

Record ID	Record Status	Complaint Details	Date Reported	Incident Date	Alleged Offender	Location Description	Incident Description
SR17.00123	Incident Created	Odour Fairfield	1/03/2017	1/03/2017	Waste Management - Manager - Greg Nel	The Waste Management Landfill, Fairfield	██████████ is calling about odour from the Waste Management Landfill in Fairfield. His wife is at home now, and has reported strong odour since approximately 2:00 pm. There is an easterly breeze blowing directly from the landfill. We discussed complaints received last week and actions taken. He said that he had also made a complaint on Friday.
SR18.00354	Incident Created	Odour DCC	14/03/2018	14/03/2018	NULL	Green island landfill.	██████████ from DCC Customer Services called on behalf of customer whose Name is ██████████ ██████████ Clariton Avenue, Dunedin ██████████ has been off work for the last month and between 8 am until around 11.30am the smell is dreadful coming from the green island landfill. It has been like this for the last month on a daily basis. Has never noticed it before because she usually starts work early in the morning but as she has been home she can smell it. Didn't want a call back.Daily for the last month
SR18.00355	Incident Created	Odour DCC	14/03/2018	14/03/2018	NULL	Green Island Landfill	A1096369Landfill at Green Island has been quite smelly over the last two out of three days (Monday and Tuesday)Last two out of three days (Monday and Tuesday
SR18.00441	Closed	Odour DCC	5/04/2018	5/04/2018	NULL	2 ██████████ Clariton Avenue, Dunedin	A1101217Complainant: ██████████ Greens Island Tip is smelling VERY strong. Perhaps she is ██████████ metres away approx? She cannot have her windows open as the smell is really horrible.Has been occurring regularly lately
SR18.00517	Incident Created	Odour DCC	27/04/2018	27/04/2018	Dunedin City Council	Green island Landfill	A1106850.Concern regarding the landfill in Green Island. She said there is a constant foul odour and its making her feel sick.
SR18.00638	Closed	Odour DCC	8/05/2018	8/05/2018	Dunedin City Council	Smell coming from Green Island landfill, can smell it at callers address but at his mothers property at ██████████ Brighton road it is really bad.	A1110391.Smell coming from the green island landfill he can smell it at his property, but at his mothers property at ██████████ Brighton road the Wind is blowing straight in face coming from landfill and it is really bad, generally happens about this time of day, but worst it has ever been.

SR18.00640	Incident Created	Odour DCC	9/05/2018	9/05/2018	NULL	Coming from Green Island landfill	Strong smell coming from green island landfill, he said it has gotten extremely worse and he wants to know what's going on because it is not going away. He is expecting a reply. (This is the only information I have as he only left a voicemail this morning)
SR18.00650	Closed	Odour DCC	9/05/2018	9/05/2018	Dunedin City Council	Green Island Landfill	A1110994. Really strong smell that makes it so he can't open his windows/doors ect. He is unsure of where it is coming from but he thinks it might be coming from the green island landfill.
SR18.00711	Incident Created	Odour DCC	16/05/2018	16/05/2018	NULL	Green Island Landfill	A1114183. Odour
SR18.00728	Incident Created	Odour DCC	21/05/2018	21/05/2018	NULL	Green Island Landfill	A1114827. Really bad smell coming from Green island landfill. On and off for the past two weeks
SR18.00818	Closed	Odour DCC	29/05/2018	29/05/2018	Green Island Landfill	Smells it at address above, coming from the Green Island tip, Dunedin	A1119640. Smells an awful smell from the Green Island landfill. Has been living there for 17 years and has smelt the landfill more in the last few months than in the whole time they have been living there, at 8.30 this morning she was just about gagging. It is like a sickly vomit smell, and it happens every time they turn the tip over. It has been worse since Waste management took over from Delta. Her wee girl was just about ill. She rang the DCC and they said ring the tip, but she doesn't think this will do anything. Hasn't heard anything back from the DCC.Ongoing, but smells today. Has smelt it twice in the last week.
SR18.00899	Incident Created	Odour DCC	14/06/2018	14/06/2018	Dunedin City Council	Green Island Landfill	A1123838. His concern is the raw smell of sewage, he thinks it might be venting from the pumping station in Mosgiel that pumps stuff to Green Island Landfill. The pipeline comes right by their house. Couple months ago and today is really bad, currently happening at 4:50
SR18.00917	Incident Created	Odour DCC	18/06/2018	18/06/2018	Dunedin City Council	Green Island landfill	A1124736. There is a dreadful smell coming from the landfill. It started being a problem about three weeks but was particularly awful today. Happening now and [REDACTED] noticed it at approximately 2.20pm this afternoon
SR18.01034	Incident Created	Odour DCC	11/07/2018	11/07/2018	Dunedin City Council	Green Island Landfill	There is a terrible smell coming from the landfill. [REDACTED] has lived there for 26 years and it is the worst she has ever smelt it.It started at 10.20am this morning and is still happening now
SR18.01366	Incident Created	Odour DCC	22/08/2018	22/08/2018	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1148623. Her kids were walking out the door and gagging cause of the smell. She has been there for 18 years and have not smelled it as bad as the past couple months. Currently going on right now at 8:37am

