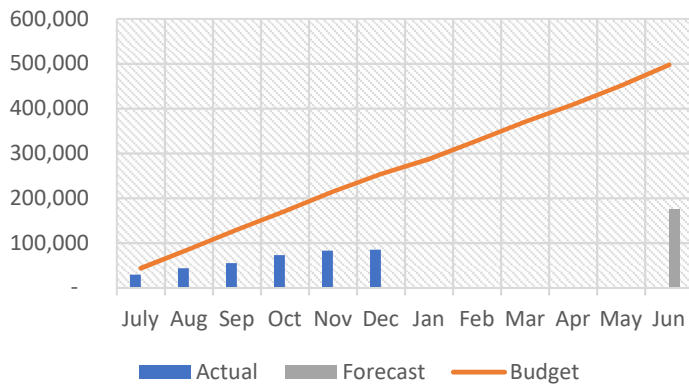
**Measure: No less than 25 groups will have had two meetings facilitated by ORC.**

To date, meetings have been held with 33 priority catchment groups, with 24 of these being two or more meetings.

**Previous      Now      Future**



**Financial performance – Water and Deemed Permit Renewal**



Forecasted underspend:

- Planned science and stakeholder engagement team input has been lower than planned due to other priorities;
- the consents 0.5 FTE position that was planned for this work has not been filled since 1 July 2018. The position is not expected to be filled going forward and the work will not be reallocated to another position to the same scale as indicated in the budgets.

## Urban Water Quality Implementation *Anita Dawe*

### Summary Comment

Work is still progressing on this however it has been delayed as staff work on projects with a higher priority, namely Air and RPS.

#### Expected:

While work will progress, this activity will fit within the Fresh Water Planning review and will be subject to the broader priorities identified under that review.

### Key Measures

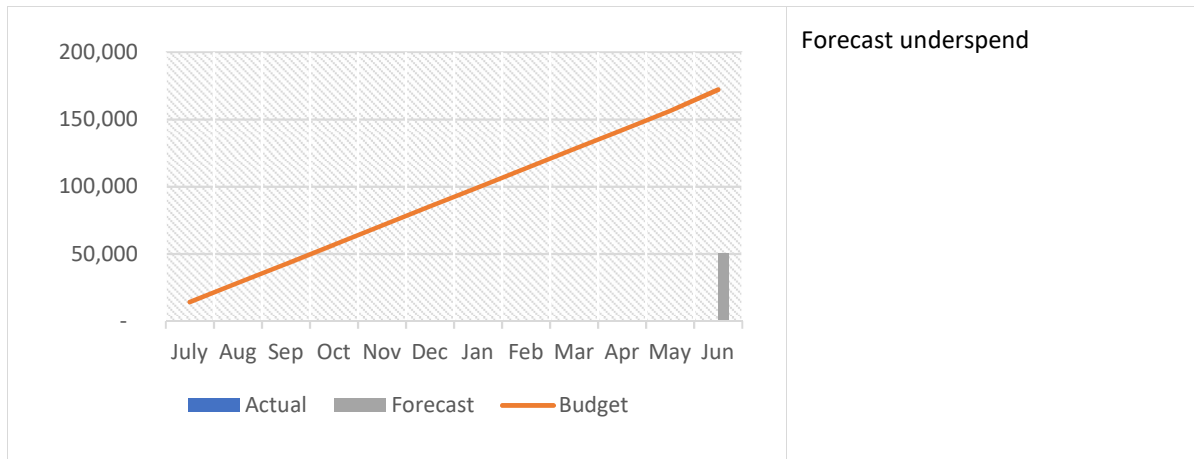
**Measure: Complete development of the Urban water quality implementation plan.**

Work is still progressing on urban water quality

Previous      Now      Future



### Financial performance – Urban Water Quality Implementation





## AIR

Council is responsible for ensuring compliance with the National Environmental Standard. Under the Resource Management Act, Council is also responsible for controlling the discharge of contaminants to air. This activity is focused on implementing the Otago Region Air Strategy to improve air quality to acceptable levels. Implementation involves oversight of a range of actions including; the clean heat, clean air programme, education and awareness, the use of compliance monitoring and enforcement, and the use of air quality information.

### Air Strategy Implementation *Jean-Luc Payan*

#### Summary Comment

Strategy implementation options presented to Council. Decision on path forward to be decided as part the Annual Plan process.

Work with Cosy Homes trust on-going with a MoU signed. Clean Heat support being provided.

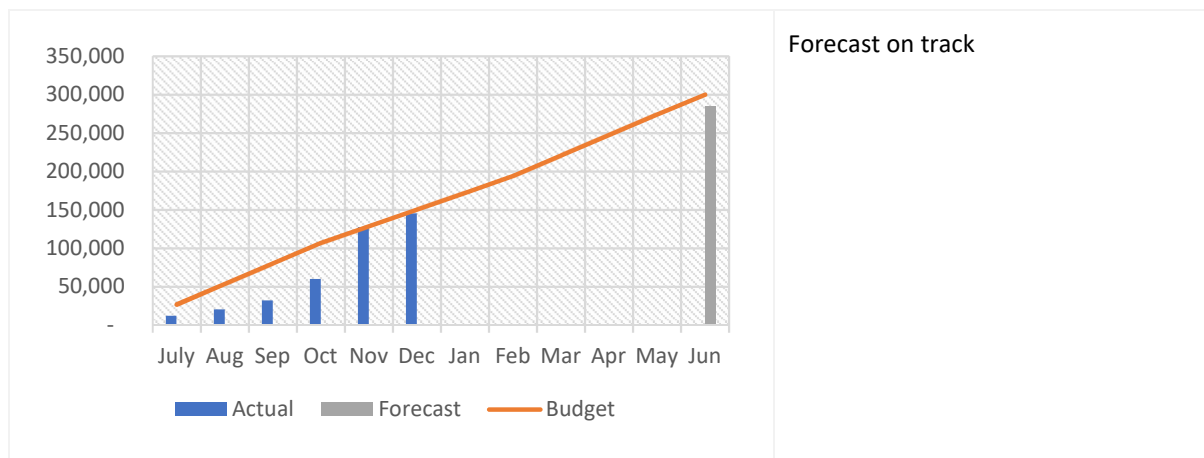
Expected:

Implementation of the strategy will depend on Council decision on the implementation plan. Expected end of year status to be very close to budget

#### Key Measures

	Previous	Now	Future
<p><b>Measure:</b>  <b>Implement priority Year 1 - 3 projects to achieve goals under the Air Strategy:</b></p> <ul style="list-style-type: none"> <li>Yr1. Outcomes and issues for outdoor burning around urban areas are identified</li> </ul> <p>Options for the implementation plan for the Air Strategy presented to Council. Further refinements and analysis likely before final decision on preferred option.</p>	●	●	●
<p><b>Measure: Administer Clean Heat funding for Air Zone 1 and Milton.</b></p> <p>Support is provided as applications are received. Twelve clean heat applications were approved during the last 2 months resulting in a total of 32 for the year. Breakdown of appliances installed:</p> <p>Alexandra 11            Arrowtown 4            Clyde 3            Cromwell 11            Milton 3</p>	●	●	●

#### Financial performance – Air Strategy Implementation



## STATE OF THE ENVIRONMENT

Council’s State of the Environment monitoring relates to the information gained from the Council’s science programme.

### Activities include:

Water quality & quantity      Air Quality      Environmental Monitoring & Reporting (EMaR)

### Water Quality and Quantity Monitoring *Jean-Luc Payan*













#### Summary Comment

Monitoring of the State of Environment on-going as programmed with no issue identified to affect current monitoring. Installation of lake buoys underway but it is not likely that all the buoys will be operating before the end the financial year. Work programme related to lake snow is on-going.

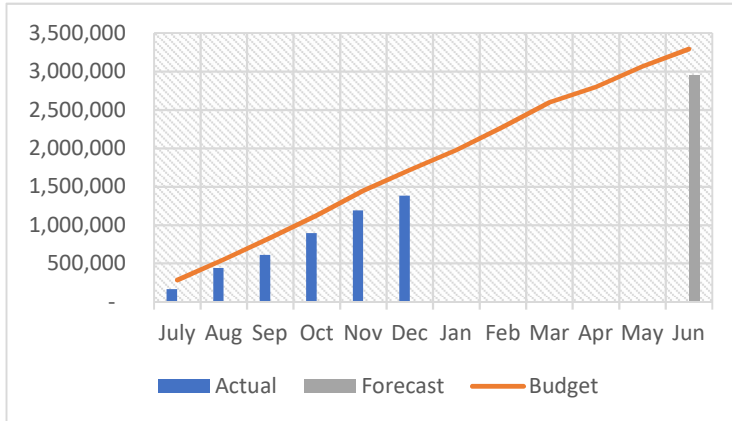
#### Expected:

Options to contract some of the groundwater work being investigated to reduce underspent.

#### Key Measures

	Previous	Now	Future
<p><b>Measure: Changes and trend in natural resource availability and quality are analysed and reported to the Council as per the schedule entitled “Monitoring Schedule for 2018-28 Long Term Plan”.</b></p> <p>Changes and trend analysis on-going.</p>			
<p><b>Measure: External audit shows good quality control of data collections and analysis as per the schedule entitled “Monitoring Schedule for 2018-28 Long Term Plan”.</b></p> <p>Data collection and analysis on-going</p>			
<p><b>Measure: Lead research into methods to manage lake snow on water quality.</b></p> <p>Outcome of the workshop and research programme presented to Technical Committee in September and actions programme defined at workshop continuing.</p>			
<p><b>Measure: Install lake monitoring buoys in Lakes Wanaka, Wakatipu and Hayes.</b></p> <p>Installation of buoy in Lake Hayes is progressing</p>			

**Financial performance – Water Quality and Quantity Monitoring**



Forecast underspent

Partly due to all lake buoys not likely to be installed this financial year and partly due to under budget fte deployment (mainly groundwater field-work).

**Ambient Air Quality Monitoring and Reporting *Jean-Luc Payan***

**Summary Comment**

Monitoring and reporting programme on track

Expected:

On track

**Key Measures**

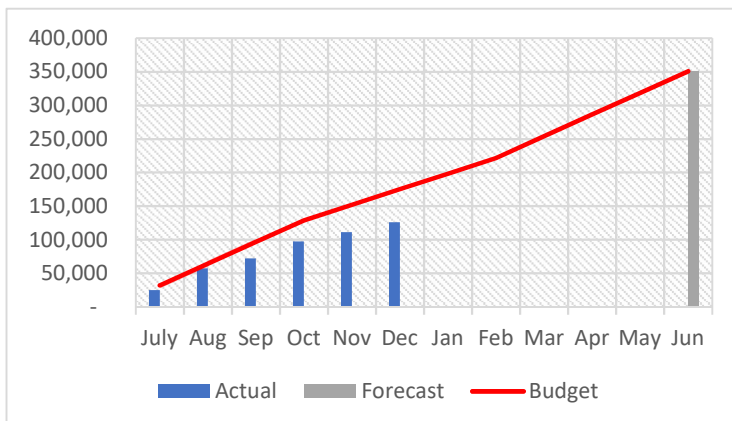
**Measure: Monitor air quality to assess compliance with the National Environmental Standard requirement of no more than one daily average reading of PM10 per annum to be higher than 50 micrograms per cubic metre.**

Comment: Monitoring is continuing as planned.

Previous      Now      Future



**Financial performance – Ambient Air Quality Monitoring and Reporting**



Forecast on track

## Environmental Monitoring and Reporting (EMaR) *Abi Loughnan*

Objective: To administer the national EMaR project on behalf of the EMaR partners (Regional Sector, MfE and Cawthron Institute) and to complete Otago's data contribution.

### **Summary Comment**

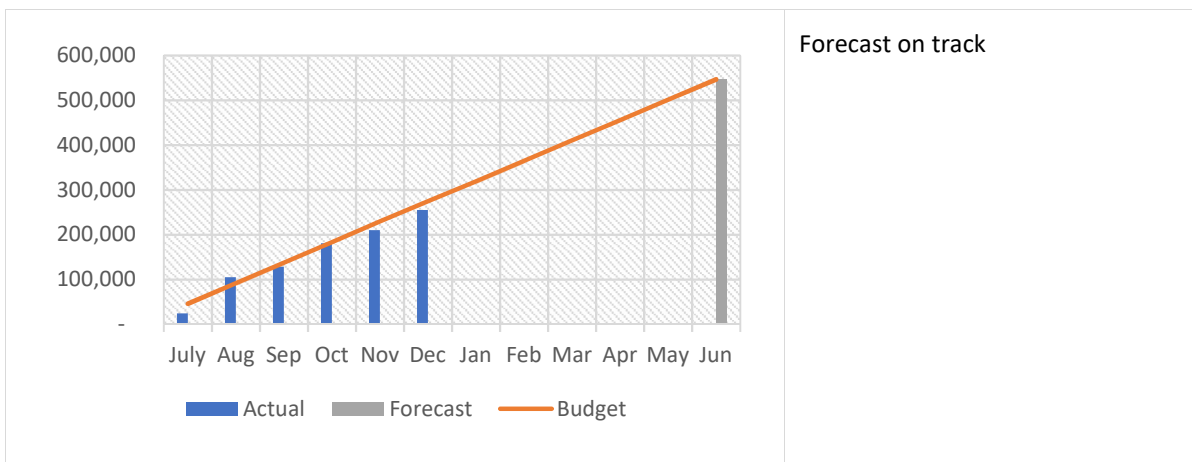
EMAR project continues to be delivered to agreed work plan.

