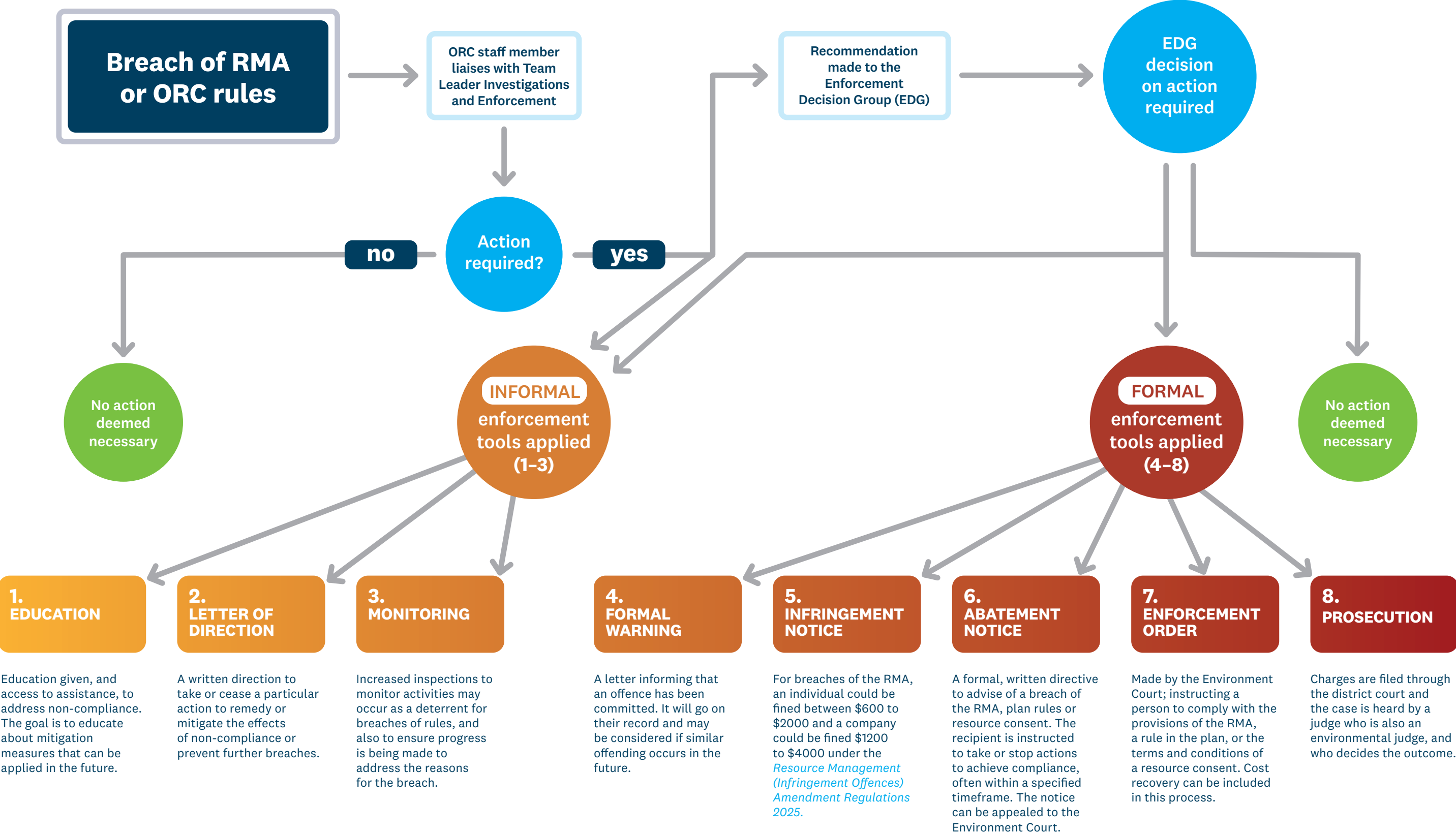


Enforcement process



It is recognised that each case is weighted on its individual merits. No one case is the same and ORC staff recognise that each case needs to be investigated thoroughly. No decisions about the use of formal enforcement options are made in the field.