SR18.01367	Incident Created	Odour DCC	22/08/2018	22/08/2018	Dunedin City Council	Suspect it may be coming Green Island landfill site, but not sure because of the blowing wind	A1148626. Can smell a bad smell when outside, was there yesterday. Ron had been speaking to his neighbour yesterday about how offensive it is. Don't know how to explain the smell, just an awful smell. Smelt yesterday and yesterday evening, currently can smell it now.
SR19.00097	Incident Created	Odour DCC	18/01/2019	18/01/2019	Unknown	■ Hogan Place area, Fairfield, Dunedin Green Island Landfill, 9	A1200209. Bad smell – ■ lives close to the green island tip and it smells like she is at the tip it stinks, that how strong it is. This is the third day its really bad now - Wednesday was when she noticed it.
SR19.00293	Incident Created	Odour DCC	15/02/2019	15/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	A1208819. Toxic smell coming from Green Island landfill.
SR19.00297	Incident Created	Odour DCC	15/02/2019	15/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	A1208850. Odour Complaint
SR19.00298	Incident Created	Odour DCC	15/02/2019	15/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	A1208853. Odour Complaint
SR19.00299	Incident Created	Odour DCC	15/02/2019	15/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	A1208877. Odour Complaint
SR19.00300	Incident Created	Odour DCC	15/02/2019	15/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	A1208899. Odour Complaint
SR19.00301	Incident Created	Odour DCC	15/02/2019	15/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	A1208914. Odour Complaint
SR19.00302	Incident Created	Odour DCC	16/02/2019	16/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	A1208951. Odour Complaint
SR19.00303	Incident Created	Odour DCC	16/02/2019	16/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	A1208956. Odour Complaint
SR19.00304	Incident Created	Odour DCC	16/02/2019	16/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin Green Island Landfill, 9	Odour Complaint
SR19.00306	Incident Created	Odour DCC	16/02/2019	16/02/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin	A1208969. Odour Complaint
SR19.00349	Incident Created	Odour DCC	21/02/2019	21/02/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin. Green Island Landfill, 9	A1210182. ■ called reporting a putrid, rotting smell coming from the green island tip. They have had to close all of their doors this morning to escape the smell. "it's just unbelievable, smells completely rotten" Been pretty bad for the last couple of days, but this morning 21FEB 8:43, it is just unbelievably bad
SR19.00807	Incident Created	Odour DCC	18/05/2019	18/05/2019	Dunedin City Council	Brighton Road, Green Island, Dunedin	A1242072. Odour Complaint