Expected:  
On track

### **Key Measures**

No reported measure

### **Financial performance – Environmental Monitoring and Reporting (EMaR)**



## BIODIVERSITY

The Biodiversity Strategy for Otago was completed in 2017/18. A Biodiversity Officer will be recruited to support implementation of the strategy. Preliminary activities will include; developing stakeholder and technical groups, hosting a biodiversity forum, and sharing information on good management practices for indigenous biodiversity.

Environmental enhancement is focused on the ongoing allocation of funding 'ring-fenced' for community and catchment groups working to achieve results that align with Council objectives on Biodiversity. This activity is also focused on providing oversight of a small number of specific enhancement projects such as Lake Hayes, Lake Tuakitoto and Tomahawk Lagoon.

Activities include:

Biodiversity Strategy Implementation	Environmental Enhancement	Wilding Pines
--------------------------------------	---------------------------	---------------

### Biodiversity Strategy Implementation *Martin King*










#### Summary Comment

Work is progressing on the compliance wetlands project and anticipate that work will be completed at end of financial year. There is a delivery risk associated with resource being prioritised to a heavy 'Environmental Incidence' workload.

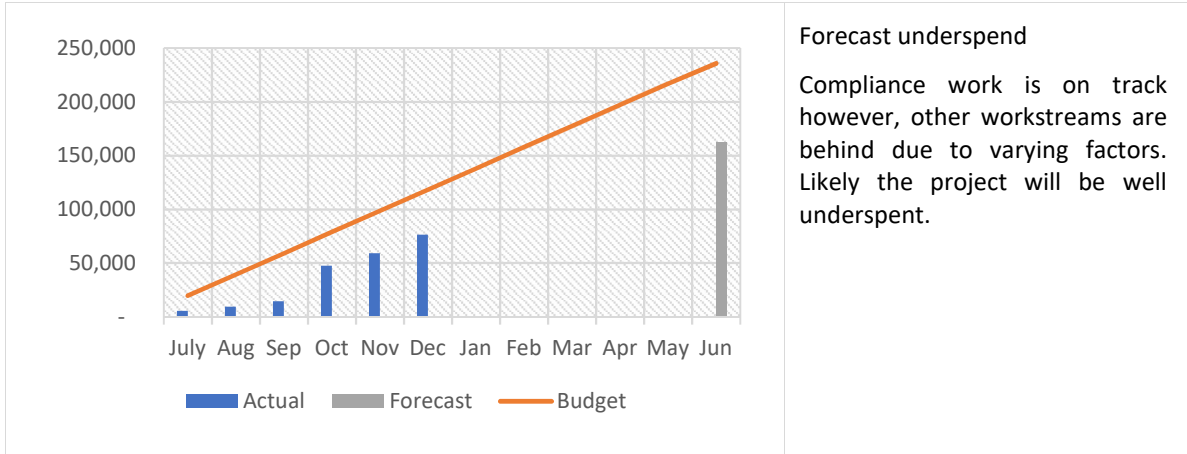
Expected:

Compliance project tracking however other workstreams may not achieve their targets due to varying factors

#### Key Measures

	Previous	Now	Future
<p><b>Measure: Implement a significant wetlands compliance monitoring programme.</b></p> <p>Twenty two Regionally Significant Wetland inspections have been conducted this year to date. 3 sites have been graded as non-compliant minor due to gorse control needing to be undertaken.</p>			
<p><b>Measure: Develop a monitoring programme for SoE reporting on Otago's wetlands.</b></p> <p>Scope of this project to be defined.</p>			
<p><b>Measure: Develop and disseminate information on good management practices for indigenous biodiversity, and the importance of ecosystem services. Prepare community specific information packages as necessary.</b></p> <p>Work is on hold while the implementation approach for Biodiversity &amp; Biosecurity is agreed. This will occur by 30 June 2019 and provide a clear operational framework in which to deliver the strategy.</p>			

**Financial performance – Biodiversity Strategy Implementation**



Forecast underspend  
 Compliance work is on track however, other workstreams are behind due to varying factors. Likely the project will be well underspent.

**Environmental Enhancement Lisa Gloag**

**Summary Comment**

All projects within L6 are on track and progressing as planned.

**Expected:**

I anticipate we may be slightly over budget by the end of the financial year, but will have a better indication of this in the coming months as work on Lake Hayes, Tomahawk and Tuakitoto progresses.

**Key Measures**

**Measure: 1. At least 75% of annual funding allocated to the Enviro Enhancement fund has been granted to suitable projects and activities. 2. The outcome(s) of all projects and activities have been reported back to Council within the timeframes specified in the funding agreement. 3. Projects and activities funded achieve milestones as per the funding agreement.**

Recommendations for successful applicants to the ECO Fund for Round 2 are being taken to the Jan/Feb committee/council meeting for approval. Similar to the first round, we were oversubscribed, with 24 applicants applying for a total of over \$380k from \$83 available. We are in contact with all applicants, and will advise those who are unsuccessful that this does not stop them for applying in a future round.

**Measure: Distribute and administer the regional sustainability and enhancement fund on approved projects and activities.**

On track

**Measure: Develop and publicly consult on technical and funding proposals for the remediation of Lake Hayes. Initiate the first action relating to piped water to Mill Creek.**

GHC Consulting engaged to manage the project planning to develop technical and funding work to level requested by Council. Modelling and other advice regarding options is progressing. Pipe to Mill Creek and discharge structure has been installed, although discharge structure required late design change.

Previous      Now      Future



**Measure: Complete implementation plan and consult on options for Lake Tuakitoto.**

Two workshops and online consultation for potential projects for Lake Tuakitoto have been completed. Council now determining projects for reporting back to the community and then potential implementation.

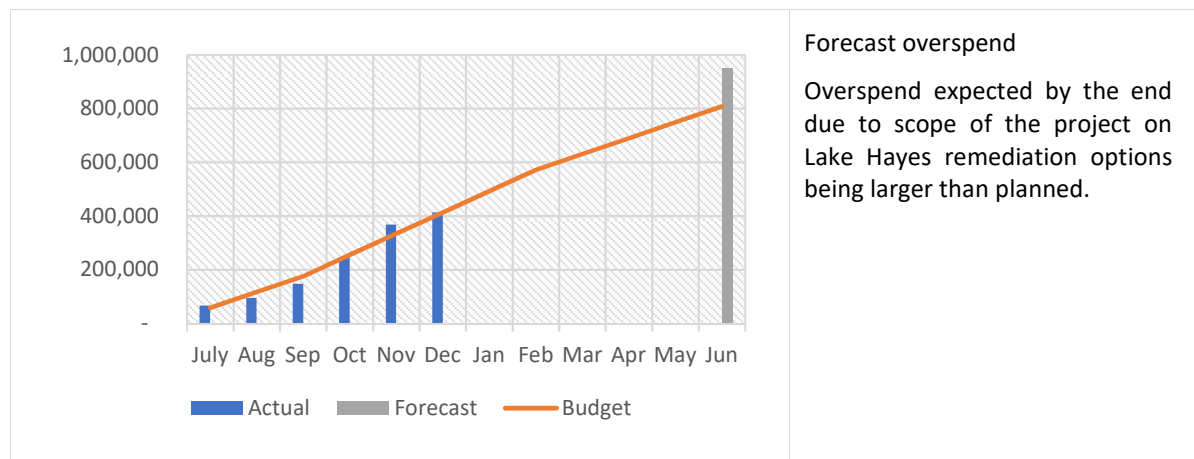


**Measure: Complete a policy guiding Council decision-making on allocating the Environmental Enhancement Fund.**

This is complete. The terms of reference were signed off at the 31 October council meeting.



**Financial performance – Environmental Enhancement**



Forecast overspend  
Overspend expected by the end due to scope of the project on Lake Hayes remediation options being larger than planned.

**Wilding Pines *Richard Lord***

**Summary Comment**

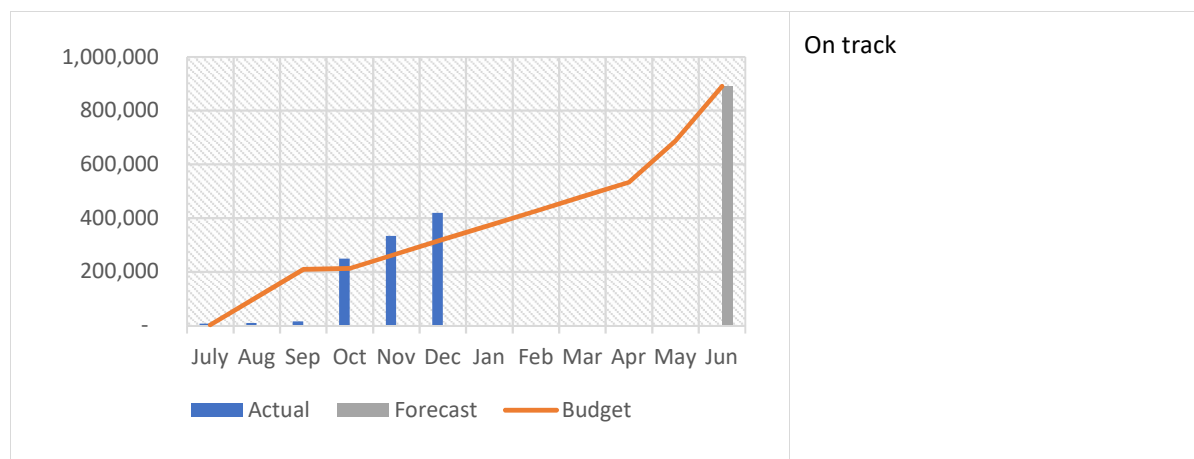
Control groups in CO and QL have invoiced and been paid for the year. Work is progressing on multiple projects in this area.

Expected:  
On track

**Key Measures**

No reported measures

**Financial performance – Wilding Pines**



On track

## PESTS

The Council's Pest Management Strategy (PMS) for Otago promotes a regionally coordinated approach to address the impacts of specific pest animals and pest plants. Activities are focused on both education, monitoring and compliance in regard to private landowners, and Council led work to control pests.

Activities include:

**Pest management plan compliance      Biocontrol of pests      Regional services contracting**

### **Pest Management Plan Compliance Monitoring *Martin King***

#### **Summary Comment**

considerable inspection work is now underway on pest plant and animal species in accordance with the operational plan. Complaint levels remain steady and have been responded to in accordance with Council operational requirements.

Expected:  
On track

#### **Key Measures**

	Previous	Now	Future
<p><b>Measure: All properties with reported non-compliance of rabbit numbers over MAL3 are contacted regarding the requirement to respond in accordance with the Regional Pest Management Plan.</b></p> <p>55 Rabbit inspections. 43 compliant and 12 non-compliant.</p>			
<p><b>Measure: All reported non-compliance for pest plants will be followed up to ensure works to control pest plants have been carried out.</b></p> <p>55 complaints all followed up with a request for work to undertaken to achieve compliance.</p>			
<p><b>Measure: All complaints about boundary control of pest plants and pest animals will be responded to within 10 working days, and where necessary control works will be required to be carried out.</b></p> <p>55 pest plant boundary complaints followed. 43 pest animal complaints received.</p>			
<p><b>Measure: Reported wallaby sightings are investigated and responded to within 3 working days.</b></p> <p>Comment: A poison operation was completed in the 'Near Undaunted' area behind Naseby. Two wallaby sightings were made and followed up. Both in the Ranfurly / Naseby locality.</p>			
<p><b>Measure: The Council advocates for the community to government agencies conducting Lagarosiphon control in Lakes Dunstan and Wanaka. Lagarosiphon has not established in Lake Wakatipu.</b></p> <p>Comment: ORC is a member of three lagarosiphon groups. (Dunstan, Wanaka, Wakatipu/Kawarau). The groups meet twice a year and are well represented by government agencies, Councils and the wider community. ORC, LINZ and their contractors have a very good working relationship and are in regular contact. Contractors to LINZ undertake inspections of Lake Wakatipu twice a year and remove any plants</p>			



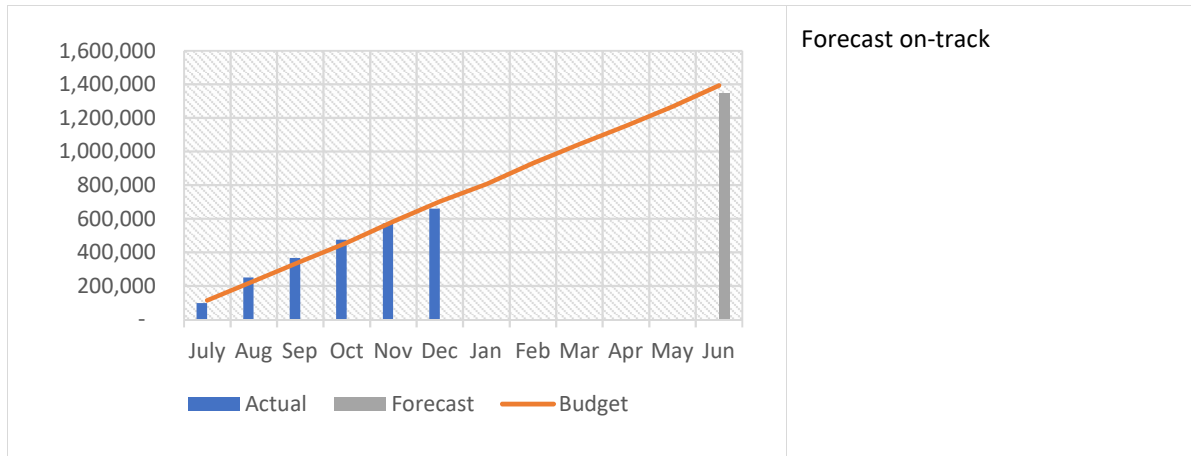
found. Check Clean Dry advocates employed from late December to early February are also reinforcing the lagarosiphon message.

