

Friday, March 28, 2025

Draft Regional Public Transport Plan 2025-2035 Feedback form

Unique ID RPTP-0098

Contact details

Name: Erika Astried

Do you wish to speak to your submission at a public hearing?

Topic 1: Are we focusing on the right things in the plan?

Do you agree that these focus areas capture Otago's public transport priorities?

Tell us more:

The public transport must be prioritize passengers in any way. The cheap fare is the top one, on my perspective, on time schedule, accurate information and providing excellent customer service (bus driver or staff management). Convenient and safety while riding a bus is also important.

Topic 2: Should we support community transport services in smaller towns and rural areas?

Our proposal: we are considering the establishment of a subsidised community transport programme providing support for transport services in Otago's smaller towns and rural areas.
What do you think about this proposal?

Do you agree with ORC having a role in supporting community transport services?

Are there other initiatives or programmes that you think Council should be considering?

Topic 3: Should we increase our passenger fares?

Our proposal: we are considering increasing the base fare for adult Bee Card passengers from \$2 to \$2.50. This would effectively increase bus fares for all passengers using Bee Cards by 25%.

What do you think about this proposal?

Should Council increase the adult Bee Card fare?

No

Tell us more:

I think \$2 bus fare is good enough. My suggestion is the fare could be charged by the distance, so if only short ride should be cheaper. If the distance is far such as from city to palmerstone, should be more charge. This is fair I guess.

Topic 4: Should we charge more for longer trips?

Our proposal: we are considering introducing a zone fare system to our bus networks in Dunedin and Queenstown. Under this system, passengers travelling further distances across multiple zones will pay a higher fare than those travelling short distances within one zone.

What do you think about this proposal?

Should Council charge more for longer trips?

Yes

Tell us more:

I explained before at the previous answer box.

Topic 5: Should we keep our free fares for children (5-12 years)?

Our proposal:

- A. Retain free fares (100% discount) for children (5-12 years), **AND**
- B. Standardise our concession discount for youth (13-18 years) to 40% across both the Dunedin and Queenstown networks. For example, if the adult fare is \$2, youth pay \$1.20, or if the adult fare is \$2.50, youth pay \$1.50.

What do you think about this proposal?

Should Council retain free fares (100% discount) for children (5-12 years)?

No

Tell us more:

Not many children on that ages use bus, so not really affected.

Should Council standardise our concession discount for youth (13-18 years) to 40% across both the Dunedin and Queenstown networks?

Yes

Tell us more:

Just make it uniform, why the fare should have differences between cities or region for youth people.

Any other comments?

Let us know if you have any other comments or ideas on the topics discussed in the Draft Regional Public Transport Plan.

The quality of the bus should be in high standard. I found often that the bus have errors or technical issues. Such as, the tap card machine not working, doors can't be shut, the destination display is off/wrong shows, unfriendly driver, on time schedules, not playing any other music than english song.