SR19.00808	Incident Created	Odour DCC	18/05/2019	18/05/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1242111. Odour Complaint
SR19.00809	Incident Created	Odour DCC	18/05/2019	18/05/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1242116. Odour Complaint
SR19.00836	Incident Created	Odour DCC	25/05/2019	25/05/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1243425. Odour Complaint
SR19.00987	Incident Created	Odour DCC	30/06/2019	30/06/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1251617. Odour Complaint
SR19.01008	Incident Created	Odour DCC	4/07/2019	4/07/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1253011. Smell in Green island again it smells like dunk and poos have been dropped all over the place. It happens now and again and its really bad this morning that I don't want to put my washing on the line. It's currently happening now and started from when [REDACTED] walked outside the house which was about 10-10am (9.50am)It use to come from up the hill somewhere in Kaikorai valley road but not exactly sure where it was because there was a couple of places doing funny things around that way. Just wanted to call to let someone know and hopefully get rid of the smell. I've lived here a long time and the smell has been around before [REDACTED] said. *I asked if she could give an exact location and that without a location we can't follow the enquiry up because we would not know who we will be contacting about the smell. As soon as I went out the door 10-10am so 9.50am
SR19.01009	Incident Created	Odour DCC	4/07/2019	4/07/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1253015. Consistent pungent smell, out of the ordinary. Happening now. Green Island Landfill DCC, Dunedin. Real Pungent smell everyday of the week since Friday last week, worse from around 10am until early evening. Had to close windows otherwise smell comes into house.Can smell it outside home in clariton avenue, 300m away
SR19.01243	Incident Created	Odour DCC	29/08/2019	29/08/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1268574. Called in wanting to speak with Duane directly.Terrible smell from the landfill at the green island tip – the second night in a row its happened. Had to close all the windows and doors to stop it stop it something in the house. Rotten vegetation. The wind is coming directly from that direction – looking straight into the wind. Started about 10 minutes ago, when he got home 4:30
SR19.01324	Incident Created	Odour DCC	12/09/2019	12/09/2019	Dunedin City Council	Can smell it from the callers address, coming from the Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1272209. Smell from the Green Island land fill, can smell it at the callers address(see above) there is a Blustery wind, when the wind drops it smells, then wind gets up it disappears. Wind coming from west/sou'west. 10am today- or earlier. It is ongoing.
SR19.01337	Incident Created	Odour DCC	17/09/2019	17/09/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1273910. Odour Complaint

SR19.01347	Incident Created	Odour DCC	20/09/2019	20/09/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1275843. Lived there for 44 years, and over the last month this is the worst the tip has ever been. Has never worried her, but it hasn't been a problem. This last month opened the garage door and smell it. Today hanging out the washing and it is a lovely day, it stinks and is awful. It is a very silage-y smell. Wonders if there has been putting something in the landfill that has caused the smell, wouldn't want to have visitors come today because she enjoys living there it is a nice area. Started smelling 30 minutes ago, and the wind is blowing it away from her house now across towards Fairfield, but when phoned 5 minutes ago it was bad. , so can't smell it now.
SR19.01392	Incident Created	Odour DCC	26/09/2019	26/09/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1278353. Bad smell coming from the tip. Smells like silage. Today and called last week (can't remember date)
SR19.01416	Incident Created	Odour DCC	1/10/2019	1/10/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1279472. Bad smell coming from the tip. Smells like silage. Today and called 2x times previously (most recent – 26/09)
SR19.01417	Incident Created	Odour DCC	1/10/2019	1/10/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1279479. There is an odour coming from the DCC landfill in Green Island. I asked him what it smelt like and he said it smelt like landfill. He mentioned he has a flag up and can tell the wind is coming from the landfill. It started at 4:10pm when [REDACTED] got home from work. He has called up 4-5 times in the last six months and had [REDACTED] there two to three weeks ago. He was annoyed that he had not heard back from the last time he called up.
SR19.01420	Incident Created	Odour DCC	3/10/2019	3/10/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1280265. Bad smell coming from Green Island Landfill – pungent rotten smell. Happens ever 2/3 days.
SR19.01646	Incident Created	Odour DCC	8/11/2019	8/11/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1294735. Strong refuse smell coming from the refuse centre. This has been going on and off for years. Only notices it when he gets home for the weekends, could possibly happen more often. If he has the windows open, the smell comes into his house. Currently happeningHas been going on on and off for years
SR19.01705	Incident Created	Odour DCC	22/11/2019	22/11/2019	Green Island Landfill.	Green Island Lamdfill	I've just taken a phone call in regards to a pollution complaint in relation to the smell coming from the green island landfill.The caller did not want to leave any other information or provide details he was asking for someone to please call him back.I suggested he submit this via email, he preferred not to.