**Measure: Develop and implement a new Pest Management Implementation Plan in accordance with the new rules of the Regional Pest Management Plan.**

Comment: The new RPMP has been notified and has now closed for public for submissions. An implementation plan will occur once the RPMP is in place.



**Financial performance – Pest Management Plan Compliance Monitoring**



**Biocontrol of Pests *Martin King***

**Summary Comment**

Work is seasonal and has started on pest plant control agents. RhD testing will occur next reporting period

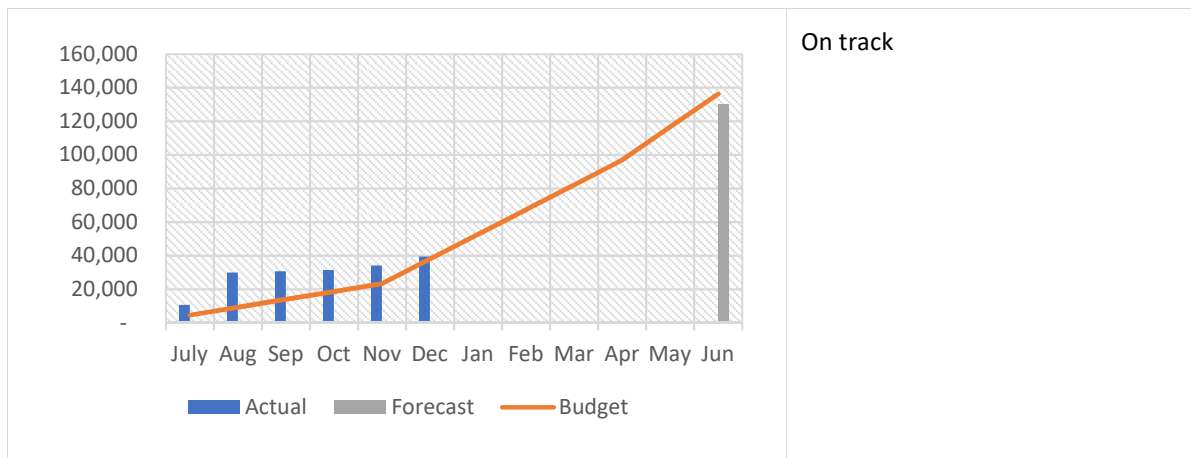
Expected:

On track to meet targets

**Key Measures**

No reported measure

**Financial performance – Biocontrol of Pests**



## Regional Services Contracting *Nineva Vaitupu*

### Summary Comment

Wintering feed of carrots has been completed with around 100tonnes. Summer carrots awaiting to commence.

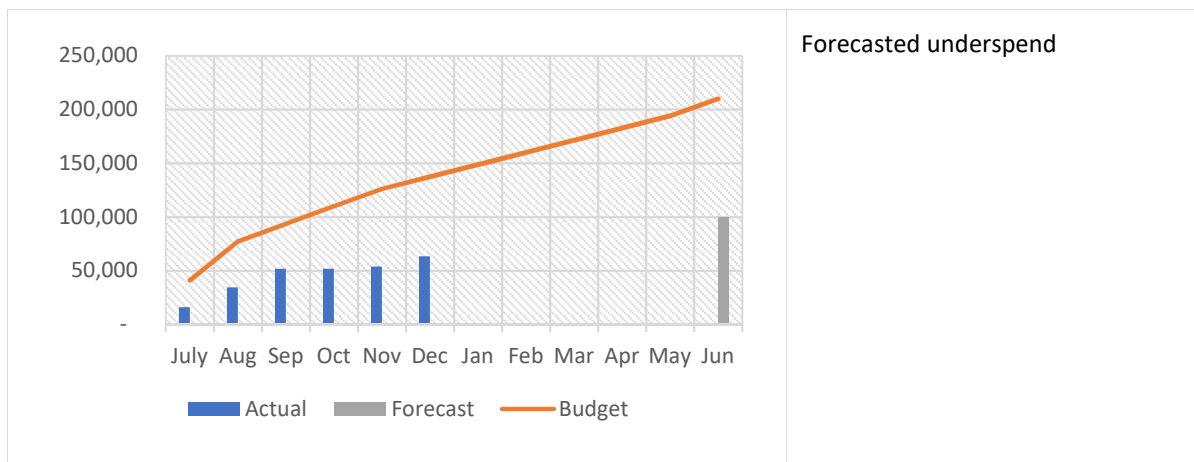
### Expected:

Less has occurred than expected with minimal wintering feed completed and less contracting work.

### Key Measures

No reported measure

### Financial performance – Regional Services Contracting



## COAST

This activity provides for research and information gathering to assist developing a Coastal Strategy in 2021/22 within the ORC Regional Planning framework. Following the completion of monitoring programmes, Council also plans to report on the health of the Tokomairiro and Kaikorai estuaries.

### Coastal Initiatives

#### Summary Comment

Some projects within this activity have not started due to resourcing. University research projects will be identified early in new calendar year and outsourcing of some projects is being explored. Monitoring of estuary health on-going.

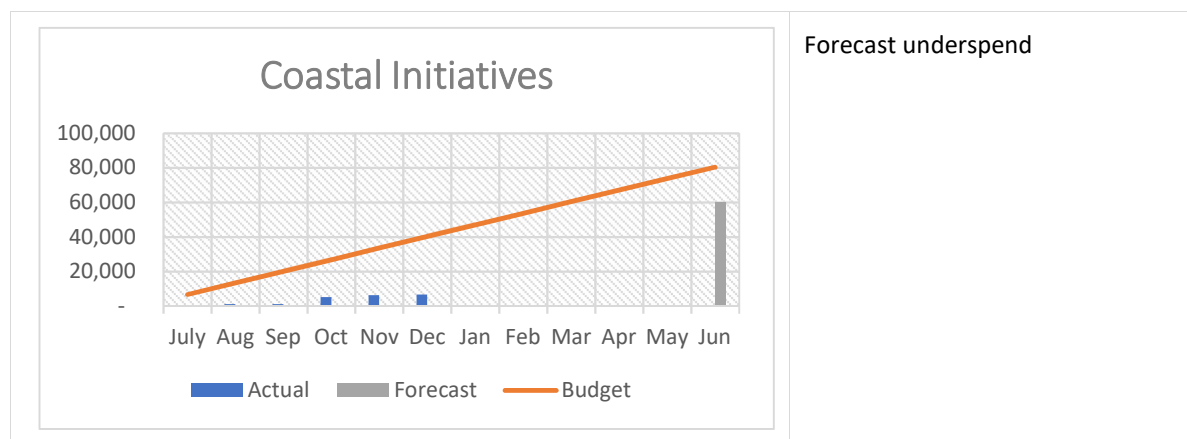
#### Expected:

Partial delivery of the programme expected.

#### Key Measures

No measure

#### Financial performance – Coastal Initiatives



## ENVIRONMENTAL INCIDENT RESPONSE

Council operates a 24-hour Pollution Hotline. Pollution incidents and other resource management complaints are investigated, and action taken to a level reflecting the adverse effects on the environment that have occurred.

Managing contaminated sites involves investigating and managing historic and active industrial and trade use sites that manufacture, use, or store hazardous substances and may be contaminated. Where necessary, enforcement and clean-up or remedial work is also carried out.

### Activities include:

Incident response (I1)      Contaminated sites (I2)      Investigations & enforcement action (I3)

### Environmental Incident Response *Martin King*

#### Summary Comment

Incident response numbers are remaining high and are not expected to remain at this level. Council have recently employed the procedural Specialist and her role will be to map our workflows and ensure Accela is operational to our functions. Recruitment is underway for a new Team Leader in the investigation unit. MNZ and pollution exercises are scheduled for February 2019.

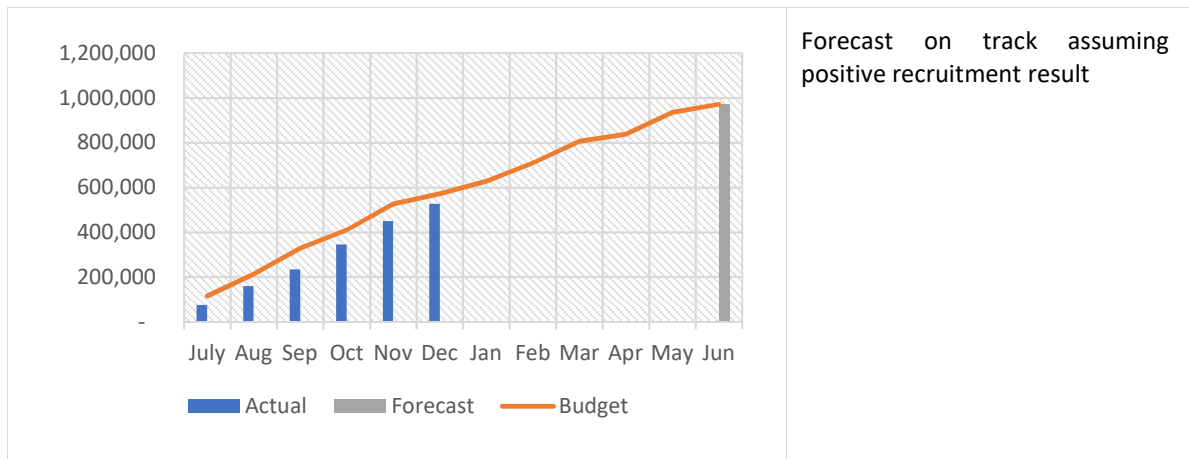
#### Expected:

On track to meet targets but there is risk with delivery of business improvements due to delays in recruitment.

#### Key Measures

	Previous	Now	Future
<p><b>Measure:</b></p> <ul style="list-style-type: none"> <li>• <b>Maintain 24-hour/7 day a week response for environmental incidents.</b></li> <li>• <b>Average time taken to respond to oil spills no more than 1.5 hours.</b></li> </ul> <p>Council continues to operate a 24/7 pollution hotline in central and Dunedin. No MNZ oil spill responses required this period. Exercised planned for 12 February 2019.</p>	●	●	●
<p><b>Measure:</b></p> <ul style="list-style-type: none"> <li>• <b>Hold at least one pollution incident response training exercise for each of the following: o desktop exercise; o a field exercise for pollution incident response; and o an equipment training day.</b></li> <li>• <b>Hold at least one marine oil spill incident response training for each of the following: o desktop exercise; o a field exercise for marine oil incident response.</b></li> </ul> <p>Exercise planned and set for 12 February 2019.</p>	●	●	●
<p><b>Measure: Acknowledge and assess the necessary actions of reported incidents within 0.5 hours of receipt.</b></p> <p>For the period 1 July to 31 December 2018 Council staff responded to 1075 incidents. 115 related to stormwater, 161 related to water pollution and 181 related to air discharge type complaints. Incident response remains a priority however, due to the ever increasing numbers of calls Council is receiving it is stretching our ability at times to respond in a timely manner. The recent retirement of Team Leader Investigations will place added demands to the team which will need to be managed closely. This position is being recruited.</p>	●	●	●

**Financial performance – Environmental Incident Response**



Forecast on track assuming positive recruitment result

**Contaminated Sites *Martin King***

**Summary Comment**

Business as usual work with site investigation reports and HAIL enquires forming the majority of the workstream. The DCC gasworks CSRF work is ongoing. Staff are also still project lead for the Otago Contaminated Sites working group that involves all TLA's. Support the view that the level of service for responding to contaminated land enquires within 24 hrs to to stringent and should be within 5 working days.

Expected:  
On track

**Key Measures**

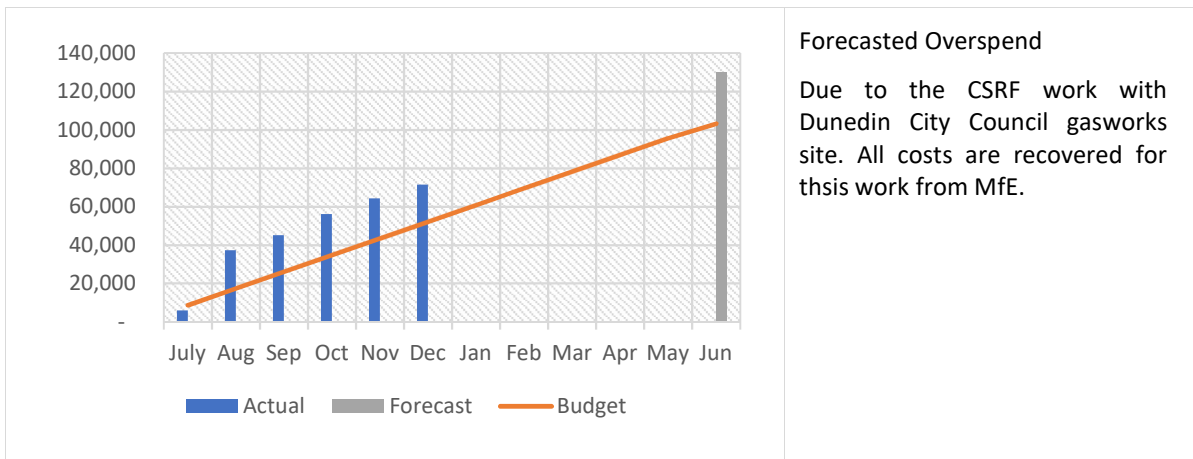
**Measure: Respond to public enquiries about potential contaminated land with 24 hours.**

Comment: 338 public enquiries have been received. In most cases, these have not been responded to within 24 hours. Responding to public enquiries typically takes place within 1-5 working days. The reason why responses have taken longer than 24 hour are: - There is no arrangement for weekend coverage of contaminated land enquiries. - Relevant staff workloads, which involve field work, make a 24 hour response time difficult. A 24 hour response time for a public enquiry is not likely to be feasible. It is recommended that this level of service be adjusted.

