

The Consents Team has been working to steadily implement process improvements behind the scenes and make changes to levels of service and communication.

Some of the changes that may be of interest to you and your clients are:

- We have added information to the website as a guide about what types of applications people can prepare themselves and where you, or them may need to engage a specific specialist for technical input. This can be found [here](#)
- Work to launch the project to apply for consents online. This system went live on 1 April 2022 for consents needed under Plan Change 8 for winter grazing (see above comments on when consents are required). The next consents that will be able for online application are bore permits and effluent and land use permits for dairy farms. Council will eventually move to all applications being applied for online and not via email or post.
- We have refreshed the layout of our practice notes page and updated some of the water-based practice notes. If you would like to see a practice note about a specific topic, then please let the Consents Team know. These practice notes can be found on our website [here](#)
- We are working on updates on our conditions relating to contaminated land and are setting up a suite of standard conditions for consents relating to tank pull operations and the discharge of contaminated soils.
- Additional information on consent costs has been included in emails and FAQs on our website have been updated. All invoices go to the applicant, but as their consultant you should be receiving the emails that provide you with cost updates. The FAQs can be found [here](#)