SR19.01710	Incident Created	Odour DCC	22/11/2019	22/11/2019	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1299463. Odour Complaint
SR19.01795	Incident Created	Chemical Spill DCC	3/12/2019	3/12/2019	Unknown	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1302671. Chemical Spill
SR20.00435	Incident Created	Odour DCC	28/02/2020	28/02/2020	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	A1328965. [REDACTED] was calling regarding the odour coming form the Green Island Tip. When asked what it smelt like the detail he gave was “the same smell it has had for the last 8 years” He said he smelt it when he got home 30 minutes ago
SR20.01158	Incident Created	Odour DCC	25/07/2020	25/07/2020	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin	Very strong smell coming from the green island Refuse center and this has been happening for the last 3 days between 4 and 5pm. The smell is so bad the caller said he cant stay outside.
SR20.01827	Incident Created	Odour DCC	21/11/2020	21/11/2020	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Caller advises of a very foul smell coming from the tip today. He has described it as an 11/10 and the worst he has had in the 20 years he has lived here.
SR20.01828	Incident Created	Odour DCC	21/11/2020	21/11/2020	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	[REDACTED] has called in this morning to say there is an awful garbage smell coming from the Green Island Landfill and drifting over his property. On a scale of 0-6 he rated the smell as a 4 but varies depending on wind strength.
SR21.00168	Incident Created	Odour DCC	26/01/2021	26/01/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Tip absolutely stinks any time it is calm – her washing has been out so that smells as well. Wants to be able to come home without this bad a smell. Smells disgusting like something was rotten. She Has lived there for 25 years – doesn’t mind the tip being there but sometimes it just absolutely wrecks .
SR21.00804	Incident Created	Odour DCC	7/05/2021	7/05/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Strong smell coming from Green Island tip. Smells like the tip.Started about 1/2hr ago. This is the third time this week.
SR21.01217	Incident Created	Odour DCC	14/07/2021	14/07/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Called to report Stench from the Green Island tip. He’s just arrived home to the stench. Wife informed him it started around midday today and is still here.Called to report
SR21.01284	Incident Created	Odour DCC	25/07/2021	25/07/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Customer advised there is a stench coming from the Green Island Tip, said its the regular smell.

SR21.01295	Incident Created	Odour DCC	28/07/2021	Waste Management	28/07/2021	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Odour coming from the Green Island Landfill. Property is roughly half a kilometre away from the landfill. Has put up with the odour for a considerable amount of time but since Christmas time has got worse and worse. [REDACTED] has Paul Withers number from the landfill and occasionally rings him and Paul explains why at the time. He thinks that something needs to be done about it as its getting worse and worse. Happens morning, lunch, afternoon and evenings. He feels they are breaching their resource consent rules. Depending on what kind of breeze there is, this can make it worse or not very bad. He advised Paul Withers has told him they have tried different ways to stop the odour with deodorizers but still bad. Advised it is not coming from the water treatment plant definitely the tip. Last week they were apparently digging trenches to dump the sewage from the Tahuna Park Sewage plant and that was horrendous. Would like to have a chat to someone about it please. Happening worse since Christmas Time. This morning around 10am really bad couldn't go outside. Last week around 5pm-6pm [REDACTED] Brighton Road, Waldronville Entrance to the Tip Along the Green Island Straight towards Waldronville
SR21.01320	Incident Created	Odour DCC	2/08/2021	Waste Management	2/08/2021	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Odour from the Green Island Landfill. Very bad smell. Has complained about this before and was told to call us everytime the odour was bad. Odour is drifting over his property. Started 10 minutes
SR21.01329	Incident Created	Odour DCC	4/08/2021	Waste Management	4/08/2021	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Odour from the Green Island Landfill. He can smell the land fill very badly at the moment. Very slight breeze. But the smell is very strong at his property. Describes it as "Vile smelling", nothing visible in the air, it is just the smell. States that he has been dealing with [REDACTED] about it, in regards to this topic. He noticed the smell about 10:45 He noticed the smell about 10:45 today and it is still going Last time he called us was on 2Aug 2021
SR21.01406	Incident Created	Odour DCC	19/08/2021	Waste Management	19/08/2021	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Odour coming from the Green Island Landfill, Veery strong and smells horrible. Advised he has called and complained before and will keep calling. Is an ongoing issues but the recent odour has been like this since yesterday.
SR21.01448	Incident Created	Odour DCC	31/08/2021	Waste Management	31/08/2021	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Smell coming from Green Island tip. Just this morning. It's quite a strong unpleasant smell. He doesn't know how long it's been like this. He just walked out the door and smelt it. He has requested a call back