Previous      Now      Future



**Financial performance – Contaminated Sites**



**Forecasted Overspend**  
 Due to the CSRF work with Dunedin City Council gasworks site. All costs are recovered for this work from MfE.

**Investigations and Enforcement Action *Martin King***

**Summary Comment**

The following relates to the number of cases pending and approved. for the 6 month period:

- 3 prosecutions,
- 21 infringements
- 9 abatement notices

**Expected:**

Council will continue to take cases where the effects are considered more than minor.

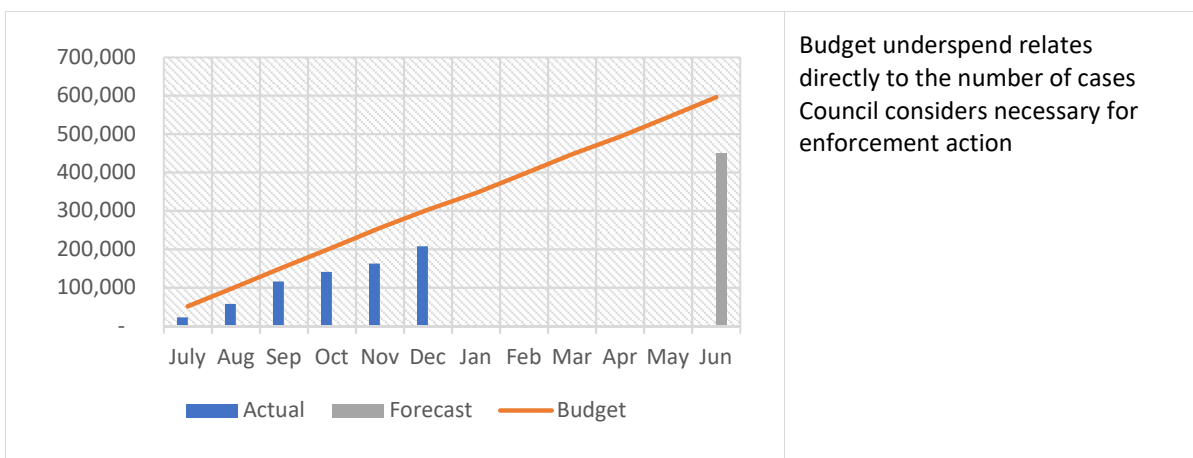
**Key Measures**

**Measure: Update website to show outcomes of any enforcement action taken by the Council.**

Comment:

Previous	Now	Future
●	●	●

**Financial performance – Investigations and Enforcement Action**



Budget underspend relates directly to the number of cases Council considers necessary for enforcement action

# COMMUNITY

## GOVERNANCE

Governance & democracy activity involves providing effective representation on behalf of the Otago community. Formal meetings of Council and Council committees are held and open to the public.

Public awareness activities focus on education, consultation and encouraging community participation in decision-making, and to promote awareness of Council plans, policies and activities. Co-ordinating the 'Enviroschools Otago' programme is included.

Matters raised by government or other agencies that require a regional response are co-ordinated and/or completed by Council. This is an important regional advocacy role.

### Activities include:

Governance & democracy (G8)	Public awareness (G1)	Response to external proposals (G4)
Financial contributions (G3)	Dunedin Head Office (G5)	










### Governance and Democracy *Ian McCabe*

#### Summary Comment

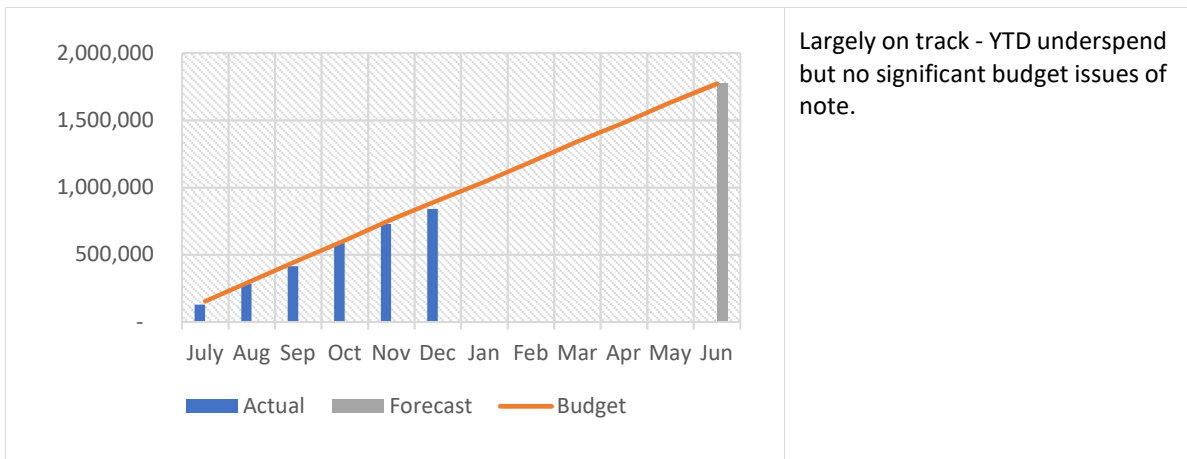
Four committee and council rounds completed. Agendas and minutes published as required.

Expected:  
On target for year end.

#### Key Measures

	Previous	Now	Future
<p><b>Measure: All meetings conducted in accordance with Standing Orders and the Local Government Official Information and Meetings Act 1987.</b></p> <p>Comment: Four committee round and Four Council meetings held to date - all have met legislative requirements.</p>			
<p><b>Measure: Percentage of official information requests responded to within statutory timeframes. Percentage of council agendas that are publicly available two working days or more before a meeting.</b></p> <p>Comment: On target.</p>			
<p><b>Measure: Undertake a review of representation for the 2019 elections.</b></p> <p>Comment: No appeals or objections received on Council's final representation proposal by closing date of 10 December 2018. Public notice advising of Council's final representation arrangements (no appeals or objections) lodged on 19 December 2018. Council to formally notify the Local Government Commission of Council's final representation arrangements by 15 January 2019.</p>			

***Financial performance – Governance and Democracy***



**Public Awareness and Education *Eleanor Ross***

**Summary Comment**

Core service measures are largely being met, with increased visitation to Council's online channels, growth in social media channels, creation of collateral and graphic design support. Strategic changes in our approach to managing media are expected to increase numbers of stories with neutral - positive sentiment.

Forecast:  
On track

**Key Measures**

**Measure: Implement the four-year Stakeholder Engagement and Communication Strategy.**

Due to a re-organisation and recruitment delays of the Community Engagement & Communications Team implementation of the strategy is not on target. However, some areas of implementation that are on track include; improved media operations, and introduction of digital engagement to ORC.

Previous      Now      Future



**Measure: Clearly articulate council policies, purpose and activities through enabling two-way conversations and providing clear information through the production of:** • Newsletters, pamphlets and info sheets • Social media releases • Science reports and summaries • Web-based information • Public events

Comment: On track



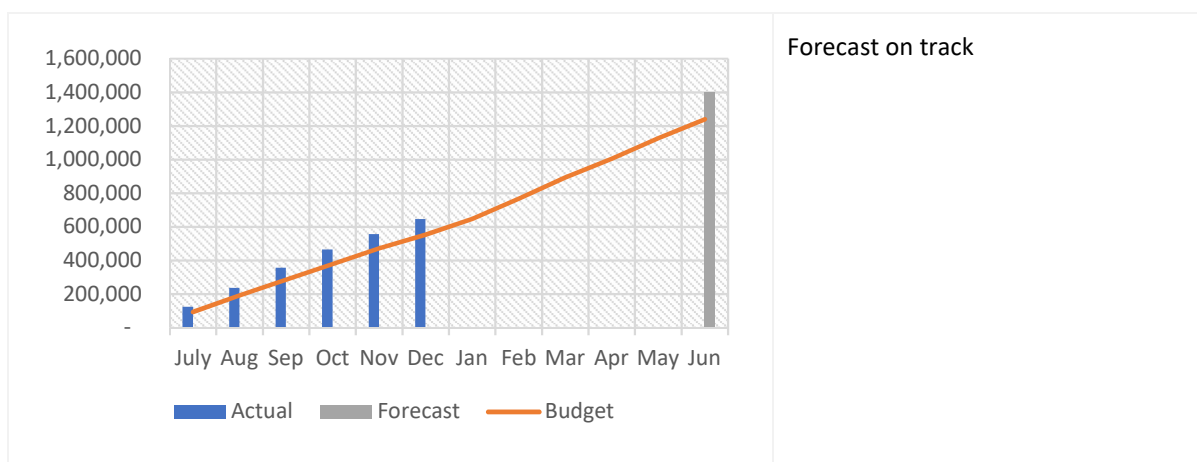
**Measure: Respond to all issues, activities and queries on matters that require a regional perspective or impact on regional resource management functions.**

Comment: On track





**Financial performance – Public Awareness and Education**



Forecast on track

**Response to External Proposals *Anita Dawe***

**Summary Comment**

Responses are continuing to be made in a timely way. ORC is participating in appeal and mediation work, as necessary. This includes significant mediation on the QLDP and lodging appeals and s274 notices on the 2GP.

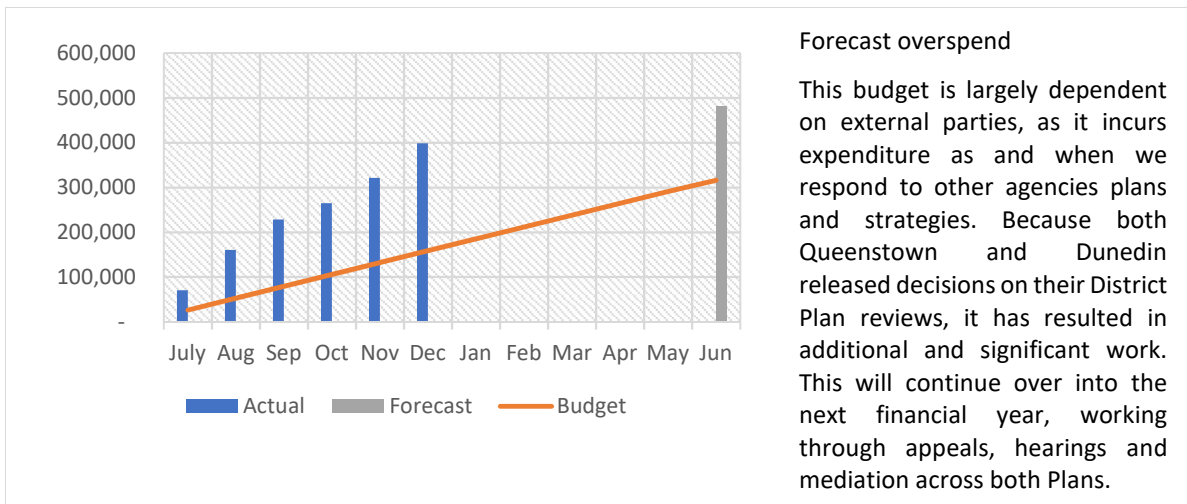
**Expected:**

This project will continue to be over spent at the end of the financial year as we progress through our role in the Queenstown Lakes District Plan appeals and the 2GP appeals.

**Key Measures**

	Previous	Now	Future
<p><b>Measure: Make submissions to third parties where they affect Council’s responsibilities and functions, excluding on local government matters, and including:</b></p> <ul style="list-style-type: none"> <li>• National policies and significant legislation.</li> <li>• Regional and district plans and policies, plan changes and consent applications.</li> <li>• Conservation plans and strategies.</li> <li>• Codes of practice, standards and guidelines.</li> </ul> <p>The Skyline and Balmoral appeals have continued to generate work but are now in their respective end games working towards resolution. ORC has been actively involved in appeals on the Queenstown Lakes District Plan, as appellant and s274 party. ORC has also appealed provisions in the 2GP.</p>	●	●	●
<p><b>Measure: Make submissions to third parties where they affect Council's roles and responsibilities in respect of Local Government Act matters.</b></p> <p>No requested submission(s) regarding the Local Government Act for this reporting period</p>	●	●	●
<p><b>Measure: Establish a process for responding to submissions and providing feedback/comment on resource consent applications.</b></p> <p>The draft process has been developed and will be taken to Committee early in 2019.</p>	●	●	●

**Financial performance – Response to External Proposals**



**Forecast overspend**

This budget is largely dependent on external parties, as it incurs expenditure as and when we respond to other agencies plans and strategies. Because both Queenstown and Dunedin released decisions on their District Plan reviews, it has resulted in additional and significant work. This will continue over into the next financial year, working through appeals, hearings and mediation across both Plans.

**Dunedin Head Office Replacement *Ian McCabe***

**Summary Comment**

Work on concept design, build cost estimate and due diligence completed and reported back to Council. Consultation document currently being prepared - will consult on build vs lease vs joint venture (potential proposal from joint venture partner). Negotiations have commenced for the potential purchase of new preferred site.

**Expected:**

Detailed design well underway by year end with construction tenders likely in Q1 or Q2 of 2019/20. New site secured. Budget expected to be significantly overspent. Concept design for a new HQ site not originally budgeted for - there was no expectation that Council would need to investigate a new site at the time budgets were set.

