## **Total Mobility and COVID-19**

## **Information Sheet for Total Mobility Card Holders in Otago**

From Tuesday, 14th of April 2020, Total Mobility will be fare-free for eligible users up to our regional subsidy cap of \$50, while New Zealand is at COVID-19 pandemic response alert levels 3 and 4, up until 30 June 2020.

As a client, there is no change to your experience - you will still swipe your Total Mobility card at the start of each trip like normal. You won't be charged a fare at the end of the trip unless the fare has gone over the subsidy cap of \$50, in which case you will need to pay the driver the balance.

For Example: If the fare was \$60, \$50 of that will be covered by ORC & NZTA and the remaining \$10 would need to be settled with the driver.

- Travel is only for essential workers or to reach essential services such as supermarket, pharmacy or medical appointments
- You must show the driver your Total Mobility card at the start of your trip
- Individual health and safety policies for each taxi / private hire company must be complied with

## Transport Operators Available During Alert level 3 and 4

Phone	0800 477 800
Phone	027 228 6415
Website	ww.corporatecabs.co.nz
Phone	03 467 5017
Phone	03 486 2033
Phone	03 434 8421
Phone	03 477 7777
Phone	03 477 3366
Phone	022 089 6335
Phone	03 450 3000
Phone	03 476 6300
Phone	0800 434 1234
Phone	0800 443 5555 ext 1
	Phone Website Phone

If you have any questions, please call the Otago Regional Council on 0800 474 082