SR21.01731	Incident Created	Odour DCC	31/10/2021	31/10/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	31 October 2021Received call from PNCC logging a job – odour complaint coming from the Green Island LandfillDetails given verbally (their network is still down): • Complainant: [REDACTED] [REDACTED] Complainant Phone number: [REDACTED] • Complainant address: [REDACTED] Allen Road, Green Island• Complainant described it as a 10/10 bad
SR21.01801	Incident Created	Odour DCC	16/11/2021	16/11/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	[REDACTED] phoned to complain about the odour coming from the Green Island Landfill this evening. It is particularly unpleasant today.
SR21.01940	Incident Created	Odour DCC	19/12/2021	19/12/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Caller advises of a foul smell coming from the Green Island transfer station.
SR21.01941	Incident Created	Odour DCC	19/12/2021	19/12/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Caller advises of a smell coming from the Green Island Tip, he would like the duty officer to contact him about this.
SR21.01953	Incident Created	Odour DCC	20/12/2021	20/12/2021	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Caller states the smell is unbearable. Smell is coming from the Green Island Transfer Station. Caller states the smell is strong and unbearable.
SR22.00005	Incident Created	Odour DCC	4/01/2022	4/01/2022	Green Island Landfill	Green Island landfill. Can be smelt strongly from the Watson St area of Sunnyvale.	Good morning, just wanting to report an increased smell from the green island landfill today. Can be smelt strongly from the Watson St area of Sunnyvale at the moment.
SR22.00014	Incident Created	Air Discharge /Spray Drift/Dust DCC	6/01/2022	6/01/2022	Green Island landfill	Green Island Tip	Terrible smell from the Tip in Brighton Rd.
SR22.00018	Incident Created	Air Discharge /Spray Drift/Dust DCC	7/01/2022	7/01/2022	Green Island landfill	Green Island Tip	Terrible smell from the Tip in Brighton Rd. Quite frequently – been there all morning today.
SR22.00019	Incident Created	Air Discharge /Spray Drift/Dust DCC	7/01/2022	7/01/2022	Green Island landfill	The green island dump	At their property now (address above)– just got back from holiday and opened the car door it reeks. It smells like its from the tip, it happens occasionally but has been really bad day.There is a breeze coming from the southThe green island dump – can smell it at address above.On an off for the last month of two – Has noticed it for at least the last ten minutes as they have been.

SR22.00028	Incident Created	Odour DCC	12/01/2022	12/01/2022	Green Island Landfill	Coming from Green Island Tip, smelt at [REDACTED] Brighton Road.	Smell coming from the Green Island Tip, putrid tip smell doesn't smell right at all. Happening now Smell coming from the Tip, putrid tip smell Coming from the tip, called twice last week about the same issue. Smell comes through when opening windows at home. This has been ongoing off and on since before Christmas.
SR22.00071	Incident Created	Odour DCC	22/01/2022	22/01/2022	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	[REDACTED] states the smell from the tip is really bad. He has been able to smell it since Thursday. Thursday and Friday he could smell it as soon as he pulled in to his drive (at home coming back from work). He states he has lived in his house for 23 years and not had it be as bad as it has been for past few days. Said he can smell it more when wind is coming from South West
SR22.00123	Incident Created	Odour DCC	2/02/2022	2/02/2022	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	The caller had advised there is a terrible stench coming from the Green Island Refuse station, this is an ongoing issue and is particularly bad today because of the heat.
SR22.00222	Incident Created	Odour DCC	4/03/2022	4/03/2022	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Terrible smell coming from the Green Island Tip he thinks. Used to happen but hasn't for some time. For the past hour or so.
SR22.00230	Incident Created	Odour DCC	6/03/2022	6/03/2022	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Customer states there is a foul smell coming from the Green Island Transfer station.
SR23.00243	Incident Created	Odour DCC	6/03/2023	6/03/2022	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Vile smell coming from the Tip – it smell like rotten meat. Slight breeze at the moment coming from that way. It was there yesterday late afternoon
SR22.00298	Incident Created	Odour DCC	20/03/2022	20/03/2022	DCC	Green Island Landfill, Brighton Road, Green Island, Dunedin	Customer states there is a foul smell coming from the transfer station. Caller states he cannot go outside due to the smell.
SR22.00384	Incident Created	Odour DCC	7/04/2022	7/04/2022	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	[REDACTED] has advised of a foul stench coming from the landfill near his home. He has said it has been increasingly worse since November last year and it has never been so bad in the 23 years he has been living in his home.