**Key Measures**

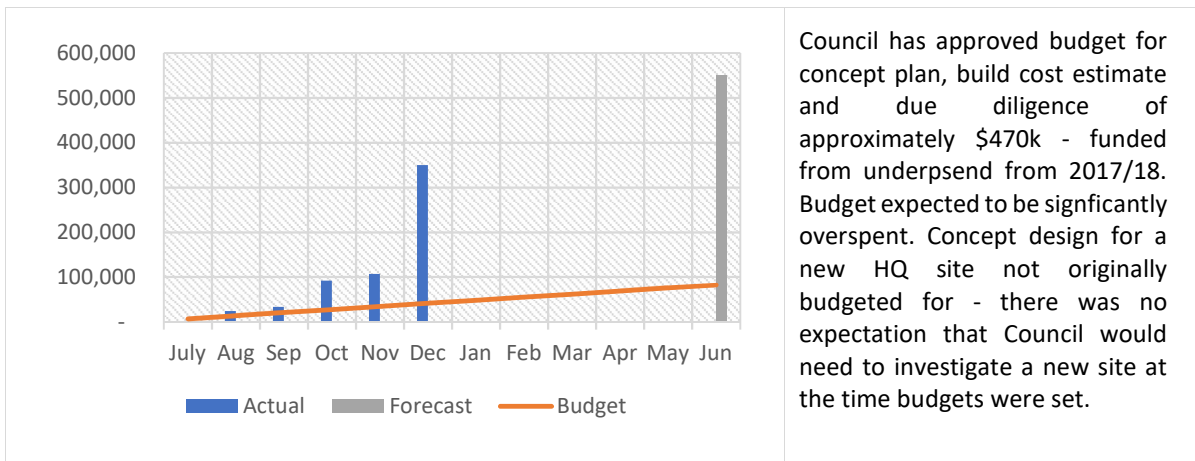
**Measure: Construction of the new head office building is completed, and the new building is fully occupied.**

Work on preliminary due diligence, preliminary concept design and build cost estimate for new building completed. Concept design and build cost estimate was reported back to Council in December 2018. Work has commenced on options for consultation (build and own vs lease vs joint venture). Staff have commenced discussions/negotiation with landowner of potential build site on potential acquisition. Progress to be reported to Council in January/February 2019.

**Previous      Now      Future**



**Financial performance – Dunedin Head Office Replacement**



Council has approved budget for concept plan, build cost estimate and due diligence of approximately \$470k - funded from underspend from 2017/18. Budget expected to be significantly overspent. Concept design for a new HQ site not originally budgeted for - there was no expectation that Council would need to investigate a new site at the time budgets were set.

## REGULATORY

This group of activities focus on the issuing of resource consents that determine the use of our natural resources, including discharges to water, air, coast and land. Council audits and monitors consents to ensure 'holders' are complying with conditions. Council compliance work also extends to activities in respect of dam safety carried out under the Building Act.

Harbour safety and navigation in the Otago and Karitane harbours is a Council responsibility. This includes ensuring a prompt response to harbour incidents and notifying relevant authorities if required.

### Activities include:

Consent processing                      Compliance monitoring                      Harbours & waterways mgmt  
Regulatory effectiveness

### Consent Processing *Kylie Galbraith*

#### Summary Comment

All decisions on consents, except four, were given within RMA mandated timeframes. The four exceptions were for two different applications where one application exceeded the timeframes by three working days and the other application exceeded the timeframes by one working day. 98.32% achievement rate. Only one Building Act application was processed during this period. It was processed within the statutory timeframes. IANZ accreditation retained. Three decisions on the Otago Flood Protection Management Bylaws was given within this time period. The decisions were all released over the 20 working days timeframe.

#### Expected:

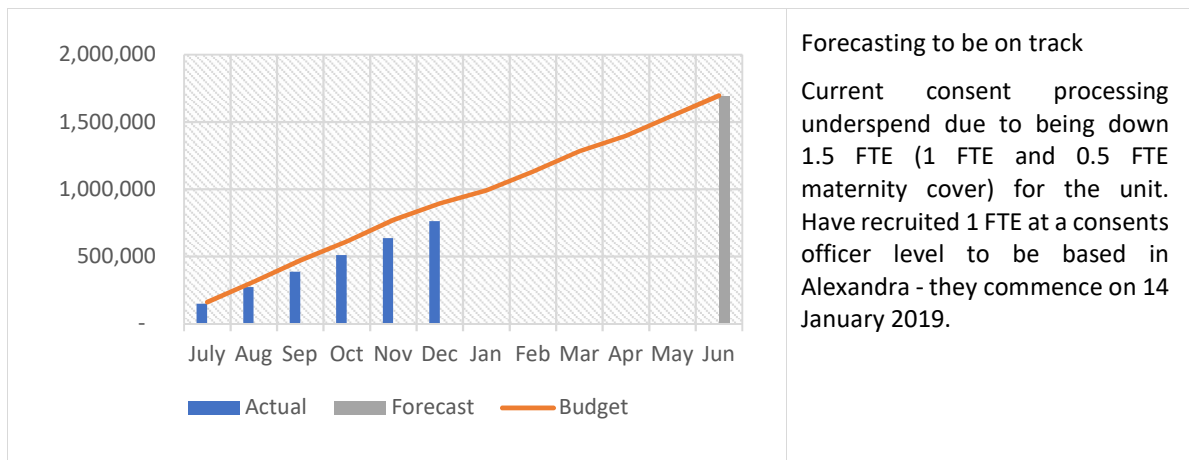
Activity is expected to remain on track assuming recruitment levels remain as planned and consultant resource is available when required (ie during recruitment).

#### Key Measures

	Previous	Now	Future
<p><b>Measure: Percentage of resource consent applications processed within the RMA statutory timeframes.</b></p> <p>All decisions on consents, except four, were given within RMA mandated timeframes. The four exceptions were for two different applications where one application exceeded the timeframes by three working days and the other application exceeded the timeframes by one working day. 98.32% achievement rate.</p>			
<p><b>Measure: Undertake Building Act functions for dams in Otago, Southland and West Coast in accordance with the quality standards and timeframes prescribed in the Act.</b></p> <p>Only one application was processed during this period. It was processed within the statutory timeframes. Processing of received applications are underway in accordance with the quality standards and timeframes prescribed in the Building Act.</p>			
<p><b>Measure: Maintain IANZ accreditation.</b></p> <p>Comment: IANZ accreditation retained.</p>			
<p><b>Measure: Process applications for approvals under the Otago Flood Protection Management Bylaw within 20 working days of receiving the application and make recommendations.</b></p> <p>Three decisions on the Bylaws was given within this time period. The decisions were all released over the 20 working days timeframe.</p>			

Another application was determined to be unnecessary and withdrawn within the statutory timeframes.

**Financial performance – Consent Processing**



**Regional Consent Compliance and Bylaw Monitoring *Martin King***

**Summary Comment**

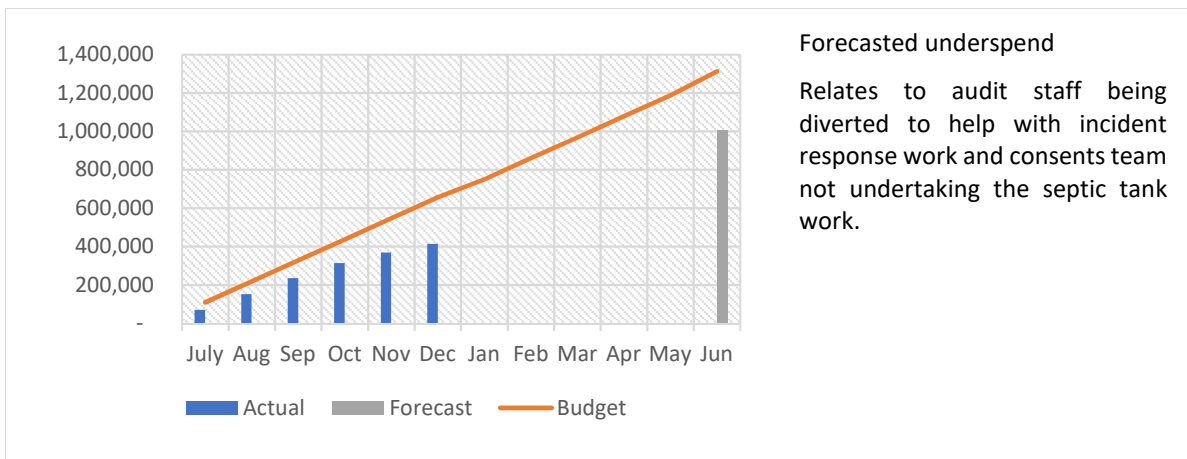
A continuation of the good focus in the performance monitoring and auditing areas. However, auditing is still being affected by the need to prioritise staff to incident response work. Closer alignment of performance monitoring results and audit work is still needed to ensure followup actions are appropriate, new procedures need to be developed to allow this to happen. New project management and audit procedures for enforcement actions are currently being prepared. Septic Tank work in the consents team is unlikely to be completed this year.

Expected:  
Auditing of consents and the septic tank work are likely to be under spent.

**Key Measures**

	Previous	Now	Future
<p><b>Measure: Percentage of performance returns received that will be assessed for compliance with consent conditions.</b></p> <p>Comment: Performance Monitoring Returns received and assessed for compliance (from that expected):</p> <ul style="list-style-type: none"> <li>• Performance Monitoring returns received on time &amp; assessed                             <ul style="list-style-type: none"> <li>○ 39% 1930</li> </ul> </li> <li>• Performance Monitoring returns received late &amp; assessed                             <ul style="list-style-type: none"> <li>○ 29% 1458</li> </ul> </li> <li>• Performance Monitoring returns received waiting assessment                             <ul style="list-style-type: none"> <li>○ 2% 83</li> </ul> </li> <li>• Performance Monitoring not received, not yet followed up                             <ul style="list-style-type: none"> <li>○ 30% 1540</li> </ul> </li> <li>• Total PM items processed                             <ul style="list-style-type: none"> <li>○ YTD 5011</li> </ul> </li> </ul>	●	●	●
<p><b>Measure: Percentage of non-compliance found that have been followed up with enforcement action.</b></p> <p>16 consents have been identified as being non-compliant through incident response, performance monitoring or auditing. Of these 4 consents have been followed up with enforcement action.</p>	●	●	●

**Financial performance – Regional Consent Compliance and Bylaw Monitoring**



**Harbour & Waterway Management *Steve Rushbrook***

**Summary Comment**

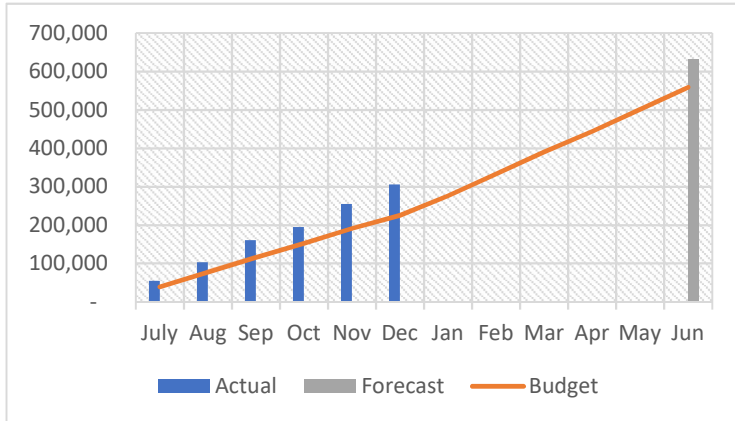
Otago is now fully compliant with the Port and Harbour Marine Safety Code. Bylaw consultation has been completed, a review undertaken, next step is to arrange a public hearing and progress to ministerial sign off by April 2019. A Council workshop is planned for 30th January 2019 to update Harbourmaster activity HM vessel. The purchase is now approved and the order has been placed with March 2019 delivery.

Expected:

**Key Measures**

	Previous	Now	Future
<p><b>Measure: Average time taken to respond to notification from harbour control of any incidents in Otago Harbour will be no more than 1 hour.</b></p> <p>Nothing to report this period.</p>	●	●	●
<p><b>Measure: Percentage of enforcement action taken when there are breaches of the Otago Maritime Safety Bylaw.</b></p> <p>This will not become active until such time as the navigational bylaws are legally in place and approved by the minister, at that point they will also need aligning with the MNZ common compliance tool for maritime infringements. Best assessment is that this could be active by April 2019</p>	●	●	●
<p><b>Measure: Establish a Harbour Liaison Group.</b></p> <p>Held 20th November at Otago Yacht Club. Attendance was a little down due to exceptional weather conditions on the evening. Otherwise this meeting was well received and will be scheduled 6 monthly going forward.</p>	●	●	●

**Financial performance – Harbour & Waterway Management**



On track for year end

This is the first full year of activity in the HM area and budget will need refining as experience is gained.

Consultant fees and Aids to navigation are contributing to the current over spend. This expenditure is now complete.

YTD Actual	YE Budget
305,718	558,800

**Regulatory Effectiveness *Anita Dawe***

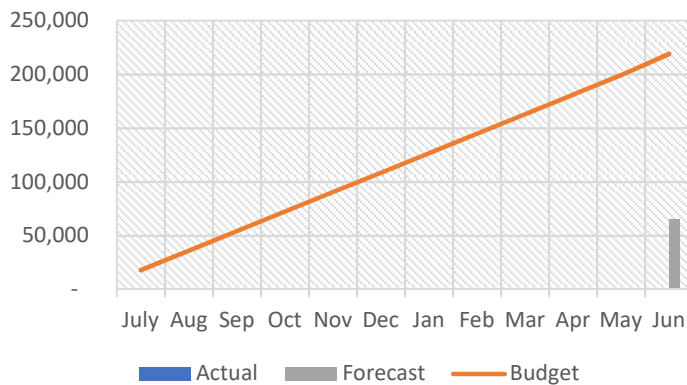
**Summary Comment**

This project has not formally commenced because opportunities to improve cross organisational effectiveness have presented through existing projects.

