

Wednesday, April 16, 2025

Draft Regional Public Transport Plan 2025-2035 Feedback form

Unique ID

RPTP-0255

Contact details

Name:

Lota Arellano

Do you wish to speak to your submission at a public hearing?

No

Topic 1: Are we focusing on the right things in the plan?

Do you agree that these focus areas capture Otago's public transport priorities?

Yes

Topic 2: Should we support community transport services in smaller towns and rural areas?

Our proposal: we are considering the establishment of a subsidised community transport programme providing support for transport services in Otago's smaller towns and rural areas.
What do you think about this proposal?

Do you agree with ORC having a role in supporting community transport services?

Yes

Are there other initiatives or programmes that you think Council should be considering?

No

Topic 3: Should we increase our passenger fares?

Our proposal: we are considering increasing the base fare for adult Bee Card passengers from \$2 to

\$2.50. This would effectively increase bus fares for all passengers using Bee Cards by 25%.

What do you think about this proposal?

Should Council increase the adult Bee Card fare?

No

Topic 4: Should we charge more for longer trips?

Our proposal: we are considering introducing a zone fare system to our bus networks in Dunedin and Queenstown. Under this system, passengers travelling further distances across multiple zones will pay a higher fare than those travelling short distances within one zone.

What do you think about this proposal?

Should Council charge more for longer trips?

Yes

Topic 5: Should we keep our free fares for children (5-12 years)?

Our proposal:

- A. Retain free fares (100% discount) for children (5-12 years), **AND**
- B. Standardise our concession discount for youth (13-18 years) to 40% across both the Dunedin and Queenstown networks. For example, if the adult fare is \$2, youth pay \$1.20, or if the adult fare is \$2.50, youth pay \$1.50.

What do you think about this proposal?

Should Council retain free fares (100% discount) for children (5-12 years)?

Yes

Should Council standardise our concession discount for youth (13-18 years) to 40% across both the Dunedin and Queenstown networks?

Yes

Any other comments?

Let us know if you have any other comments or ideas on the topics discussed in the Draft Regional Public Transport Plan.

Having lived in the UAE and experienced an efficient public transport system, I'd like to share a couple of suggestions that could improve Queenstown's already commendable bus service:

1. Online Top-Up Option for Bus Cards.

Allowing passengers to top up their cards online would greatly enhance convenience. It would reduce delays at the bus entrance, streamline boarding, and ease the workload on drivers.

2. Random Spot Checks for Card Taps.

In the UAE, transport officers conduct random checks at bus stops or on-board to ensure all passengers have properly tapped in. Those who fail to comply are fined accordingly. Implementing a similar system in Queenstown could encourage discipline and accountability among commuters.

These steps could enhance efficiency and contribute to a smoother, more respectful commuting experience for everyone.