SR22.00463	Incident Created	Odour DCC	2/05/2022	1/05/2022	Waste Management	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Hi there, We live on Watson Street Green Island since 2015. The Green Island Landfill smell is getting worse. It is unbearable!! noticed that the stream between the landfill and Sunnyvale park is very contaminated at a glance. It looks totally different when I first saw it in 2015. Our family have very bad headaches after we started smelling the landfill. The water taste is not good. We have been drinking boiling water. I would like to request a proper inspection for the land, air and water around Green Island Landfil area. If the area is suitable for a residential area as well as it is safe Green Island people to drink the tap water. I heard this landfill has been operated for over 30 years. But there isn't full reports about this landfill. Where can I find this information? Don't you think Green Island Landfill has now reached maximum capacity?It is time to move to new landfill outside of Dunedin. I also think DCC should give discounts on DCC rates for residents who lives around landfill area for compensation. What is your future framework for solving rubbish problem? Since China stopped receiving 30,000 tons (plastic) from New Zealand. Is this wise for DCC to invest Bio-gas plant for future. (NZ 28 % total waste is food) Do you have a team that I can discuss with? Kind regards Jinny
SR22.00888	Incident Created	Odour DCC	2/08/2022	2/08/2022	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Terrible smell coming from the Green Island tip. Very strong at the moment. Smells like Tannery effluent. Terrible now. Hasn't smelt it for a while except for last night and today
SR22.00913	Incident Created	Odour DCC	5/08/2022	5/08/2022	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	There is a sour smell coming from the landfill and lingering in his yard. He smells this smell often and usually contacts Alysha directly in regard to this matter as she knows his specific situation - however he couldn't get hold of her so he has called the hotline instead. The smell has been present since 11am, and has been getting worse since 1pm. He would like to report this as it happens very often. Happening now.
SR22.00997	Incident Created	Odour DCC	23/08/2022	23/08/2022	Unknown	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Hi There, [REDACTED] has phoned again to advise the smell is just terrible he is just about choking. Same details as per the below. He contacted us on 02/08/2022 as per the below. Kind regards [REDACTED]
SR22.01005	Incident Created	Odour DCC	24/08/2022	24/08/2022	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Terrible smell coming from the tip - the whole house reeks – can't sit outside in the summer as All day today
SR22.01483	Incident Created	Odour DCC	14/12/2022	14/12/2022	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	The Odour from the Green Island lanfill is extremely bad, residents from Waldronville have had to close all windows. Started this morning

SR23.00160	Incident Created	Odour DCC	18/02/2023	18/02/2023	Dunedin City Council	Green Island landfill or Green Island WWTP	OdourFebruary 17, 2023, 14:13Strong nasty smell in Walton Park almost certainly from old Fairfield Landfill, Green Island landfill or Green Island WWTP. Lived here 10 years - have never smelt any b4 today.Dunedin City
SR23.00249	Incident Created	Odour DCC	7/03/2023	7/03/2023	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Terrible smell from the Green Island tip for the last four days.For the last four days.
SR23.00277	Incident Created	Odour DCC	12/03/2023	12/03/2023	Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Customer has advised of a foul smell coming from the landfill on Brighton Road, Green Island.
SR23.00317	Incident Created	Odour DCC	17/03/2023	17/03/2023	Dunedin City Council	9 Brighton Road, Green Island, Dunedin Green Island landfill	He has gone outside at his property and the smell from the green island landfill is terrible. It smells rotten or he described it as like stale fat. He said he has been in conversation with [REDACTED] a about this before who advised him to get back in contact if it was happening again. 9 Brighton Road, Green Island, DunedinGreen Island landfill March 17th 9:20 am but has been an onging issue
SR23.00695	Incident Created	Odour DCC	20/03/2023	20/03/2023	NULL	9 Brighton Road, Green Island Landfill	There is a very strong and pungent smell coming from the landfill, it makes it hard to go outside as it is so awful. It comes and goes constantly. He has been in contact quite a bit and he said he was encouraged to ring every time it happens
SR23.00381	Incident Created	Odour Dunedin City Council	5/04/2023	5/04/2023	Green Island Landfill	Green Island Landfill	Foul odour coming from the Green Island Landfill - particularly bad today. He is at Rapid 484 Blackhead Rd
SR23.00406	Incident Created	Odour Dunedin City Council	17/04/2023	17/04/2023	Green Island Landfill	[REDACTED] Wavey Knowes Drive - Waldronville	Terrible stench coming from the Green Island Tip – really really strong – he wants someone to phone him back as he has contacted us a few times now. – he said he doesn’t get called back and He wants contacted today.
SR23.00409	Incident Created	Odour Dunedin City Council	18/04/2023	18/04/2023	Green Island Landfill	Landfill on Brighton Road	Smells like dead fish He has rated it a 10 being worst smell ever
SR23.00446	Incident Created	Odour Dunedin City Council	28/04/2023	28/04/2023	Green Island Landfill	Green Island Landfill	Smell coming from the Green Island landfill. Thinks they are covering up more stuff from the water treatment plant. It is vile and at the moment it is terrible. Lives about a km away from the landfillIt is like pig shit this morning smells terrible. There is a slight wafting breeze coming towards their house. These are the conditions they get it. All depends on the breeze but it is there now.