Expected:

The Consents Function review is being funded from this project, so it will reflect this expenditure by 30June.

**Financial performance – Regulatory Effectiveness**



Forecast underspend

# FLOOD PROTECTION AND CONTROL WORKS, AND RIVER MANAGEMENT

## FLOOD PROTECTION & DRAINAGE SCHEMES

Flood protection works carried out by Council include constructing and maintaining flood banks, swales, bunds and spillways. Some works are necessary to maintain the safety and integrity of schemes. Management of the Shotover River delta is included in this work

Council is also well advanced with construction of the Leith Flood Protection Scheme located in the Dunedin City area.

Drainage scheme works carried out by Council include reviewing and maintaining drainage pumps and outfall structures.

### Flood Protection & Drainage Schemes – Scott Fowlds

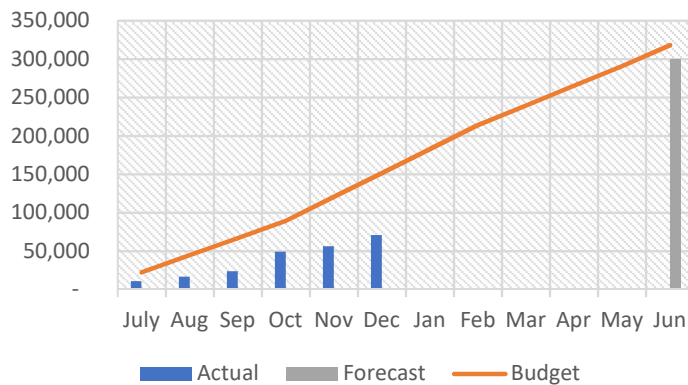
Alexandra Flood Protection(F1)	Leith Flood Protection(F2)	Lower Clutha Flood-Drainage Protection(F3)
Lower Taieri Flood Protection(F4)	West Taieri Drainage (F5)	East Taieri Drainage (F6)
Tokomairiro Drainage (F7)	Shotover River Delta (F8)	Designations & Bylaws (F9)

#### Alexandra Flood Protection

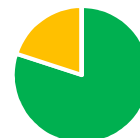
Routine operational maintenance programmes focus to date. Asset condition monitoring and design of new screens to commence in 2019.

Expected: Programme largely on target, including completion of installation of new outfall screens and asset condition assessment.

#### Financial Comment: forecast on-track



#### Non Financial Performance

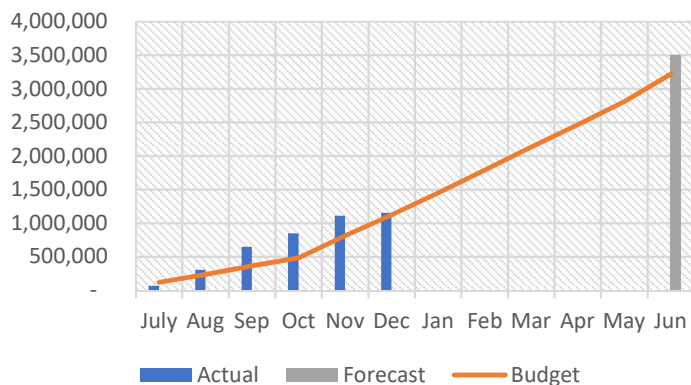




### Leith Flood Protection Scheme

Expected:

#### Financial



#### Comment:

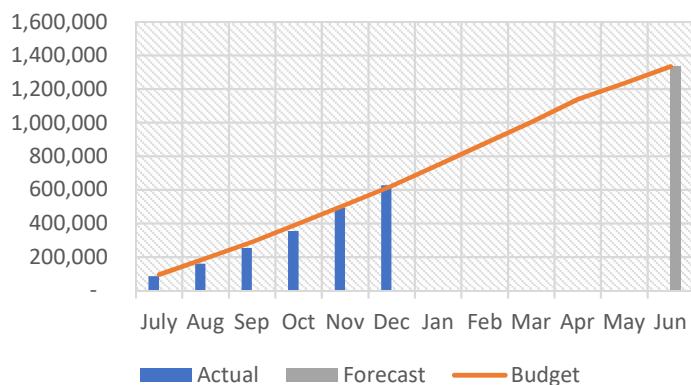
Non Financial Performance



**Lower Clutha Flood & Drainage Scheme:** Routine maintenance programmes on track, with main seasonal programmes underway. No significant damage occurred in the recent flood. Initial engineering project development underway, but have been impacted by earlier resource limitations. Deferral of drainage work associated with Lake Tuakitoto – consenting has been achieved (red).

Expected: Programmes expected to be substantially completed on budget. Programmes largely on track, but some delay on engineering investigations to date.

#### Financial



#### Comment:

Forecast

on-track

Non Financial Performance



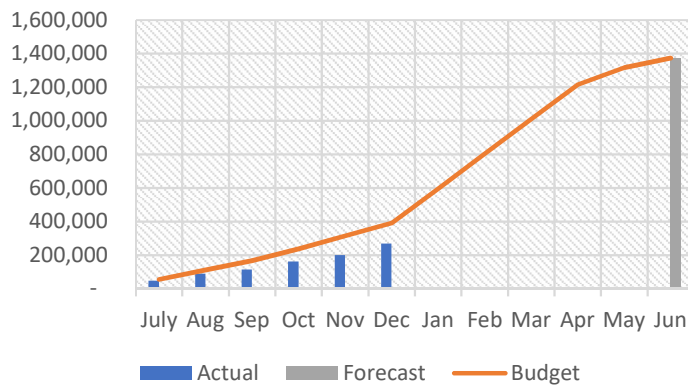
### Lower Taieri Flood Protection Scheme

Routine maintenance programmes undertaken, and seasonal maintenance programmes underway.

Significant clean-up of streams has been required following the flood in November, but initial indication is that Operations is aiming to achieve this work within their overall budget. Engineering programmes focussed on design and contract tendering, with major works to be done later in the year. Programme slightly behind due to earlier resourcing constraint, and some potential rollover of capital works (particularly Mill Ck PS repairs) may occur.

Expected: Operational programmes expected to be on track. Completion of the capital programme, particularly Mill Ck PS repairs is dependent on final design and weather for construction late this financial year. Some potential impact from recent flood in November.

**Financial Comment:** Operational expenditure on-track. Significant capital programmes are slightly behind schedule.



Non Financial Performance

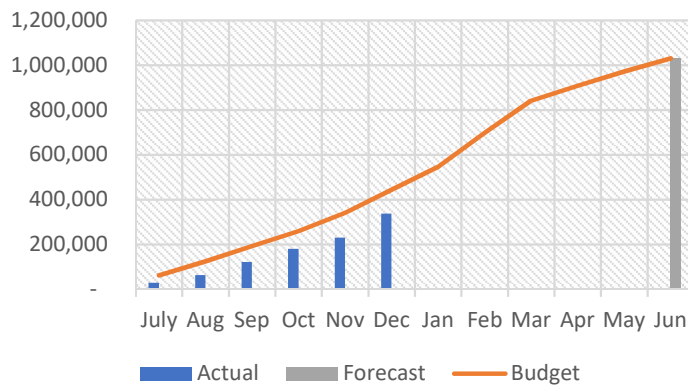


### West Taieri Drainage Scheme

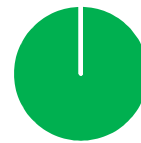
Routine maintenance programmes on track. Servicing of Waipori D pump completed. Investigation of Waipori power supply in progress. Major works to be undertaken later in the year.

Expected: Substantial completion of programmes on schedule and budget. Recent flood event response and follow up expected to impact slightly on year end position.

**Financial Comment:** Forecast on-track - some financial impact from response to the November flood. Some delay in initial engineering investigations, however now generally on track. Major works to be undertaken later in the year.



Non Financial Performance

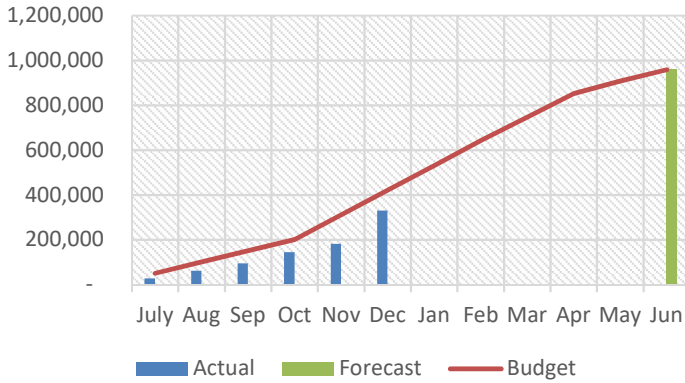


### East Taieri Drainage Scheme

Routine maintenance activities on track, but main seasonal and capital works to be undertaken later in the year. Design work on Upper & Lower Pond Spillway is being informed by scheme hydraulic performance investigation currently underway, with the majority of design and consenting activity likely to be undertaken in the next 1-2 years (red).

Expected: Programmes to be substantially complete and on budget, subject to detailed investigation and design. Recent flood event will potentially impact on programme and budget. Seasonal maintenance and capital works, and associated expenditure, to be undertaken later in the year. Some delay in design and investigation programmes for Mill Creek pump-station and other key sites (red).

#### Financial Comment: Forecast overspend



#### Non Financial Performance

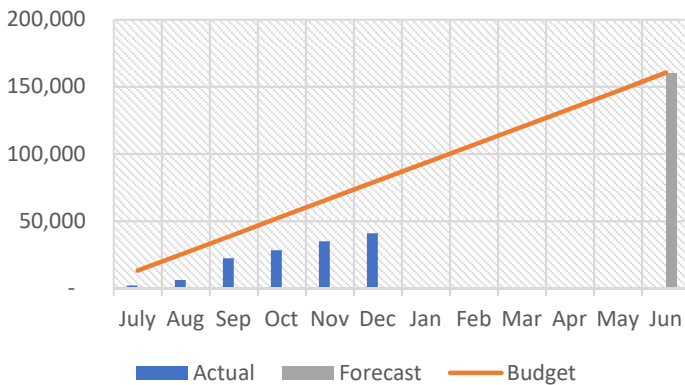


### Tokomairiro Drainage Scheme

Maintenance programmes generally on track, with some clean up required following flood in Nov 18 Bridge inspections now complete, and programme for repair and replacement to be developed.

Expected: Programmes expected to be substantially completed on programme and budget.

#### Financial Comment: Forecast On track



#### Non Financial Performance

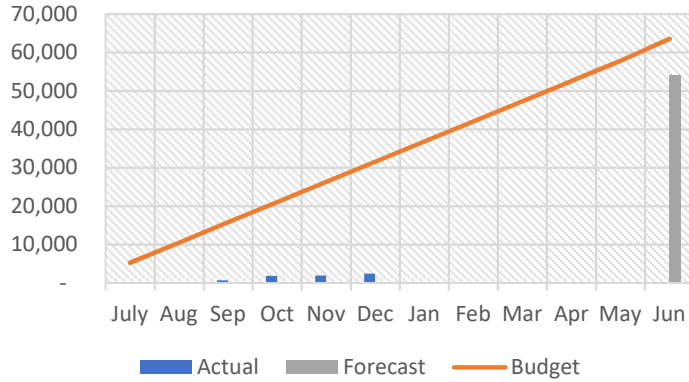


### Shotover River Delta

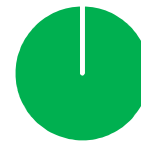
Gravel extraction has continued under ORC consents. No significant flows/events to date. Survey and assessment forthcoming.

Expected: no issues anticipated. Cross section surveys later in coming months will use significant component of outstanding budget. Minimal operation work required to date following site inspections and non post-event response required.

#### Financial Comment: Forecast on-track



#### Non Financial Performance

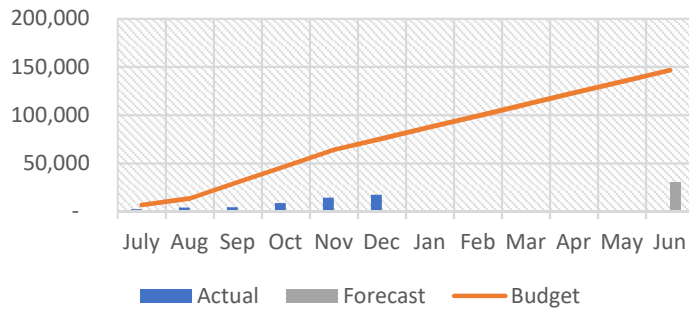


### Designations and Bylaws

Expected:

#### Financial Comment:

#### Designations & Bylaws



## RIVERS AND WATERWAY MANAGEMENT

River and waterway management works are carried out to maintain river and stream channel capacity. Such works include willow maintenance, vegetation control and removing obstructions and blockages. This activity also manages some specific flood protection assets, such as Lindsay Creek flood protection assets and Albert Town rock work bank.

Council also carries out a programme of river monitoring that involves surveying the stability and alignment of specific rivers and investigates river changes and erosion.

