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## LGOIMA - Publicly Accessible Toilet Facilities

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From 7(2)(a)  
Date Mon 2026-06-22 1:36 PM  
To 7(2)(a)  
Bcc customerservices@orc.govt.nz <customerservices@orc.govt.nz>

📎 1 attachment (3 KB)  
public\_toilet\_request\_template.csv;

Kia ora,

I am seeking information about publicly accessible toilet facilities for use in a free public-interest website aimed at helping people locate and understand available toilet facilities throughout New Zealand.

I appreciate that organisations hold this information in different systems and formats, and I am primarily interested in information that can be readily exported from existing spreadsheets, GIS systems, asset registers, facility databases, property records, mapping systems, or asset management systems.

I request any information held relating to publicly accessible toilet facilities that are owned, operated, maintained, funded, managed, or otherwise recorded by your organisation.

I have attached an example CSV showing the type of information that would be useful. I am particularly interested in facility locations, accessibility information, facility attributes, ownership or management information, and any associated photographs.

Examples of useful information include:

- Facility name
- Asset ID or reference number
- GPS coordinates or mapped location
- Street address or location description
- Opening hours or access restrictions
- Ownership or managing organisation
- Number and type of toilets and urinals
- Accessible toilet facilities

- Left-hand, right-hand, or dual transfer arrangements
- Step-free access information
- Accessible parking availability
- Baby changing facilities
- Adult changing facilities
- Shower facilities
- Drinking water availability
- Construction, renewal, refurbishment, or upgrade dates (if recorded)
- Facility condition ratings (if recorded as an asset attribute)
- Photographs or image libraries associated with facilities
- Any other facility attributes already recorded within your systems

I am happy to receive the information in whatever structured format is easiest to export, including CSV, XLSX, GIS exports, database extracts, or other machine-readable formats. Blank fields are completely acceptable where information is not held or not readily available.

I am not seeking maintenance records, cleaning logs, work orders, inspection reports, correspondence, or other operational documents. Rather, I am seeking the underlying facility information already recorded within your systems.

Where photographs are held, I would appreciate copies where practical, ideally named using the facility name, asset identifier, or another identifier that allows them to be matched to the facility record.

For the avoidance of doubt, "publicly accessible" includes facilities that may only be available during opening hours or while premises are open to visitors.

The resulting website will be freely available to the public and aims to improve accessibility and quality-of-life outcomes for people with disabilities, continence conditions, medical needs, carers, travellers, families, and the wider community.

If any aspect of this request would benefit from clarification or refinement, please feel free to contact me.

Ngā mihi,

7(2)(a)

Released via email on 30 June 2026

Kia ora 7(2)(a)

Your official information request received by us 22 June 2026 for "any information held relating to publicly accessible toilet facilities that are owned, operated, maintained, funded, managed, or otherwise recorded by your organisation" has been granted.

The information you have requested is attached.

Proactive Release

Council has published this LGOIMA.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact us by return email.

Kā mihi,

7(2)(a)



**Legal**

legal@orc.govt.nz



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