SR23.00502	Incident Created	Odour Dunedin City Council	16/05/2023	16/05/2023	Green Island Landfill	Green Island Landfill	Really bad smell coming from Green Island landfill – he describes it as smelling like dead fishHe can smell it out in his yard which is about 0.5 km away from the landfillNothing visible coming from the landfill
SR23.00513	Incident Created	Odour Dunedin City Council	16/05/2023	16/05/2023	Green Island Landfill	Green Island Landfill	#NAME?
SR23.00570	Incident Created	Odour Dunedin City Council	31/05/2023	31/05/2023	Green Island Landfill	Green Island Landfill	Foul odour coming from Green Island landfill – can smell it when standing outside in his garden
SR23.00584	Incident Created	Odour Dunedin City Council	1/06/2023	1/06/2023	Green Island Landfill	Green Island Landfill	Smell from Green Island Landfill
SR23.00588	Incident Created	Odour Dunedin City Council	2/06/2023	2/06/2023	Green Island Landfill	Green Island Landfill	Green Island Landfill is disgusting today – she said last Friday it was so bad they were wearing masks outside – it was Putrid. She said she has lived there for 23 years and this year it is just terrible
SR23.00645	Incident Created	Odour Dunedin City Council	21/06/2023	21/06/2023	Green Island Landfill	Green Island Landfill	Smell of dead fish from Green Island Landfill
SR23.00763	Closed	Other DCC Odour Dunedin City	1/07/2023	1/07/2023	NULL	Green Island Landfill	I think the people of green island should have a say in closing the land fill, it stinks and there is always sea gulls everywhere, with there droppings especially where I am, Don't ignore the obvious. cheers ultraReply: Kia Ora [REDACTED], Thanks for getting in touch with us. We appreciate you taking the time to inform us of your concerns regarding the Green Island Landfill. Our Pollution team attend to any odour complaints that are reported to us. Please do get in touch with us whenever this is happening by contacting us on our Pollution hotline 0800 800 033.Regarding having a say in closing the Green Island landfill; I have spoken with my team and our Compliance team who have advised that this may something our consents team may be able provide information on. I will send the below enquiry and your enquiry from today onto our Consents team for a response. Kind regards [REDACTED]
SR23.00801	Incident Created	Other DCC Odour Dunedin City Council	17/07/2023	17/07/2023	Green Island Landfill	Green Island Landfill	Green Island Odour complaints Register

SR23.00802	Incident Created	Odour Dunedin City Council	19/07/2023	17/07/2023	Green Island Landfill	Green Island Landfill	Odour complaint
SR23.00811	Incident Created	Odour Dunedin City Council	31/07/2023	31/07/2023	Green Island Landfill	Green Island Landfill	Terrible smell from the landfill
SR23.00813	Incident Created	Odour Dunedin City Council	1/08/2023	1/08/2023	Green Island Landfill	Green island Landfill	The smell from the tip is bad again today.
SR23.00832	Incident Created	Odour Dunedin City Council	7/08/2023	7/08/2023	Green Island Landfill	Green Island landfill	On Saturday 10.00am – 12.00pm it stunk like pig farm he called the after hours but they took to long to answer so he hung up.Today there is a smell of dead fish coming from there.He noticed at 10.45amBoth events are a 9 with 10 being the worst everThere is no wind today
SR23.00872	Incident Created	Odour Dunedin City Council	16/08/2023	16/08/2023	Green Island Landfill	Green Island landfill	Terrible smell from the Green Island landfill
SR23.00922	Incident Created	Odour Dunedin City Council	28/08/2023	28/08/2023	Green Island Landfill	Green Island landfill	- Odour detected at Clariton Avenue- Odour sourced at 9 Brighten Road, Green Island
SR23.00981	Incident Created	Odour Dunedin City Council	12/09/2023	12/09/2023	Green Island Landfill	Green Island Landfill 9 Brighton Road, Green Island, Dunedin 9018 Lives 1.1 km away from the landfill	Lived here for 14 years the landfill smells 3 times a year but smells like rotten fish and compost every day since the weather has been good.Unbearable smellTip is full
SR24.00247	Incident Created	Odour DCC	8/03/2024	8/03/2024	Green Island Landfill	Green Island Landfill	Went down to collect mail and the landfill is really strong smelling today. Here is a breeze coming from saddle hill towards town. It is not a sickly smell, it is more a rubbishy smell. Has had more smells from there in the last 6 months than the whole 40 years she has lived there
SR24.00281	Incident Created	Odour DCC	15/03/2024	15/03/2024	Green Island Landfill	Green Island Landfill	Smells really badWorst its ever been he says
SR24.01005	Incident Created	Odour DCC	24/09/2024	24/09/2024	Green Island Landfill	Green Island Landfill	#NAME?
SR24.01007	Incident Created	Odour DCC	25/09/2024	25/09/2024	Green Island Landfill	Green Island Landfill	Went down to his letter box and could smell the rubbish stench from the Green Island dump.Exactly the as he did yesterday – which he called about yesterday.