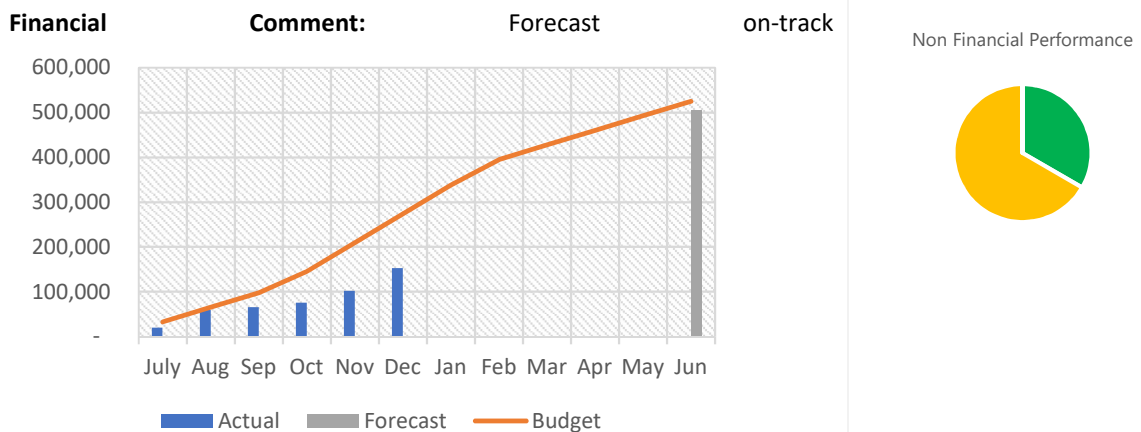
### Rivers & Waterway Management – Ben Mackey

Dunedin Rivers and Waterway Management (M1)	Clutha Rivers and Waterway Management (M2)	Central Otago Rivers and Waterway Management (M3)
Wakatipu Rivers and Waterway Management (M4)	Wanaka Rivers and Waterway Management (M5)	Waitaki Rivers and Waterway Management (M6)
Lower Waitaki Rivers and Waterway Management (M7)	Non Scheme Management (M8)	

#### Dunedin Rivers & Waterway Management:

Standard operational activities continuing. River maintenance consent active over summer months. Work underway to improve flood conveyance along the Kaikorai near Anzco factory. Hazard studies of erosion yet to commence

Expected: Operations work on track, hazards investigations need priority

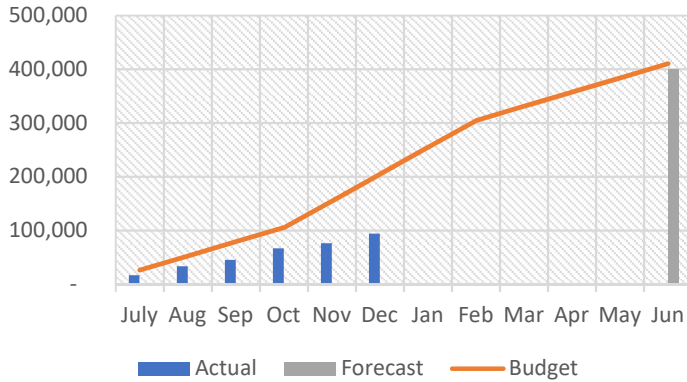


**Clutha Rivers & Waterway Management:**

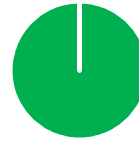
Maintenance/operational work underway, with significant activity over summer months. Flood clean-up continues. NH work on going, with cross section surveys out for tender. Survey of Clutha out for tender.

Expected: No issues anticipated meeting target. Operation work scheduled for summer months.

**Financial Comment:** Forecast on-track



Non Financial Performance

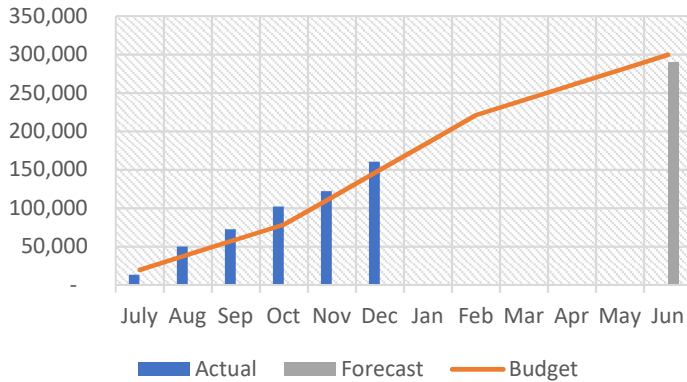


**Central Otago Rivers & Waterway Management:**

Maintenance work continuing, including willow spraying and debris clearance. Post-flood assessment and clean up a focus for Operations. Natural hazards team work on-going, with Roxburgh creeks and Manuherikia River flooding key focus.

Expected: Nov Flood has presented some challenges, and post-flood assessment may necessitate unplanned work. Roxburgh debris-flow assessment underway, but will likely require survey support.

**Financial Comment:** Forecast overspend – Natural Hazard component underspent, but survey and investigation re. Roxburgh and Manuherikia costs upcoming. Operational budgets likely to be exceeded due to November flooding response.



Non Financial Performance

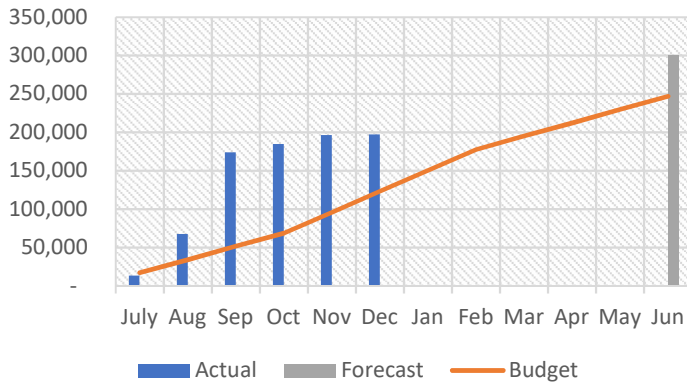


**Wakatipu Rivers & Waterway Management:**

Standard operational activities continuing. Consent active over summer. Ongoing Rees/Dart river management issues

Expected: Delivering to program & responding to community concerns.

**Financial Comment:** Significant operation overspend - further physical work likely required due to ongoing damage to Dart bund, and construction of groyne along the Rees River. Hazards on budget to date, but costs could escalate due to increasing work with Operations about intervention options



Non Financial Performance

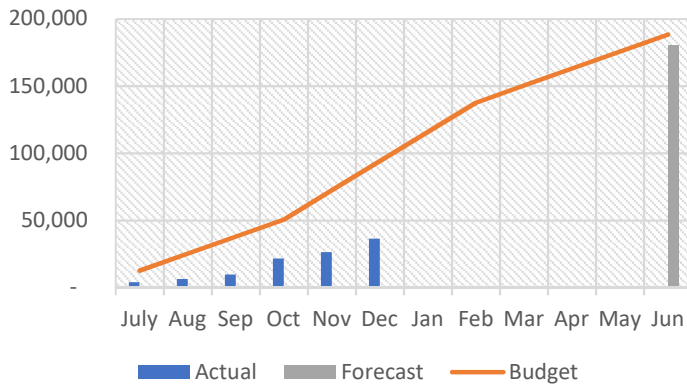


**Wanaka Rivers & Waterway Management:**

Standard operational activities continuing. Consent active over summer. Cardrona RMRMP development continues.

Expected: Summer Operational work and river surveys forthcoming.

**Financial Comment:** Forecast on-track



Non Financial Performance



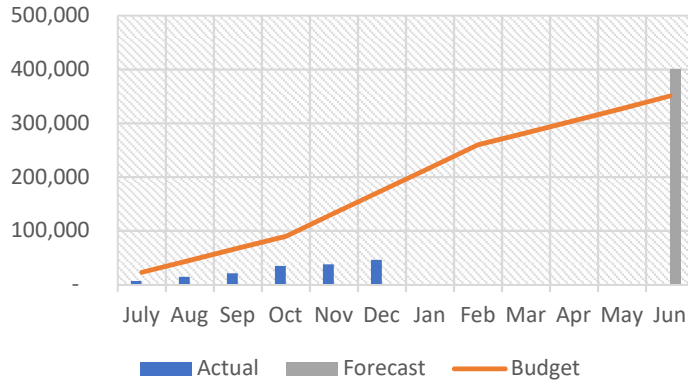
**Waitaki Rivers & Waterway Management:**

Maintenance work underway. Waianakarua and Shag RMRMP completed. Implementation work for Kakanui, Shag and Waianakarua RMRMP in progress.

Expected: On track

**Financial Comment:** Forecast on-track – current underspend partly due to less NH staff time spent than budgeted for and less maintenance work required. Significant operational and hazard costs forthcoming

Non Financial Performance

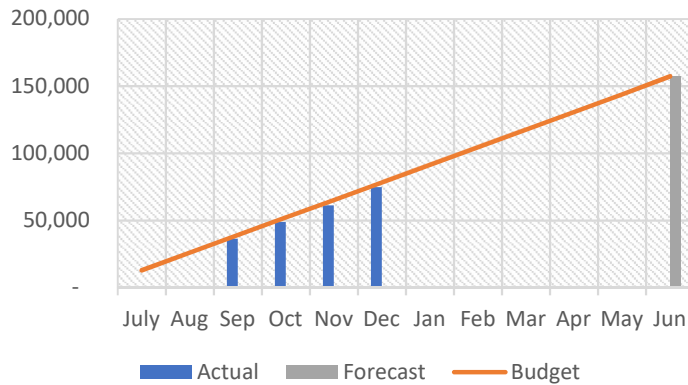


**Lower Waitaki River Control Scheme:**

Work with Environment Canterbury continues from last year. Meeting to discuss scheme and ORC involvement in Dec 2018

Expected: No issues anticipated

**Financial Comment:** The budget is committed to pay Environment Canterbury the ORC share of Waitaki River management





## SAFETY AND HAZARDS

Council, together with the Otago territorial authorities and emergency services, plan for and provide civil defence emergency management programmes across the region. This service is focused on the national priorities of Reduction, Readiness, Response and Recovery. Work includes identifying and reducing risks (eg dams), broad based community planning, maintaining effective communication links across all sectors of CDEM, conducting training exercises and contributing towards the welfare of our community.

### EMERGENCY MANAGEMENT *Chris Hawker*













#### Summary Comment

EM Otago's work programme is proceeding in accordance with directions of the CEG and Joint Committee.

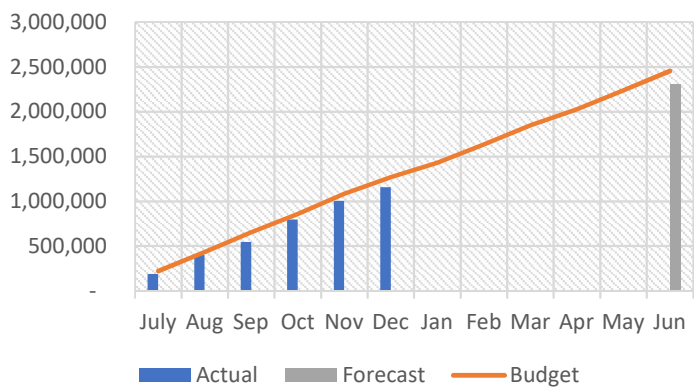
#### Expected:

It is anticipated that this activity will be delivered to budget to program at 30 June 2019.

#### Key Measures

	Previous	Now	Future
<p><b>Measure: A Group CDEM controller or alternate controller is available to respond 24 hours, 7 day a week, 365 days a year.</b></p> <p>Currently there is one experienced and qualified Group Controller for Otago. Approval for the use of similarly experienced and qualified controllers from outside Otago has been given by the Joint as a backstop and steps will be taken in the next six months to resolve this.</p>			
<p><b>Measure: Time taken for the Group Emergency Coordination Centre to be activated in response to a civil defence event or emergency.</b></p> <p>The facility at Phillip Laing House has been resourced with basic equipment and an operational layout resolved. Backup power has not yet been installed. Staff capability is being developed through a combination of ORC staff and external volunteers and secondments from a variety of agencies and organisations. Operational agreements will be required for external staff which will include delegations and remuneration.</p>			
<p><b>Measure: An operative Group CDEM Plan is reviewed within statutory timeframes and fully implemented.</b></p> <p>Development of this Plan is proceeding with CEG and Joint Committee direction and within statutory timeframes. Completion is expected by 30 June 2019</p>			
<p><b>Measure: Full suite of region-wide issues plans to in place and reviewed according to each plan. These will include: • Regional Dam Failure Plan • Regional Animal Response Plan • South Island Alpine Fault Plan • Coast Tsunami Plan</b></p> <p>Operational planning for event response is underway in multiple areas both locally, regionally, and in partnership with bordering regions and national agencies.</p>			

**Financial performance – Emergency Management**



Forecasted on-track

Current underspend due to several projects running behind expected time frames.

## Natural hazards, flow forecasting & climate change adaptation

Work to identify natural hazards involves assessing the scale and significance of natural hazards in Otago, including seismic, tsunami and flooding. Information obtained is published in the Otago Natural Hazards database, which is maintained by Council.

Council assists territorial authorities with managing natural hazards in their areas through collaborative initiatives such as the Wakatipu/Wanaka Flood Study, the Milton 2060 Strategy and working with the Dunedin City Council on the South Dunedin Future programme.

Flood events are a key focus for Council. It has systems in place to continually monitor and provide warnings and information on rainfall and river levels. In the case of an event, interested and potentially affected parties are provided directly with information in a timely manner.

### Activities include:

Natural hazards

Flood & flow risk management

Climate change adaptation

### Natural Hazards *Ben Mackey*







#### Summary Comment

Most AP targets for this year are underway and on track. Unbudgeted Roxburgh Debris flow assessment may require modifying or deferring land instability projects. Data and information continues to be provided to public via Natural Hazards Database as planned.