SR24.01023	Incident Created	Odour DCC	27/09/2024	27/09/2024	Green Island Landfill	Green Island Landfill	Spoke to gentleman at the landfill – Odour coming from the Green island landfill at about 1.05pm , has spoken to the landfill person who is in charge however since then she has smelt it twice which is unacceptable. It smells like landfill horribly odoury smell, rubbishy smell.Breeze at the moment blowing toward callers property.
SR24.01027	Incident Created	Odour DCC	27/09/2024	27/09/2024	Green Island Landfill	Green Island Landfill	The smell from the green island dump is horrendous.Smells almost like rotten meat.Happens on occasions.Been smelling it since about 1pm – still stinkyChristmas day 2 years ago was horrific with the smellSmells like dumping rubbish in their back yard
SR24.01218	Incident Created	Odour DCC	20/11/2024	20/11/2024	Green Island Landfill	9 Brighton Road, Green Island	There is a horrible smell coming from the Green Island landfill, its is so bad she had to come inside while on the phone to get away from it.The smell is just a typical landfill smell, a very strong smell making it hard to breathe outside.She was leaving to go to work so may not be able to answer if we call her but will try.
SR24.01250	Incident Created	Odour DCC	28/11/2024	28/11/2024	Dunedin City Council	Green Island Landfill	#NAME?
SR25.00101	Incident Created	Odour DCC	14/01/2025	14/01/2025	Waste Management & Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Odour from Green Island Landfill.
SR25.00100	Incident Created	Odour DCC	23/01/2025	23/01/2025	Waste Management & Dunedin City Council	Green Island Landfill, 9 Brighton Road, Green Island, Dunedin.	Rotting meat smell from Green Island Tip when visiting Village Green Cafe, Sunnyvale, Dunedin
SR25.00095	Incident Created	Odour DCC	27/01/2025	27/01/2025	Green Island Landfill	Green Island landfill	- Green island landfill- Bad odour - Really foul- Has had to close the doors of his house as the smell is that bad-
SR25.00096	Incident Created	Odour DCC	27/01/2025	27/01/2025	Green Island Landfill	9 Brighton Road, Green Island, Dunedin 9018	#NAME?
SR25.00099	Incident Created	Odour DCC	28/01/2025	28/01/2025	Green Island Landfill	Green Island Landfill, 9 Brighton Road, Green Island	odour from Green Island Landfill

Freeman, Tracy

From: Shay McDonald <Shay.McDonald@orc.govt.nz>
Sent: Tuesday, 11 February 2025 7:01 pm
To: Freeman, Tracy
Subject: [EXTERNAL] FW: Numbers for complaints about Green Island Landfill

From: Regulatory Analysts <regulatory.analysts@orc.govt.nz>
Sent: Tuesday, February 11, 2025 4:06 PM
Subject: RE: Numbers for complaints about Green Island Landfill

Unfortunately 4 Incident descriptions were rendered in the spreadsheet supplied for redaction as #NAME?
Their details and Incident descriptions are below.

SR23.00513	16/05/2023	Smell from Green Island Landfill has started up again. - Not as strong as the morning, but still very present. - the breeze is blowing their way carrying the Smell with it. - Thanked him for calling.
SR24.01005	24/09/2024	Greens Island land fill- Smells really bad- 'can't even go outside to have a smoke'
SR24.01250	28/11/2024	the Landfill is really stinky- has called in the past too- Was assured in the consenting process that this would be addressedGreen Island Landfill
SR25.00096	27/01/2025	Green Island Landfill- really stinky- Pungent Smell