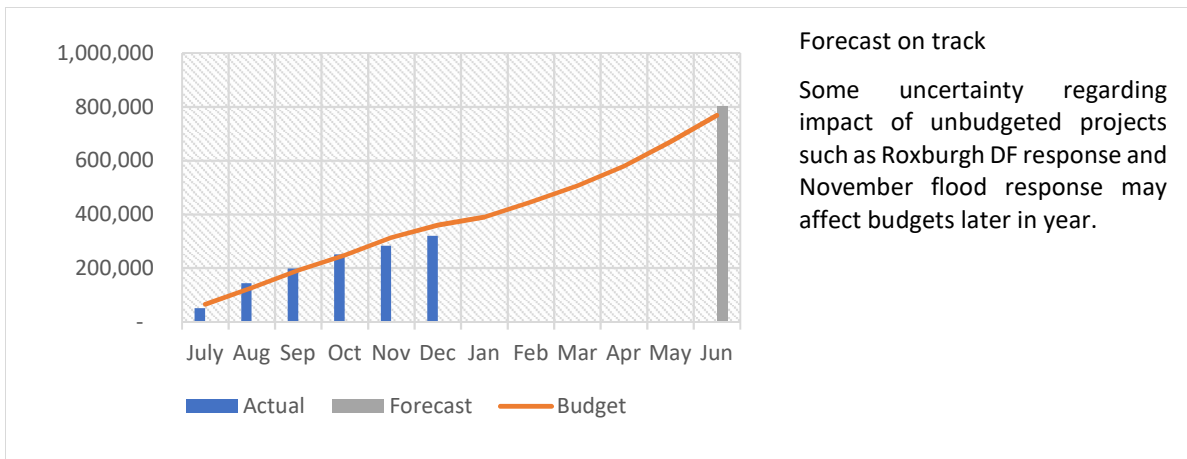
#### Expected:

Roxburgh assessment and Nov flood data capture unanticipated and may lead to reprioritisation or rationalisation of some planned projects.

#### Key Measures

	Previous	Now	Future
<p><b>Measure: Natural hazard information is available to the public and to communities via an effective web-based Otago Natural Hazards Database 24 hours a day / 7 days a week.</b></p> <p>Comment: Natural hazard database has been online and accessible over the reporting period. Updates to the database continue to progress. The Coastal Hazards, Landslides, Alluvial Fan, Seismic, Storm Surge and Tsunami layers have been updated and successfully uploaded to the NHDB. The Flooding layers are now up to date and ready for upload to the NHDB. Limitations with the current database platform are becoming evident as we seek to increase the amount of information available.</p>			
<p><b>Measure: Natural hazards events and consequences are properly and timely reported on so that appropriate measures to reduce risk are taken.</b></p> <p>Comment: General work and reporting on hazards continues. Surveying of November 2018 flood debris marks nearly complete</p>			

**Financial performance – Natural Hazards**



Forecast on track

Some uncertainty regarding impact of unbudgeted projects such as Roxburgh DF response and November flood response may affect budgets later in year.

**Climate Change Adaptation Ben Mackey**

**Summary Comment**

Many of the larger projects are about to commence. Some project risk with South Dunedin drilling project, but currently on track. Working with Communications team to ensure developments and information are well publicised and available.

Expected:  
On track

**Key Measures**

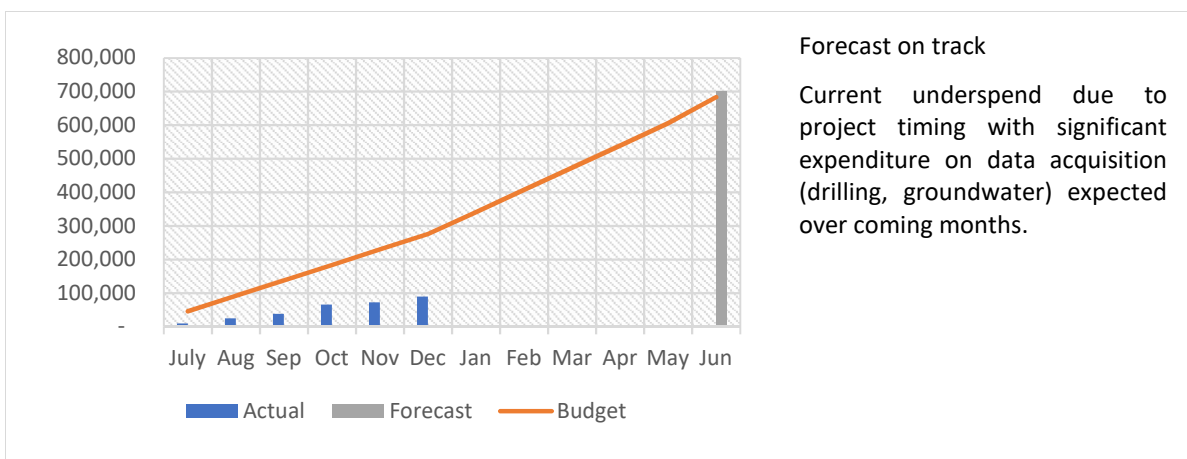
**Measure: Knowledge and understanding of the likely effects of climate change in Otago are properly and timely disseminated so that informed decisions and responses can be made.**

Comment: New project. Have sought advice to develop a project plan for this work and to ensure it is properly scoped. Data acquisition in South Dunedin continues and will be publically available.

Previous      Now      Future



**Financial performance – Climate Change Adaptation**



Forecast on track

Current underspend due to project timing with significant expenditure on data acquisition (drilling, groundwater) expected over coming months.

## Flow Forecasting *Ben Mackey*

### Summary Comment

Large organisational response to November flooding. Significant work on updating the Flood Procedures Manual and process is underway with good progress is being made. Improving response is ongoing with the number of flood managers extended to support the 24/7 roster and large events (4 new flood managers added with initial training provided). Work on improving flood forecasting models and setting up new models progressing well. Training provided to staff to run flood models to ensure redundancy if key staff away. Low flow forecasting programme to commence in coming months

#### Expected:

No operational/completion issues anticipated. Much of the model and process review work being front-loaded to early part of year. November flooding accrued significant costs with commensurate impacts on budget

### Key Measures

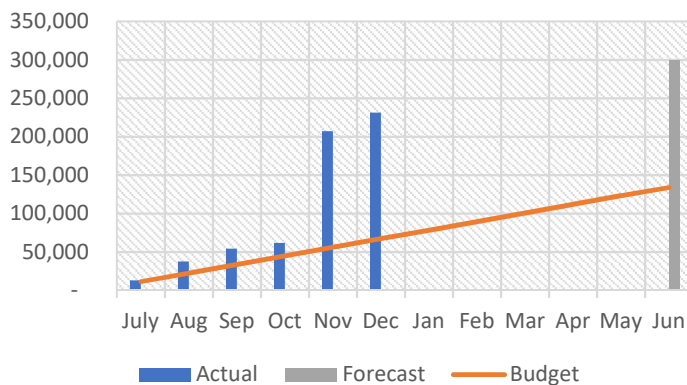
**Measure: Accurate and reliable rainfall and river flow information is provided to territorial authorities and the community, and is provided in an efficient and timely fashion.**

Comment: Rainfall and flow info has been disseminated to the public mainly through the Waterinfo website. Waterinfo website upgraded to make it more user friendly. May undergo further review following november 2018 flood event.

Previous      Now      Future



### Financial performance – Flow Forecasting



#### Forecasted overspend

Significant work on updating the Flood Procedures manual and process is nearing completion. Many flow forecast models are being reviewed and updated currently. Significant unbudgeted expenses related to November 2018 flooding

# TRANSPORT

Under the Land Transport Management Act, Council is responsible for developing and implementing a Regional Land Transport Plan. Council must report on progress with implementing the plan and carry out reviews to ensure it remains appropriate for the region.

Public passenger transport services are provided in Dunedin and Queenstown and Council contracts the provision of those services. It aims to ensure a viable, affordable, quality service that will attract patronage growth. Council also administers the Total Mobility scheme in Otago to meet the transport needs of those with disabilities that are unable to access public transport.

Providing public transport services is undertaken with the financial assistance of the NZ Transport Agency.

**Activities include:**

Public Transport (T2)

Stock Truck Effluent Disposal

## Public Passenger Transport *Gerard Collings*

**Summary Comment**

Both networks are experiencing growth in patronage and revenue beyond what has been predicted. The significant projects currently underway are in the implementation phase being the Dunedin Central Bus Hub and the replacement ticketing system, it is expected that both of these projects will enhance the customer experience and will maintain the growth experienced in the two networks.

**Expected:**

We expect the Dunedin Central City Bus Hub to be well established and the new ticketing system to be bedded in and completely operational. The last of the PTOM contracts will be in place with both networks predicted to continue to grow in patronage numbers.

**Key Measures - Dunedin**

	Previous	Now	Future
<p><b>Measure: Reliability of Dunedin service - at least 95% of monitored services leave the terminus on time.</b></p> <p>Comment:</p>			
<p><b>Measure: Vehicle quality Dunedin - 100% of vehicles comply with Regional Passenger Transport Vehicle quality standards.</b></p> <p>Comment: One operator experienced a higher level of unexpected fleet failures which resulted in vehicles not compliant with Council's Vehicle Quality Standards being used on a small number of services. The operator took this action rather than not running the service affected. The effect of the decision was that some fare revenue was not collected.</p>			
<p><b>Measure: Public Satisfaction Dunedin – at least 85% of bus users are satisfied with the overall standard of service.</b></p> <p>Comment:</p>			
<p><b>Measure: Investigate the feasibility of a Dunedin City to Momona Airport public transport service.</b></p> <p>Comment:</p>			

**Measure: Implement increased off-peak frequency in Dunedin.**

Comment: Off peak frequency for Waverley service scheduled for commencement to align with the implementation of the central city bus hub.



**Measure: Formally explore with the DCC the establishment of a joint governance group for the Dunedin public transport bus service.**

Comment: To be progressed through the existing framework with the intended inclusion of Councillors similar to the Queenstown structure



**Measure: Consider the RPTP and current policy on school bus services under that plan and report.**

Comment:



**Key Measures - Queenstown**

	Previous	Now	Future
<p><b>Measure: Reliability of Queenstown service – at least 95% of monitored services leave the terminus on time.</b></p> <p>Comment:</p>			
<p><b>Measure: Vehicle quality Queenstown – 100% of vehicles comply with Regional Passenger Transport Vehicle quality standard.</b></p> <p>Comment: 100% of vehicles comply</p>			
<p><b>Measure: Public Satisfaction Queenstown – at least 85% of bus users are satisfied with the overall standard of service.</b></p> <p>Comment:</p>			
<p><b>Measure: Patronage in Queenstown – at least 105% percentage growth on contracted services above 2017/18 levels.</b></p> <p>Comment: Patronage increase is at 179% for the equivalent period last year.</p>			
<p><b>Measure: Implement improved off-peak frequencies in Queenstown.</b></p> <p>Comment: Planning for improved off peak frequency of Lake Hayes estate service underway</p>			
<p><b>Measure: Consider the feasibility, implementation and operation of a small ferry service in the Wakatipu basin.</b></p> <p>Comment: Delay in appointment of consultant, consultant expected to commence November 2018.</p>			
<p><b>Measure: Provide additional series to support major events in Dunedin and Queenstown.</b></p> <p>Comment: Discussions with operators commenced</p>			

**Measure: Investigate introducing a Malaghans Road loop service into the Queenstown network between Arrowtown and Queenstown.**

Comment:

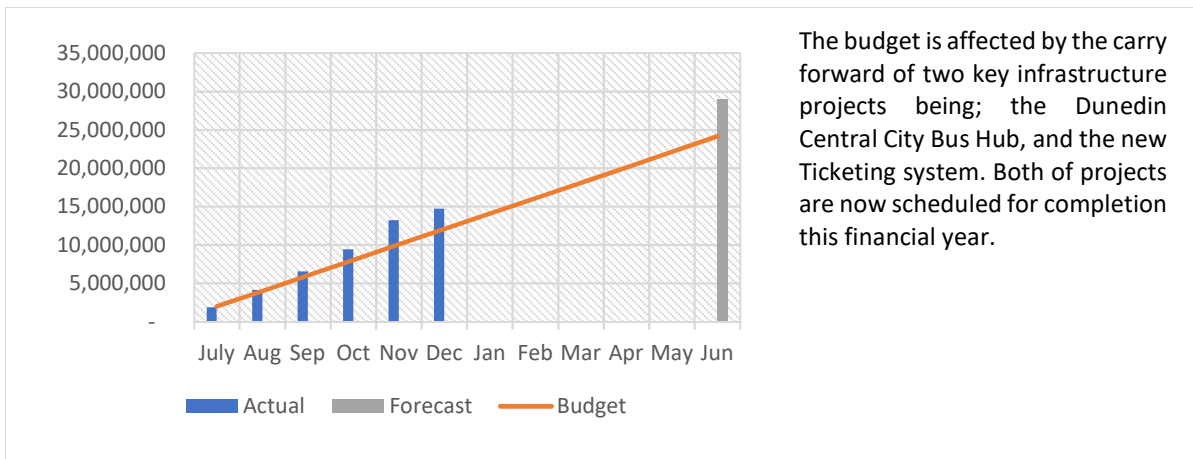


**Measure: Investigate mass transit options for increased passenger transport capacity between Queenstown and Frankton.**

Comment: Council are providing input into a wider study being undertaken by NZTA.



**Financial performance – Public Passenger Transport**



The budget is affected by the carry forward of two key infrastructure projects being; the Dunedin Central City Bus Hub, and the new Ticketing system. Both of projects are now scheduled for completion this financial year.



## Stock Truck Effluent Disposal Sites *Nineva Vaitupu*

### Summary Comment

Expected:

### Key Measures

**Measure: Reduction on the number of complaints received.**

Comment: There has been no complaints received for the reporting period

Previous

Now

Future



### Financial performance – Stock Effluent Disposal

